

Dear Pharmacist

Discovery Health Standard Pharmacy Network Agreement

We invite you to join our pharmacy network by completing and agreeing to the terms of this Discovery Health Standard Pharmacy Network Agreement, in order for you to benefit from our pharmacy network.

If your pharmacy **is NOT yet part** of the Discovery Health DSP and Standard Network and you want to join, complete the relevant forms listed below, sign and initial where required and send them to us at provider_administration@discovery.co.za.

To ensure that you have all the necessary information about our pharmacy network(s), we have included:

- Our *Designated Service Provider Agreement for independent pharmacies* with a comprehensive summary of the rates for each of the medical schemes that we administer where they follow our Standard Pharmacy Networks rates and their pharmacy clinic tariffs.
- The **mandatory** *Data Legislation and the Protection of Personal Information Act Agreement*
- The *Performance Based Remuneration Network agreement* which is **voluntarily** and only applies to Discovery Health Medical Scheme members.

Please confirm your chosen network rate with your software vendor to avoid charging scheme members unnecessary co-payments.

Complete the following documents

If you want to join, complete the relevant forms listed below and send them to provider_administration@discovery.co.za:

1. Appointment as non-exclusive network provider (including Standard Designated Service Provider). This is the Standard Pharmacy Network agreement and rates, and it is mandatory for all pharmacies that want to take part in the network.
2. Data legislation and the Protection of Personal Information Act agreement, which is mandatory for all pharmacies that want to take part in any of the networks.
3. Please find links below, which will give you access to the following additional agreements:
 - Diabetes Clinic Network [agreement](#)
 - PCDT Pharmacy Network [agreement](#)
4. Should you need a courier agreement, please request the agreement from HealthPartnerInfo@discovery.co.za

Cancelling or changing your network agreement

Taking part in a Discovery Health Standard Pharmacy Network is voluntary. If you choose to withdraw your participation, please send your request to provider_administration@discovery.co.za together with your BHF practice number. We will end your participation in the network according to the terms of the agreement.

You must also let your software vendor know in writing of the change. Once you are no longer part of the Discovery Health Standard Pharmacy Network, you cannot take part in the Performance Based Remuneration Pharmacy Network, the MedXpress Pharmacy Network or the HIV Pharmacy Network.

Visit our website for more information

All our formularies, application forms and previous communication to pharmacies is available on the Healthcare Professional Zone at www.discovery.co.za by following the link [ProPBM - Overview](#)

Thank you for your commitment to working with us to make sure the members of the medical schemes we administer continue to have access to affordable medicine and quality service.

If you have any questions, email us at HealthPartnerInfo@discovery.co.za

Regards



Suzanne Van Der Walt
Contract manager
Discovery Health

Designated Service Provider (DSP) & Standard Network Agreement

Please complete and send the form by email to provider_administration@discovery.co.za AND copy your software vendor at: kcatsicas@easyrx.co.za OR jack@touchpoint.co.za OR comcaps@telkomsa.net OR helpdesk@computassist.co.za OR price.medaid@bcx.co.za OR helpdesk@propharm.co.za OR info@compharm.co.za OR support@allegra.health OR dispensing.rules@vexall.co.za OR info@diverseit.co.za OR support@compharm.co.za.

Pharmacy details			
Owner/company name		ID number/company number	
Name of pharmacy		BHF pharmacy number(s)	
Physical address of pharmacy and contact detail		Postal address	
Building name and number		PO Box	
Street name and number		Suburb	
Suburb		Code:	
Suburb		City	
Dispensary cell phone (For emergencies)			Used for down time SMSs
Dispensary email address (For reports)		Statement email address	

Provisions for taking part in the Standard DSP Network: (We will refer to the pharmacies described above as the "Pharmacy" through this agreement)

IDENTIFICATION AND ELIGIBILITY VERIFICATION

By completing this application form, the Pharmacy agrees to take part in the Standard DSP Network and agrees to the terms of this Standard DSP Network Agreement. This signed Standard DSP and Network Agreement supersedes and replaces any previous Standard Pharmacy DSP and Network Agreement you entered into from the date your network participation is confirmed by us as per the terms contained herein. Accordingly, any prior agreements between the Parties relating to this subject matter are hereby terminated.

The Pharmacy agrees that the following definition applies:

"Solus Independent Pharmacy" means a single, independently owned community Pharmacy that operates as a stand-alone retail pharmacy situated near or within the community it services, where the majority of customers are walk-in patients. These Solus Independent Pharmacies do not include pharmacies which are couriers, contracted as a franchise pharmacy, corporate retail pharmacies, or corporate hospital pharmacies.

The Pharmacy further agrees:

1 Legislative, regulations & rules

- 1.1 That the Pharmacy warrants that all pharmacists and pharmacist assistants employed or contracted to provide services within its facilities are duly registered with the South African Pharmacy Council (SAPC), and that such registration remains valid and in good standing for the duration of this Agreement. The Pharmacy further undertakes to ensure that these pharmacists comply with all applicable legislative and regulatory requirements, including the Pharmacy Act, 1974 (Act No. 53 of 1974), the Medicines and Related Substances Act, 1965 (Act No. 101 of 1965), and any professional standards or guidelines issued by the South African Pharmacy Council and other relevant.
- 1.2 That all nurses employed or contracted to provide services within its clinic facilities are duly registered with the South African Nursing Council (SANC), and that such registration remains valid and in good standing for the duration of this Agreement. The Pharmacy further undertakes to ensure that these nurses comply with all applicable professional guidelines, ethical standards, and scope of practice directives as issued by the South African Nursing Council and any other relevant regulatory authorities.
- 1.3 That it will verify membership of the Scheme's Members when presented with a valid membership card by the Member, in either a physical or digital format. The membership card contains the Member's name, membership number, identification number and a list of all dependants' names. The Scheme will provide Members with physical or digital cards on their smart phone/digital device and communicate to Members the process of presenting the membership card at the Pharmacy.
- 1.4 That Discovery Health will make every attempt to provide the Pharmacy with information to indicate if a membership is compromised by flagging reason code 1555 on the claim. It remains the responsibility of the Pharmacy to ensure the software vendor exposes the necessary warning from Discovery Health on the dispensing screen.

