

Dear Pharmacist

Please join our Diabetes Educator Network agreement for pharmacies

Education is a very important component for members living with diabetes to successfully manage their condition and to prevent disease progression and development of co-morbidities.

We want to extend an invitation to any willing, qualifying pharmacy clinic to join the Diabetes Pharmacy Clinic Network, which will give you access to funding for diabetes care and pathology procedures subject to benefit limits.

A diabetes educator can be a registered PCDT pharmacist, or a nurse working in a pharmacy, who meets the qualification and experience criteria to be included in the Diabetes Educator Network.

Services this Diabetes Pharmacy Clinic Network will offer

The services are for members who have been registered on the Chronic Illness Benefit for type 1 or 2 diabetes mellitus from most schemes administered by Discovery Health.

Diabetes educators at the pharmacy clinic can give the following services to these members:

- Two yearly diabetes education consultations
- One yearly foot screening. Only diabetes educators that have fully completed their practice experience may provide this service.

Service codes and rates table

- All results obtained in the pharmacy (including pathology) need to be made available to the treating doctor and to Discovery Health on Health ID 2.0.

Pharmacy codes	Statement description services	Service	Tariff code
067002-001	DISCDEDU1-DIA-EDUCATION	Diabetes education session from a diabetes educator who has completed both the diabetes course and the required practical experience.	DEDU1
067003-001	DISCDEDUT-DIA-EDUCATION	Diabetes education session from diabetes educator who have completed the diabetes course and are busy with the practical training in the pharmacy clinic.	DEDUT
067004-001	DISCDFSC1-DIA-FOOT	Diabetes foot screening	DFSC1

Please note:

- Visit pharmacy *tariffs* for the latest pharmacy clinic rates.
- Submit the claim with the relevant diabetes ICD10 code e.g: Diabetes Mellitus Type 1 insulin dependent) E10.0 to E10.9, or Diabetes Mellitus Type 2: E11.0 to E11.9

Point of care (POC) pathology codes and rates table

- Pathology codes are only payable when the tests are *requested and referred by the treating doctor* and indicated on the claim.
- The below codes are for monitoring purposes. Discovery Health will make available a laboratory pathology referral form for use by pharmacy clinics.
- A diabetes educator that is not a registered nurse and does not meet the experience criteria, will not be able to claim for point of care pathology and foot screening as it is outside of their scope of practice.

Pharmacy codes	Statement description services	Service	Tariff code
007370-021	DISC4064-HBA1C	HbA1C	4064
000817- 001	DISC4032-CREATI- SERUM	Serum creatinine	4032
005350-021	DISC4147-TRIGLYCERIDE	Triglyceride	4147
001310-021	DISC4027-TOT-CHOLESTEROL	Cholesterol total	4027

Please note that this form expires on 2026/12/31. Up to date forms are always available on www.discovery.co.za on the ProPBM webpage

Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

Pharmacy codes	Statement description services	Service	Tariff code
004340-021	DISC4028-HDL-CHOLESTEROL	HDL cholesterol	4028
No NAPPI	NA	LDL cholesterol (Payment only for chemical determination by pathology laboratory)	No Code
000777-001	DISC4171-U&E	U&E:-Sodium-+-potassium-+-chloride-+-CO2-+-urea	4171
008380-021	DISC4188-DIPSTICK-URINE	Urine-dipstick,-per-stick-(irrespective-of-the-number-of-tests-on-stick)	4188
000917-001	DISC4221-CREATI-URINE	Urine-creatinine	4221
067001-001	DISC4223-CREAT-CLEARANCE	Creatinine-clearance	4223
008896-654	DISC4261-ALB-QUANTI-MICRO	Micro-Albumin:-Quantitative	4261
009996-654	DISC4262-ALB-QUALI-MICRO	Micro-Albumin:-Qualitative	4262

Please note:

- Visit pharmacy [tariffs](#) for the latest pharmacy clinic rates
- Point of care devices need to be approved by Discovery Health to ensure accuracy.
- The point of care tests are only payable in pharmacies when referred/requested by a doctor. Alternatively refer the patient to the pathologist.

Requirements for participation by a pharmacy clinic in the Diabetes Pharmacy Clinic Network

Participation of the pharmacy clinics in the Diabetes Pharmacy Clinic Network is voluntary and open to any pharmacy clinic that meets the following requirements:

- Has at least one diabetes educator with own BHF practice number,
- Is participating in the Wellness Network at the time of applying for participation in this Diabetes Pharmacy Clinic Network.
- Has a private consultation room within the pharmacy with appropriate clinic equipment and furniture and an easily accessible bathroom.
- Has Good Pharmacy Practice ("GPP") compliance and is registered with the South African Pharmacy Council
- Has an electronic clinical practice management claims submission system with the ability to submit the claim using the diabetes educator's own BHF practice number as the *treating provider*.
- Has the ability to send results and reports to the treating doctor and Discovery Health.
- Has appropriate referral networks in place (including pathology and general practitioners).
- Ensures that the Diabetes Educators are clearly and visibly indicated in the pharmacy and the clinic.

If you want your pharmacy to join the Diabetes Pharmacy Clinic Network, you must:

1. Apply for a *BHF practice number* for your registered nurse.
2. Ensure the nurse enrolls and completes an accredited diabetes course. (See the handbook for details)
3. Confirm with your software vendor that your pharmacy claim system is able to submit the diabetes educator's BHF number as the *'treating provider'* in the diabetes claim line. Where this is not available, the pharmacy will not be able to claim the diabetes service.
4. Complete the attached agreement and submit together with the diabetes educator's course certificate to us at Provider_Administration@discovery.co.za.
5. Submit the diabetes educator's activity log and mentor form when the diabetes educator's practical experience is completed.

If you have any questions, please write to us at healthpartnerinfo@discovery.co.za. Thank you for your commitment to working with us to make sure the members of the medical schemes we administer continue to have access to affordable medicine and quality service.

Regards



Suzanne van der Walt
Pharmacy network strategies and contracts manager
Discovery Health

Please note that this form expires on 2026/12/31. Up to date forms are always available on www.discovery.co.za on the ProPBM webpage

Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

