

Vitality and Planet Fitness September and October 2026 campaign Terms and Conditions

These terms and conditions are for the Vitality and Planet Fitness September and October 2026 campaign running from **1 September 2026 – 31 October 2026** (both dates inclusive). Qualifying Vitality members receive one-month complimentary access to a Planet Fitness local club of their choice, from their successful registration date, even where that one-month access period extends beyond 31 October 2026. Available to Vitality members who don't currently have an active gym membership.

1. The promoters for this campaign are Discovery Vitality (Pty) Ltd and Planet Fitness, also referred to as 'promoter', 'us', 'we', and 'our'.
2. The 'participant' is the qualifying Vitality member who has chosen to take part in the campaign.
3. All information relating to this campaign and any information we publish on any promotional material forms part of the terms and conditions.

The campaign details

4. The campaign will run from 1 September 2026 – 31 October 2026 (both dates inclusive).
5. This campaign is open to all qualifying Vitality Premium and Active members.
6. This campaign is valid for in-club registrations through a Planet Fitness Sales Consultant or online through the approved campaign page found on the [Planet Fitness website](#).
7. Participants must be over 18 years old and live in South Africa.
8. Participants who register during the campaign period, 1 September 2026 – 31 October 2026 (both dates inclusive), will receive one month of complimentary local club access to Planet Fitness from their individual successful registration and activation date.
9. The campaign does not provide complimentary access for both September and October 2026. **Each participant receives one month of complimentary access only.** By way of example:
 - 9.1. a qualifying Vitality member who registers and activates on 10 September 2026 will receive complimentary access from 10 September 2026 to 9 October 2026;
 - 9.2. a qualifying Vitality member who registers and activates on 15 October 2026 will receive complimentary access from 15 October 2026 to 14 November 2026; and
 - 9.3. a qualifying Vitality member who registers and activates on 31 October 2026 will receive complimentary access from 31 October 2026 to 30 November 2026.
10. Participants are required to provide proof, through the Discovery App, that the qualifying Discovery product belongs to them and present a valid South African ID, driving licence or passport.
11. Participants must successfully complete the required Planet Fitness registration process and accept and comply with the applicable Planet Fitness one-month complimentary access campaign Terms and Conditions, Club Rules, access requirements and indemnity provisions.
12. During the complimentary one-month access period:
 - 12.1. no monthly Membership Fee is payable;
 - 12.2. no Joining Fee is payable;
 - 12.3. no Activation Fee is payable;

- 12.4. no debit order will be created for the complimentary access; and
- 12.5. no cancellation is required when the complimentary access period ends.
- 13. A once-off R50 (fifty rand) Tag Fee is payable by the participant when registering for the campaign.
- 14. The access tag issued to the participant must be used to gain access to the chosen Planet Fitness local club during the complimentary access period.
- 15. The complimentary access is personal to the participant, is non-transferable, has no cash value and may not be sold, exchanged, refunded or redeemed for cash.
- 16. Participants may not use another person's Discovery profile, Discovery App or qualifying Discovery product to participate in this campaign.
- 17. The Promoters reserve the right to verify eligibility before or during participation in this campaign.
- 18. The Promotion does not constitute a standard paid Planet Fitness membership and does not create any recurring monthly payment obligation.
- 19. A participant who wishes to continue training at Planet Fitness after the complimentary access period has ended must separately elect to join Planet Fitness and conclude the applicable Planet Fitness membership agreement.
- 20. Any subsequent paid membership will constitute a separate agreement and will be subject to the membership package, pricing, fees, fixed term, eligibility requirements and terms and conditions applicable at the time of joining.