2 Fees, performance & billing

- 2.1 To Dispensing Rates and Clinic Tariffs meaning the fee for services rendered based on the healthcare payment system as negotiated between the Parties, as set out in the Discovery Health Network Rates and Tariffs inclusive of VAT, contained in this agreement. The rates stated in this Agreement are inclusive of VAT at the prevailing rate. In the event of any change in the VAT rate during the term of this Agreement, the rates shall be adjusted accordingly to reflect the new VAT rate. The rates in this Agreement are subject to adjustment (by default) to the extent that the VAT rate is duly amended, from the date of such amended VAT rate becoming effective.
- 2.2 To the dispensing fee rates in **Annexure A** and Pharmacy clinic procedure tariffs in this document in **Annexure B**. The Pharmacy agrees to the inclusion of any other new pharmacy procedures. The Pharmacy further agrees to any subsequent annual rate and

Please note that this form expires on the 2026/12/31. Up to date forms are always available on www.discovery.co.za on the ProPBM webpage

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tariff increases and the inclusion of any other medical schemes or plans administered by Discovery Health as applied and published in the latest pharmacy networks and scheme rates on www.discovery.co.za.

- 2.3 To not overcharge (balance bill) members of the medical schemes administered by Discovery Health and their registered dependants for:
- 2.3.1 SEP products – at a dispensing fee rate that is higher than the ‘Discovery Health the rates described in **Annexure A** or higher than the rate increases as officially communicated on www.discovery.co.za or any other additional rates or fees not agreed to by Discovery Health.
- 2.3.2 Non-SEP (surgical consumables, devices, unscheduled and schedule 0) items- at a **dispensing fee rate higher** than that agreed to with Discovery Health in **Annexure A** or higher than the rate increases as officially communicated on www.discovery.co.za or any other additional rates or fees not agreed to by Discovery Health for claims flagged as Prescribed Minimum Benefits.
- 2.3.3 Non-SEP (surgical consumables, devices, unscheduled and schedule 0) claims linked to a member with Prescribed Minimum Benefits will be dispensed at a fee no higher than the Discovery product price for that item plus the agreed dispensing fee as per clauses 2.3.2 above. No balance billing is allowable on these items.
- 2.4 The ‘price resolution’ process for non-SEP items linked to clauses 2.3.2 and 2.3.3 above, between the Parties will entail the following:
- 2.4.1 The Pharmacy will be entitled to inform Discovery Health, in writing, of any financial loss suffered by the Pharmacy as a result of applying the Discovery Health consolidated price file for the non-SEP item.
- 2.4.2 The Pharmacy will collaborate with Discovery Health to understand the cost price, and alternatives to the items, that may exist with the intention of fairness to both the Pharmacy and the members of the medical schemes administered by Discovery Health; and
- 2.4.3 Within a maximum of 2 weeks from the notification stated in clause 2.4.1 the Parties will jointly determine the selling pricing of the non-SEP item as follows:
- 2.4.3.1 if it is determined that no alternative item exists and/or the manufacturer’s supply price for the item is higher than the Discovery Health set price for that specific item, Discovery Health will increase the price on that item within 2 (two) working days of agreement being signed off between the parties in writing.
- 2.4.3.2 if it is determined that suitable alternative items exist at a price equivalent to the Discovery Health maximum price for that item, Discovery Health will keep the maximum chargeable price of that item unchanged.
- 2.4.3.3 during this price resolution period as per clause 2.4.3 no co-payment will be charged on the non-SEP item sold to members.
- 2.4.3.4 if the higher price is agreed to, Discovery Health will pay for the difference of the Discovery Health price file and the new agreed price until the date that the price file is amended.

3 Related contracts

- 3.1 That it cannot participate in any Discovery Health pharmacy networks without a valid, signed POPIA agreement attached hereto for signature.
- 3.2 That for those pharmacies taking part in the Discovery Health Performance Based Remuneration (PBR) dispensing fee model, the tariffs and rules are as published in the Discovery Health Pharmacy Network Handbook on the website www.discovery.co.za.
- 3.3 That dispensing rates can change according to the PBR dispensing fee model for authorised Chronic Illness Benefit items for the PBR variable dispensing fee to apply. Participation is voluntarily and the PBR agreement is attached hereto.
- 3.4 That Discovery Health will make available the Pharmacy’s monthly compliance reports within 25 days after month end.
- 3.5 That it will automatically take part in the MedXpress Pharmacy Network on an individual basis when reaching the required MedXpress criteria and we will end its participation if it does not maintain the required MedXpress criteria as set out in the ‘Discovery Health Pharmacy Network Handbook’ rules document published on www.discovery.co.za.
- 3.6 That if it does not comply with this agreement, it will be removed from participating in all our pharmacy networks, including all specialised (non-Standard) DSP networks that it may have separately entered into with Discovery Health.

4 Pharmacy Clinics

- 4.1 All point of care results and clinic observations (meaning clinical monitoring of a patient’s vital signs and condition) obtained for services listed in Annexure B, must be recorded on system and stored in accordance with HPCSA/SANC requirements and shared with Discovery Health on a monthly basis unless the Pharmacy has an active B2B integration in place to transmit results directly to Discovery Health.
- 4.2 Any claims for consultations as listed in **Annexure B** must be accompanied by a relevant ICD10 code. Claims with generic Z-codes will be rejected.

5 Information sharing and updates.

- 5.1 That it remains solely responsible to inform its software vendor(s) of any change to any scheme rates and tariffs and submission codes in line with **Annexure A** and **B**. It will make sure that the rates and submission codes reflect correctly on its screens at the Pharmacy at all times.
- 5.2 Discovery Health making the details set out in this form available on the [website](http://www.discovery.co.za), Discovery app and to Discovery Health call centre consultants who will communicate these details to members as and when asked.
- 5.3 To get explicit written approval from Discovery Health to use its brand or logo, to which further terms and conditions may apply.

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- 5.4 And confirms that all information above and below is correct and will ensure that it updates the information provided to Discovery Health when necessary
- 5.5 That where it is a member of any pharmacy association or pharmacy franchise, or pharmacy group, Discovery Health may make available the Pharmacy's compliance reports and information to the group or franchise or association head office, including but not limited to Independent Community Pharmacy Association (ICPA), South African Association of Community Pharmacists, SPAR group and Local Choice group. Please complete where not mentioned above:

Other than listed above:

6 Artificial Intelligence

- 6.1 For purposes of this clause "Artificial Intelligence"/ "AI" shall mean any system, software, or technology that performs tasks normally requiring human intelligence, including (but not limited to) learning, reasoning, problem-solving, pattern recognition, natural language processing, or decision-making, through the use of algorithms, machine learning, deep learning, or other automated techniques, whether or not such system operates autonomously or with human oversight.
- 6.2 Any use of Artificial Intelligence by the Pharmacy in the course of carrying out the core Services and/or otherwise in processing any Confidential Information or Personal Information pursuant to this Agreement will be subject to the following principles:
- 6.3 the Pharmacy will notify the Scheme and the Administrator of any AI use;
- 6.4 all such processing will be in accordance with the provisions of this Agreement and the provisions of POPIA;
- 6.5 all decisions, actions and omissions of the AI will be the decisions, actions and omissions of the Supplier and the Supplier will be liable for the AI's decisions, actions and omissions; and
- 6.6 the Supplier will be liable for any breach by such AI of the provisions of this Agreement or any local or international laws or legislation.
- 6.7 For clarity, core Services exclude ancillary or administrative functions (e.g., internal productivity tools) that do not materially affect Services or the processing of Confidential Information or Personal Information

7 Audits

- 7.1 That it is subject to audits and if we suspect fraudulent behaviour, we will pay the members directly instead of the Pharmacy pending the outcome of the investigation into the fraudulent behaviour.

8 Termination

- 8.1 Either party can terminate this pharmacy network agreement on 1 (one) calendar month's written notice to the other party. Please send the request to terminate this agreement and such request must contain the pharmacy's BHF number to provider_administration@discovery.co.za.

Medical Scheme Rates 15% (VAT incl.)

Discovery Health Rate:		All other plans	KeyCare Series	Delta Series
Independent pharmacy rates	SEP	36.32%/R59.92 ^(434,992)	18.40%/R19.98 min R7.28 ⁽⁴³⁵⁾	29.90%/R32.47 ⁽⁹⁹⁰⁾
	Smart SEP			
	Non-SEP			
OR				
Corporate independent pharmacy rates	SEP	34.00%/R43.38 ⁽⁶⁶²⁾	18.48%/R19.98 min R7.28 ⁽⁴³⁵⁾	29.90%/R32.47 ⁽⁹⁹⁰⁾
	Non-SEP			
Qualify for ARV DSP network inclusion by reaching DSP	HIV	34%/R43.38	18.40%/R R19.98 min 7.28	29.90%/R32.47

Discovery Health Rate:		MEDiPOS
Solus independent pharmacies only	SEP	36.32%/R59.92 ⁽⁷²⁴⁾ Not 721
	Non-SEP	

Insurance Plan Rate:		Flexicare
Insurance Plan <i>Administered by Discovery Health Pty) Ltd</i>	SEP & HIV	29.90%/ R29.90 ⁽²⁷⁵⁾
	Non-SEP	

YES NO I hereby agree and give permission to my software vendor, called _____ to lock the dispensing fee on my pharmacy's system.

Signature

Signature date:	Name	Designation	Your signature
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Data Legislation and the Protection of Personal Information Act Agreement



Please complete and send the form by email to provider_administration@discovery.co.za.

Pharmacy details			
Owner/company name		ID number/company number	
Name of pharmacy		BHF pharmacy number	

In the rest of this agreement, we call the pharmacy described above "the Pharmacy".

1. The Pharmacy further agrees to the following with regards to personal information:

For purposes of this section the following definitions will apply from signature date:

- 1.1 "Data Protection Legislation" means applicable data protection or data privacy laws, including POPIA, in force in the Republic of South Africa from time to time.
- 1.2 "Disclosing Party" means a Party who discloses Confidential Information or Personal Information to a Receiving Party, or on whose behalf Confidential Information or Personal Information has been collected by the Receiving Party, pursuant to this Agreement.
- 1.3 "Operator" has the meaning ascribed thereto in POPIA.
- 1.4 "Personal Information" has the meaning ascribed thereto in POPIA and is being or may be processed by the Receiving Party pursuant to this Agreement.
- 1.5 "POPIA" means the Protection of Personal Information Act No 4 of 2013 and any regulations passed thereunder, as may be amended from time to time.
- 1.6 "Processing" has the meaning ascribed thereto in POPIA and derivatives thereof will have similar meanings.
- 1.7 "Receiving Party" means a Party who receives Confidential Information from the Disclosing Party or a Party who receives Personal Information from the Disclosing Party, or on whose behalf it collects Personal Information, pursuant to this Agreement and such receipt of Personal Information renders that Party an Operator.
- 1.8 "Representative" means an officer, director or employee of the Receiving Party.
- 1.9 "Third-Party Operator" means a third party who is an Operator of the Receiving Party.