General conditions

- 21. Only 1 (one) registration per participant is permitted during the campaign period.
- 22. Registrations may not be backdated or processed retrospectively after 31 October 2026.
- 23. Access under the campaign commences once the participant has successfully completed registration, satisfied the eligibility requirements, accepted the applicable Planet Fitness contractual and safety requirements, and paid the R50 Tag Fee.
- 24. Access remains subject at all times to the applicable Planet Fitness Club Rules, operating requirements, health and safety requirements and reasonable instructions of Planet Fitness personnel.
- 25. Suspension or termination of access as a result of a breach will not entitle the participant to an extension of the complimentary access period or a refund, except where required by applicable law.
- 26. Complimentary access will automatically expire at the end of the participant's one-month access period calculated from their individual registration and campaign activation date.
- 27. No unused portion of the complimentary access period may be carried forward, extended or reinstated after the applicable expiry date.
- 28. The Promoters may disqualify a participant or Planet Fitness may terminate access where there is reasonable evidence of fraud, misrepresentation, falsification of eligibility information, sharing or misuse of an access tag, duplicate registration, or a material breach of the Planet Fitness Club Rules or these Terms and Conditions.
- 29. Offers cannot be exchanged for cash, refunds, or rebates.
- 30. Club facilities, classes, equipment, services, operating hours and availability may vary between Planet Fitness clubs.
- 31. You need to get your own tax advice about any benefit you may get in terms of these rules. Discovery Vitality will not be responsible for any tax consequences.

32. The Promotion may not be used in conjunction with any other Planet Fitness promotion, discount or campaign unless expressly stated otherwise.
33. Any offers, discounts and rewards that apply are limited to the confines of this promotion and depend on your acceptance and compliance with these terms and conditions.

Exclusions

This campaign is not available to:

34. Student, Pensioner, Limited, Corporate and PIF (Paid in Full) memberships.
35. Existing Planet Fitness members or membership conversions of any kind.
36. Persons who previously held a Planet Fitness membership with unsettled arrears or where the membership was cancelled due to disciplinary issues.
37. Persons attempting to qualify using another person's Discovery profile, Discovery App or qualifying Discovery product.
38. Persons whose Discovery App details do not correspond with the identification provided.
39. Persons who fail to complete the required registration, identity or eligibility verification process
40. Persons who attempt duplicate registrations.
41. Persons who attempt to register retrospectively (requests made after 31 October 2026).
42. Anyone under the age of 18 years old.
43. Anyone who does not live in South Africa.
44. Anyone already with a Vitality Gym benefit.

Additional terms and conditions

45. The Promoters reserve the right to cancel or change the campaign rules. If this happens, participants will lose and abandon any rights they may have against the promoters, our affiliates and associated companies to the extent permitted by law.
46. If we choose to alter or end the offering, we will let you know beforehand or as soon as is reasonably possible.
47. If required by legislation or for other legal reasons, the promoters reserve the right to cancel this campaign at once and without notice. If this happens, all participants agree to lose any rights that they may have in terms of this campaign. Participants accept that they will have no recourse against the promoters or the promoters' agents to the extent permitted by law. We further reserve the right to cancel this campaign at once and without notice if the campaign is held to be or becomes unlawful.
48. The Promoters are not legally responsible for any misrepresentation caused due to an unintentional copy error, typing error or omission that may occur in any promotional material. Participants agree that they will have no recourse against the Promoters, its agents to the extent permitted by law.
49. Any violation or attempt to violate any of these rules will result in immediate disqualification.
50. By participating in this campaign, you agree to the terms and conditions set out in this document.
51. All memberships and promotional benefits remain subject to Planet Fitness Standard Membership Terms and Conditions, available at www.planetfitness.co.za.
52. All relevant rules set out in the [Vitality Main Rules](#), Main Rules for Ancillary Discovery Vitality Programmes (where applicable) shall apply.

53. By accepting these terms and conditions when you participate in the campaign, you consent to us processing your personal information for the purposes of administering the promotion. As a participant in this campaign, you understand and agree that for you to take part in the campaign, we must collect and use your personal information. This campaign is conducted in keeping with the provisions of the Protection of Personal Information Act 4 of 2013 and falls under the terms of our [Discovery Vitality privacy statement](#). Email us at privacy@discovery.co.za if you have any questions or concerns about how we will use your personal information. We will use any personal data relating to the participants in keeping with the Protection of Personal Information Act 4 of 2013 (POPI) and in keeping with our privacy statement available in our main rules.
54. For any queries, please contact your nearest Planet Fitness Club or contact us on 0860 99 88 77 or chat to us on WhatsApp. Alternatively, you can chat to a Vitality agent 24/7 through Ask Discovery on the website or Discovery app. Look out for the pink chat icon and tap to start chatting.

Keep up to date with the latest news from Vitality:

Download the  Discovery app

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September 2026