2. Use and protection of personal information

- 2.1 to the extent that the Receiving Party Processes Personal Information, it warrants that:
 - 2.1.1. It shall Process such Personal Information only on the written instruction of the Disclosing Party, in accordance with this Agreement or as required by Data Protection Legislation and as necessary to perform its obligations under this Agreement and for no other purpose;
 - 2.1.2. It shall not create or maintain data, which is derived from such Personal Information, except for the purpose of performing its obligations under this Agreement and as authorised by the Disclosing Party in writing;
 - 2.1.3. It shall, at all times during which it is Processing such Personal Information:
 - 2.1.3.1. comply with Data Protection Legislation and not, by act or omission, place the Disclosing Party in violation of any applicable Data Protection Legislation;
 - 2.1.3.2. implement and maintain appropriate and reasonable technical and organisational security measures to protect the security of such Personal Information, including security measures applicable to the storage and transmission of such Personal Information, and to prevent a data security breach, including, without limitation, a breach resulting from or arising out of the Receiving Party's internal use, Processing or other transmission of such Personal Information, whether between or among the Receiving Party's Representatives or any Third-Party Operator;
 - 2.1.3.3. assign an employee who will be responsible for implementing and maintaining the technical and organisational security measures required in terms of this Agreement and, upon the Disclosing Party's request, provide evidence that it has established and maintains such technical and organisational security measures governing the Processing of such Personal Information;
 - 2.1.3.4. safely secure all such Personal Information when Processing such Personal Information on a laptop or other portable device (including memory sticks, USB flash drives, or other storage medium devices);
 - 2.1.4. it shall notify the Disclosing Party without undue delay and no later than one day from the date of obtaining knowledge of any data security breach in respect of such Personal Information and, at the Receiving Party's cost and expense, assist and cooperate with the Disclosing Party concerning any disclosures to affected parties and other remedial measures as requested by the Disclosing Party or required under applicable law;
 - 2.1.5. it shall not permit any Representative or Third-Party Operator to Process such Personal Information, unless such Processing is in compliance with this Agreement and is necessary to carry out the Receiving Party's obligations under this Agreement;
 - 2.1.6. it shall not disclose such Personal Information to any third party (including without limitation, its affiliates and subsidiaries and Third-Party Operators) unless:
 - 2.1.6.1. the disclosure is necessary to carry out the Receiving Party's obligations under this Agreement;
 - 2.1.6.2. such third party is bound by the same provisions and obligations as those set out in this Agreement;
 - 2.1.6.3. the Receiving Party has received the Disclosing Party's prior written consent;
 - 2.1.6.4. the Receiving Party remains responsible for any breach by such third party of the obligations set out in this Agreement to the same extent as if the Receiving Party caused such breach;
 - 2.1.7. it shall establish policies and procedures to provide all reasonable and prompt assistance to the Disclosing Party in responding to any and all requests, complaints or other communications received from any individual who is or may be the subject of any such Personal Information;
 - 2.1.8. it shall immediately cease Processing any Personal Information and shall return, delete or destroy (at the Disclosing Party's election) all such Personal Information or cause or arrange for the return, deletion or destruction of the information. This includes all originals and copies of such Personal Information in any medium and any materials derived from or incorporating such Personal Information. This will happen upon the expiration or earlier termination of this Agreement or otherwise on the instruction of the Disclosing Party, but in no event later than 10 days from the date of such expiration, earlier termination or instruction, unless prescribed by law or otherwise agreed.
 - 2.1.9. it and all its Representatives shall adhere to the requirements and security safeguards set out in POPIA;
 - 2.1.10. it shall designate adequate resources to assist with the compliance and implementation of the obligations imposed on the Parties in terms of POPIA and will implement the necessary controls to ensure appropriate data protection and governance of such Personal Information. The Receiving Party will provide the Disclosing Party, on its request, with evidence of the implementation of such controls;
 - 2.1.11. it shall conduct periodical internal and external reviews to measure the adequacy of the implemented controls on infrastructure and platforms that are used to Process such Personal Information;
 - 2.1.12. it shall not use such Personal Information for any purpose that is inconsistent with POPIA on or before the time of collection of that Personal Information;
 - 2.1.13. it shall employ prudent and effective business continuity and disaster recovery facilities and procedures for the purposes of protecting all such Personal Information;
- 2.2. the Disclosing Party may, with seven days' prior written notice to the Receiving Party, carry out periodic performance reviews and may monitor, audit and inspect the Receiving Party's performance under and compliance with this Agreement and Data Protection Legislation by means of annual due diligence reviews and by appointing independent auditors to conduct an audit and quality assurance inspection into any aspect of this Agreement as it may from time to time require;
- 2.3. the Receiving Party shall provide the Disclosing Party with its full co-operation to fully enable the Disclosing Party to review, monitor, audit and inspect the Receiving Party's performance under and compliance with this clause and Data Protection Legislation;
- 2.4. on notification of an adverse finding following a review, audit or inspection, the Receiving Party shall provide the Disclosing Party with written feedback on the finding within 48 hours;
- 2.5. this POPIA agreement will apply to all network agreements and any other agreement entered into by the parties.
- 2.6. The Receiving Party shall indemnify, defend, and hold harmless the Disclosing Party and the Scheme (including their officers, employees, and agents) against all losses, claims, damages, penalties, fines, costs, and expenses (including legal, forensic, and notification costs) arising from any actual, suspected, or threatened breach, unauthorized access, disclosure, or loss of Personal Information caused by the Receiving Party, its employees, agents, or Third Party Operators, whether directly or indirectly.
- 2.7. The Receiving Party shall promptly notify the Disclosing Party of any such incident and fully cooperate in investigation, mitigation, and remediation. This indemnity includes regulatory fines and third-party claims and survives termination of this Agreement.

Signature date:	Name	Designation	Your signature	Office use
2 0 Y Y M M D D				378

Please note that this form expires on the 2026/12/31. Up to date forms are always available on www.discovery.co.za on the ProPBM webpage

Please complete and send the form by email to provider_administration@discovery.co.za AND copy your **software vendor** to flag formulary items.

Owner name and surname		ID number			
PMA: <i>Please tick appropriate block</i>		ComputAssist <input type="checkbox"/>	BCX/Unisolve <input type="checkbox"/>	ProPharm <input type="checkbox"/>	ComPharm <input type="checkbox"/>
		info@diverseit.co.za <input type="checkbox"/>	Techknowledge <input type="checkbox"/>	Allegra <input type="checkbox"/>	EasyRx <input type="checkbox"/>
				Touchpoint <input type="checkbox"/>	Vexall <input type="checkbox"/>
Pharmacy details					
Name of pharmacy			BHF billing practice number		
Physical address					
Building name and number					
Street name and number					
Suburb			Province	Code	
Contact details					
Dispensary email address for PBR reports and compliance information					

Provisions for taking part in this Performance Based Remuneration (PBR) Pharmacy Network

In the rest of this agreement, we call the pharmacy described above "the Pharmacy".

This PBR Pharmacy Network agreement is voluntarily and only applies to Discovery Health Medical Scheme members.

PBR does not apply to courier pharmacies, corporate and hospital pharmacies. The Pharmacy has chosen by completing this application form to join the PBR Pharmacy Network on the terms and conditions below.

The Pharmacy agrees for that the following definitions apply:

Independently owned pharmacies: "Solus Independent Pharmacy" means a single, independently owned community Pharmacy that operates as a stand-alone retail pharmacy situated near or within the community it services, where the majority of customers are walk-in patients. These Solus Independent Pharmacies do not include pharmacies which are couriers, contracted as a franchise pharmacy, corporate retail pharmacies, or corporate hospital pharmacies.

The Pharmacy further agrees:

- to join the PBR Pharmacy Network as a DSP from the first day of the current month in which we receive the signed application form (effective date);
- that taking part in the Non-exclusive Designated Services Provider (DSP) Independent Community Pharmacy Network agreement (Standard Pharmacy Network) is a requirement for taking part in this PBR Pharmacy Network;
- that these terms and conditions must be read together with the attached Standard Pharmacy Network agreement that describes the existing standard dispensing fees and provisions;
- that Discovery Health and its staff members can use the Pharmacy's details set out in this application form for operational purposes;
- to always comply with existing medicine and pharmacy legislation, as amended, standards and codes of conduct applicable to the Pharmacy as well as any regulatory body that has oversight over the Pharmacy;
- that there are no rate changes needed on its system since we will retrospectively apply the variable PBR dispensing fees to Chronic Illness Benefit (CIB) claims only, and only if and when the Pharmacy qualifies by reaching or exceeding the compliance threshold set out below;
- that it will continue to charge the members the rates agreed to according to the Standard Pharmacy Network agreement. However, once its individual compliance performance has reached or exceeded the compliance threshold for the previous calendar month, it will automatically qualify for the PBR variable dispensing fee to apply again for the next month;
- that it undertakes to inform its software vendor that the benchmark price and benchmark products can be included and displayed on its screen at the Pharmacy. It will inform the software vendor by emailing this signed application form to them;
- that we will measure their individual formulary compliance performance monthly and apply the applicable PBR variable dispensing fee according to the latest PBR and MedXpress network rules agreement as published on the Discovery website at www.discovery.co.za. We will inform the Pharmacy of its performance per email to the email address on the Discovery Health system;
- that Discovery Health reserves the right to review and automatically increase the threshold after formulary updates;
- to comply with the MedXpress criteria as published in the latest PBR and MedXpress network rules agreement on the Discovery website www.discovery.co.za and in so doing participate in MedXpress DSP Network provided that you maintain the required criteria;
- to treat and keep confidential all information provided to it relating to the PBR DSP Network or otherwise and which, even if not marked as confidential, by its nature or contents is identifiable as, or could reasonably be expected to be confidential and/or proprietary and which will only be used for the purposes of insight relating to this agreement. It shall not under any circumstances disclose, exchange or distribute the contents thereof to any third party other than its employees who "need to know" for the purposes of providing the service and who are under same the obligation as it is under to exercise the same degree of care in protecting the confidential information and personal information (as defined in the Protection of Personal Information Act);
- that the retrospective PBR payment report is compiled by Discovery Health on a three-months basis for pharmacies that have reached or exceeded the compliance threshold. The PBR payment report comprises of the CIB claim lines submitted by qualifying pharmacies during the report period (full calendar months only). Whereby the difference between the paid dispensing fee and PBR variable dispensing fee is calculated for formulary and benchmark items paid from CIB. The difference is paid by the Scheme during the next month, as a normal payment run, following the three-monthly review;
- that the PBR dispensing fee is subject to change from time to time and the PBR version-two dispensing fee for corporate and independently owned pharmacies is published on www.discovery.co.za. That when it fails to reach the required PBR compliance threshold for the calendar month, it will no longer qualify and the applicable PBR variable dispensing fees will, therefore, not apply for the next month. The rate of the Standard Pharmacy Network will then apply until the Pharmacy qualifies again for the benefits of the PBR DSP Network;
- that claims for KeyCare and Delta network options, courier claims, corporate hospital pharmacies that charge the independent DSP rate, pharmacies not contracted to the PBR DSP Network or the Standard Pharmacy Network, claims paid from any other benefits other than the CIB, including but not limited to acute benefits, HIV, oncology benefits and Additional Disease List claims will be excluded from claiming the PBR variable dispensing fees;
- any party shall be entitled to terminate this PBR Pharmacy Network agreement on 1 (one) calendar month's written notice to the other party. Please send termination request and such request must contain the Pharmacy's BHF number to: provider_administration@discovery.co.za. Once terminated, the chosen Standard Pharmacy Network dispensing fee applies to all CIB claims.

Signature date:	Name	Designation	Your signature	Office: 434 & 954 or 662 & 954
2 0 Y Y M M D D				

Annexure A: Discovery Health Dispensing Fees

15.% VAT inclusive, applied to both percentage-based and capped Rand values.

1. Discovery Health Medical Scheme

Medical scheme / product	Option or plan	Type	Destination code	Independent Community	Independent Corporate
Discovery Health Medical Scheme	<u>Executive:</u> Executive Plan.	CODE	DHEA0000	DISCK	DISCK
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	<u>Comprehensives series:</u> Classic; Classic Smart.	CODE	DHEA0000	DISCK	DISCK
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	<u>Saver series:*</u> Coastal, Classic; Essential. <u>Priority series :*</u> Classic; Essential.	CODE	DHEA0000	DISCK2	DISCK2
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	<u>Smart series:*</u> Active; Classic; <i>Classic Saver</i> . Essential; Essential Dynamic; <i>Essential Saver</i> .	CODE	DHEA0000	DISCSMTC	DISCSMTC
		SEP		34%/R43.38	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	<u>Delta series:*</u> Classic Core; Classic Saver; Essential Core; Essential Saver.	CODE	DHEA0000	DISCD26A	DISCKD20
		SEP		29.90%/R32.47	29.90%/R32.47
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	Discovery KeyCare.	CODE	DHEA0000	DISCK16A	DISCKK16
		SEP		18.40%/R19.98 min R7.28	18.40%/R19.98 min R7.28
		NON-SEP		36.32%/R59.92	36.32%/R59.92
KeyCare ARV	HIV CODE	DHEA0000	DHKCARE	DHKCARE	
	HIV SEP		18.40%/R19.98 min R7.28	18.40%/R19.98 min R7.28	
Delta ARV	HIV CODE	DHEA0000	DHDCARE	DHDCARE	
	HIV SEP		29.90%/R32.47	29.90%/R32.47	
All Plans ARV	HIV CODE	DHEA0000	DHICARE	DHICARE	
	HIV SEP		34%/R43.38	34%/R43.38	

* DSP is MedXpress

2. Discovery Health - Health Insurance Product

Medical scheme / product	Option or plan	Type	Destination code	Independent Community	Independent Corporate
FlexiCare	Flexicare	CODE	DPCA0003	Code: DISCKPF	DISCKPF
		SEP		29.90%/R29.90	29.90%/R29.90
		NON-SEP		29.90%/R29.90	29.90%/R29.90

3. Schemes that follow Discovery Health

Medical scheme / product	Option or plan	Type	Destination code	Independent Community	Independent Corporate
Anglovaal Group Medical Scheme	AVMS	CODE	DIAV0000	DISCKAV	DISCKAV
		SEP		34%/R43.38	29.90%/R29.90
		NON-SEP		36.32%/R59.92	29.90%/R29.90
Bankmed	Basic Plan	CODE	BPPL0001	BANKM16A	BANKM16
		SEP		18.40%/R19.98 min R7.28	18.40%/R19.98 min R7.28
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	Essential Plan	CODE	BPPL0001	BANKM16A	BANKM16
		SEP		18.40%/R19.98 min R7.28	18.40%/R19.98 min R7.28
		NON-SEP		36.32%/R59.92	36.32%/R59.92
BMW Employees Medical Aid Society		CODE	MSBW0000	DISCKBMW	DISCKBMW
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92

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Designated Service Provider (DSP) & Standard Network Agreement

Medical scheme / product	Option or plan	Type	Destination code	Independent Community	Independent Corporate
Engen Medical Benefit Fund		CODE	BKAI0000	DISCKEMB	DISCKEMB
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
Glencore Medical		CODE	XTRA0001	GLCAC	GLCAC
		SEP		36.32%/R59.92	34%/R43.38
LA Heath Medical Scheme	LA KeyPlus	CODE	LHEA0001	DISCK16A	DISCKK16
		SEP		18.40%/R19.98 min R7.28	18.40%/R19.98 min R7.28
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	LA KeyCare ARV	HIV CODE	LHEA0001	DHKCARE	DHKCARE
		HIV SEP		18.40%/R19.98 min R7.28	18.40%/R19.98 min R7.28
	LA Active & LA Focus & LA Engage	CODE	LHEA0001	DISCKLA	DISCKLA
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	LA Core & LA Comprehensive	CODE	LHEA0001	DISCKLC	DISCKLC
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	LIBCARE Medical Scheme <i>administered by Discovery Administration Services (Pty) Ltd</i>		CHRON	MSLI0000	DISCLIC
SEP				36.32%/R59.92	34%/R43.38
ACUTE				DISCLIA	DISCLIA
SEP				36.32%/R59.92	34%/R43.38
NON-SEP				36.32%/R59.92	36.32%/R59.92
MEDIPOS for solus retail independent pharmacies only	Option A	CODE	OMDP0000	DISCKMP1	DISCKMP1
		SEP		36.32%/R59.92	36.32%/R59.92
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	Option B	CODE	OMDP0000	DISCKMP2	DISCKMP2
		SEP		36.32%/R59.92	36.32%/R59.92
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	Option B Classic Non-DSP 20% copay	CODE	OMDP0000	DISCKMP4	DISCKMP4
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	Option C Non-DSP 20% copay	CODE	OMDP0000	DISCKMP3	DISCKMP3
		SEP		36.32%/R59.92	36.32%/R59.92
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	M-Med Option of the MultiChoice Medical Aid Scheme	MMED option	CODE	MMSC0001	DISCKMED
SEP				36.32%/R59.92	34%/R43.38
NON-SEP				36.32%/R59.92	36.32%/R59.92
MMED ARV		HIV CODE	MMSC0001	DHICARE	DHICARE
		HIV SEP		34%/R43.38	34%/R43.38
Remedi Medical Scheme		Standard	CHRON	MSRM0000	REM435
	SEP		18.40%/R19.98 min R7.28		18.40%/R19.98 min R7.28
	NON-SEP		36.32%/R59.92		36.32%/R59.92
	Remedi Standard ARV	HIV CODE	MSRM0000	REMKCARE	REMKCARE
		SEP		18.40%/R19.98 min R7.28	18.40%/R19.98 min R7.28
	Classic	CHRON	MSRM0000	DISCKREM	DISCKREM
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
		ACUTE	MSRM0000	DISCKREA	DISCKREA
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	Remedi Classic ARV	HIV CODE	MSRM0000	DHICARE	DHICARE
		HIV SEP		34%/R43.38	34%/R43.38

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Designated Service Provider (DSP) & Standard Network Agreement



Medical scheme / product	Option or plan	Type	Destination code	Independent Community	Independent Corporate
Remedi Medical Scheme	Comprehensive	CHRON	MSRM0000	DISCKREC	DISCKREC
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	Remedi Comprehensive ARV	ACUTE	MSRM0000	DISCKREA	DISCKREA
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
TFG Medical Aid Scheme (TFGMAS)	TFG Health	HIV CODE	MSRM0000	DHICARE	DHICARE
		HIV SEP		34%/R43.38	34%/R43.38
TFG Health ARV		CODE	BKAL0000	DISCK16A	DISCK16
	SEP	18.40%/R19.98 min R7.28		18.40%/R19.98 min R7.28	
	NON-SEP	36.32%/R59.92		36.32%/R59.92	
TFG Health Plus	HIV CODE	BKAL0000	DHICARE	DHICARE	
	HIV SEP		18.40%/R19.98 min R7.28	18.40%/R19.98 min R7.28	
	CODE		BKAL0000	DISCKTFG	DISCKTFG
SEP	36.32%/R59.92	34%/R43.38			
NON-SEP	36.32%/R59.92	36.32%/R59.92			
TFG Health Plus ARV	HIV CODE	BKAL0000	DHICARE	DHICARE	
	HIV SEP		34%/R43.38	34%/R43.38	
Tsogo Sun Group Medical Scheme	Classic Saver	CODE	TSGM0001	DISCKTMS	DISCKTMS
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	Classic Comprehensive	CODE	TSGM0001	DISCKTMS	DISCKTMS
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
Tsogo Sun ARV	HIV CODE	TSGM0001	DHICARE	DHICARE	
	HIV SEP		34%/R43.38	34%/R43.38	
UKZN Medical Scheme	Standard	CODE	MSAV0000	DISCKUKZ	DISCKUKZ
		SEP		36.32%/R59.92	34%/R43.38
		NON-SEP		36.32%/R59.92	36.32%/R59.92
	UKZN ARV	HIV CODE	MSAV0000	DHICARE	DHICARE
		HIV SEP		34%/R43.38	34%/R43.38

Please take note:

- * **MedXpress Network** Pharmacies are part of the designated service provider (DSP) network for all chronic medicines for the DHMS Delta, Core, Priority, Saver and Smart plans. A non-DSP co-payment of 20% on chronic medicine applies to all other non-DSP pharmacies. DSP Network Pharmacy reviews take place every 4 months.
- Pharmacies are automatically included in the **HIV ARV DSP** network when reaching the ARV formulary compliance criteria over a period of 6 (six) months. A non-DSP co-payment of 20% on non-formulary ARV medicine applies to all other non-DSP pharmacies. Members using formulary ARVs are not impacted. DSP Network Pharmacy reviews take place every 4 months.
- For **KeyCare Start** plans, the state (government) is the DSP. KeyCare Regional is a capitated Mediclinic and InterCare product which is limited to the specific geographical areas or the companies.
- Pharmacy switching for **Anglo Medical Scheme (AMS)** and **Bankmed options (Core Saver, Plus, Comprehensive and Traditional)** transacts through MediKredit, while **Sasolmed** transacts through Mediscor.
- Other Discovery Health administered schemes that follow their own negotiated rates and are excluded from this agreement are: **Netcare Medical Scheme, Retail Medical Scheme, and Malcor Medical Aid Scheme.**

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Annexure B: Discovery Health Pharmacy Clinic tariffs

Registration on the Vitality Wellness network is required which is subject to a Vitality agreement. Please call 011 529 8898 or request the agreement from Vitalitywellnessnetwork@discovery.co.za.

- All tariffs are 15% VAT inclusive.
- The tariffs are Scheme specific and subject to scheme rules
- The tariffs detailed below are valid for this calendar year and annually updated thereafter and available on [Pharmacy clinic tariffs](#)

1. Health and wellness service codes and tariffs

NAPPI	STATEMENT DESCRIPTION	SERVICE	CODE	2026
098000-001	DISV0012GLUCBLOOD	Blood glucose screening	0012*	R 83.20
098001-001	DISV0013CHOLBLOOD	Blood cholesterol screening	0013*	R 128.80
098002-001	DISV0015BLOODPRESSURE	Blood pressure	0015*	R 37.90
000160-001	DISV0016PRE-COUNSEL	HIV pre-counselling	0016	R 139.00
000170-001	DISV0017POST-COUNSEL	HIV post-counselling	0017	R 101.00
002100-001	DISV0021INJEC-IM/SC	Administration of SC or IM injections	0021	R 91.20
002201-001	DISV0022VACADMIN	Administration of a vaccine	0022	R 59.70
098003-001	DISV-WEIGH-IN	Weigh-in	WEIGH*	R 45.60
098004-001	DISV-NON-SMOKE-DECLARATION	Non-smoker's declaration	SMOKE*	R 45.60
001055-001	DISV-KIDS-CHECK	Kids Vitality Health Check	KIDS	R 105.30
705255-001	DISV-705255001-VHC	Vitality Health Check	705255-001	R 274.10
001093-001	DISV-EVHC ENHANCED	Enhanced Vitality Health Check	EVHC	R 311.60
001092-001	DISV-LGRAM-LIPOGRAM	Lipogram single	LGRAM	R 227.00
007842-001	DISV-SVHS-SENIORCHECK	Vitality Health Check for 65+	SVHC	R 51.90
001202-001	DISV-PCVHFLEXICARE	Flexicare Health Check	PCVHC	R 89.20
001203-001	DISV-PCHIV-FLEXICARE	FlexiCare HIV screening	PCHIV	R 115.10
067047-001	DIS-DHPV-SELFTTEST	Discovery HPV screening Reference price	DHPV	R 30.95
067048-001	DIS-BOWEL-SELFTTEST	Bowel cancer screening Reference price	BOWEL	R 30.95

* Indicates that these codes form part of the broader Vitality Health Checks. To avoid potential duplication, certain schemes may not fund it as single codes.

Bankmed wellness service codes and tariffs for Basic and Essential plans

NAPPI	STATEMENT DESCRIPTION	SERVICE	CODE	2026
099931-001	BKM0012BLOODGLUCO	Blood glucose screening	0012	R 87.30
099932-001	BKM0013BLOODCHOL	Blood cholesterol screening	0013	R 134.70
099930-001	BKM0015BLOODPRESS	Blood pressure monitoring	0015	R 27.30
001010-001	BKM0021INJECTION	Administration of an IM or SC injection	0021	R 81.80
001053-001	BKM7111PROSTATETEST	Prostate specific antigen (PSA) test	7111	R 134.40
001017-001	BKM80001NCONS30MIN	Min 30 min - Assessment & prep of treatment plan	80001	R 204.50
001018-001	BKM80002NCONS60MIN	Min 60 min - Assessment & prep of treatment plan	80002	R 284.40
001019-001	BKM88001NCONS31MIN	Nurse Consult 31 - 45 minutes.	88001	R 134.30
001020-001	BKM88002NCONS46-60MI	Nurse Consult 46+ minutes.	88002	R 212.40
001021-001	BKM88006NCONS16-29MI	Nurse Consult 5 - 15 minutes.	88005	R 70.20
001022-001	BKM88005NCONSS5-15MI	Individual consultation 16 - 30 minutes.	88006	R 278.20
001023-001	BKM88014NEMERGCONSULT	Emergency consultation/visit (all hours)	88014	R 152.60
001024-001	BKM88450WELLBABY	Consultation - Well Baby clinic	88450	R 171.30
001025-001	BKM99400PAPSMEARCONS	Consultation linked to Pap smear	99400	R 275.50
001009-001	BKM99100PHA	Personal Health Assessment	99100	R 354.10
001006-001	BKM99200HCT	HCT - HIV clinic screening	99200	R 413.10

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Primary care pharmacy clinic codes and tariffs

Complete, sign and submit the various agreements to enrol on the networks:

- Diabetes Clinic Network *agreement* submit together with the required documents. Handbook: *Diabetes Educator Network handbook*
- PCDT Pharmacy Network *agreement* submit together with the required documents. Handbook: *PCDT Network Handbook*

NAPPI	STATEMENT DESCRIPTION	SERVICE	CODE	2026
PCDT				
000525-001	DIS0010PCDT-CONSULTATION	PCDT face-to-face consultation	0010	R 335.10
Diabetes Education				
067002-001	DIS-DEDU1-DIA-EDUCATIO	Diabetes education session	DEDU1	R 680.30
067003-001	DIS-DEDUT-DIA-EDUCATION	Diabetes education trainee session	DEDUT	R 544.10
067004-001	DIS-DFSC1-DIA-FOOTSCREEN	Diabetes foot screening	DFSC1	R 114.30
001310-021	DIS4027TOT-CHOLESTEROL	Cholesterol total	4027	R 73.70
007370-021	DIS4064HBA1C	HbA1C	4064	R 196.70
008380-021	DIS4188DIPSTICK-URINE	Urine dipstick, per stick	4188	R 20.70
009996-654	DIS4262ALBQUALI-MICR	Micro Albumin: Qualitative	4262	R 62.10
004340-021	DIS4028HDL-CHOLESTEROL	HDL cholesterol	4028	R 95.30
000817-001	DIS4032CREATININSERUM	Serum creatinine	4032	R 49.80
005350-021	DIS4147TRIGLYCERIDE	Triglyceride	4147	R 109.60
000777-001	DIS4171UREA&ELECTROL	U&E: Sodium + potassium + chloride + CO ₂ + urea	4171	R 218.60
000917-001	DIS4221CREATININ-URINE	Urine creatinine	4221	R 49.80
067001-001	DIS4223CREATI-CLEARAN	Creatinine clearance	4223	R 105.60
008896-654	DIS4261ALBQUANTI-MIC	Micro Albumin: Quantitative	4261	R 171.50

Healthforce-enabled video call services (for Healthforce enabled pharmacies)

004205-001	DISV880053-CONSULT-DEB	Individual consultation 5-15 min, with referral to video call GP consultation where required.	880053	R 116.60
004206-001	DISV07503-GP-CONS-DEB	Video call GP Panel: Unscheduled video call consultation and referral to Discovery Health network GP	7503	R 324.00