Discovery
Health Medical Scheme

KEYCARE START

REGIONAL GP NETWORK 2027

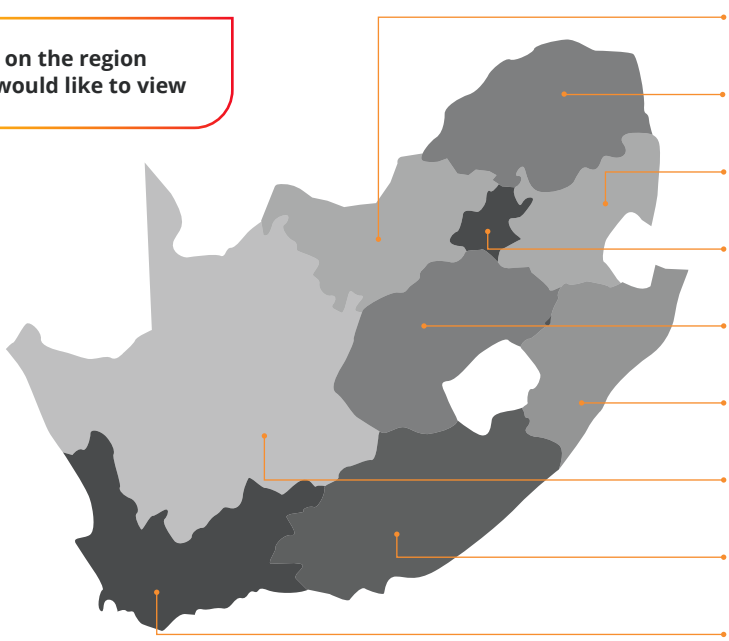
Find a network facility for your health plan option



KeyCare Start Regional
GP Network

KeyCare Start Regional members access healthcare through regional networks. Each regional network is designed around the online practice and your chosen KeyCare Start Regional GP and a KeyCare Start Regional Hospital that offers a full array of medical, surgical and emergency services.

Click on the region you would like to view



View other network providers using **find a healthcare provider** on the **Discovery Health app**

The hospital network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.

Find a healthcare provider and the Discovery Health app are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

		Provider Name	Practice number
FREE STATE			
Mediclinic Welkom **Welkom Medical Centre***			
Welkom	St Helena	Briel H J	0340588
GAUTENG			
Wits Donald Gordon Medical Centre **Sandton Day Clinic***			
Johannesburg	Randburg	Dr A Anwary and Associates Inc	1046101
Mediclinic Medforum**			
Pretoria	Pretoria Central	Dr T Mamiala and Associates Inc	0813990
LIMPOPO			
Mediclinic Limpopo **Mediclinic Limpopo Day Clinic***			
Polokwane	Polokwane	Drs Bosman Carlisle Vorster and Associates	1128868
Mediclinic Tzaneen**			
Mopani	Aqua Park	Van Den Heever SF Botes A and Partners	1451073
MPUMALANGA			
Mediclinic Highveld**			
Secunda	Secunda	Oosthuysen L	0103187
Mediclinic Nelspruit **Mediclinic Nelspruit Day Clinic***			
Mbombela	Mbombela	Drs Van Zyl Siebrits Retief and Associates Inc	1269941
NORTH WEST			
Mediclinic Potchefstroom**			
Potchefstroom	Potchefstroom	Drs Corne Van Zyl and Partners Multi Discipline Inc	1215779
NORTHERN CAPE			
Mediclinic Kimberley and Gariep**			
		GP To be confirmed	
WESTERN CAPE			
Mediclinic Louis Leipoldt **Mediclinic Milnerton** **Intercare Day Hospital - Century City***			
Milnerton	Century City	Drs Bekker Ramjee Furman and Associates (RF) Inc	0591068
WESTERN CAPE			
Mediclinic George **Mediclinic George Day Clinic***			
George	Dormehls Drift	Neethling - Taylor and Associates Inc	0456454

** KeyCare Start Regional Network Hospital

Contact us

Discovery Health Medical Scheme is committed to giving you the highest standard of service and your feedback is important to us. The following channels are available for your complaints and we encourage you to follow the process:



What to do if you have a complaint:

01 | To take your query further

If you have already contacted Discovery Health Medical Scheme (DHMS) and feel that your query has not been resolved, please complete our online complaints form on **www.discovery.co.za**. We would also love to hear from you if we have exceeded your expectations.

02 | To contact the Principal Officer

If you are still not satisfied with the resolution of your complaint after following the process in the first step, you can escalate your complaint to the Principal Officer of DHMS. You may lodge a query or complaint with DHMS by completing the online form on **www.discovery.co.za** or by emailing **principalofficer@discovery.co.za**.

03 | To lodge a dispute

If you have received a final decision from DHMS and want to challenge it, you may lodge a formal dispute. You can find more information about the Scheme's dispute process on **www.discovery.co.za**.

04 | To contact the Council for Medical Schemes

DHMS is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process. However, we encourage you to follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 **complaints@medicalschemes.co.za** | 0861 123 267 | **www.medicalschemes.co.za**.

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Discovery Health Medical Scheme, registration number 1125, is regulated by the Council for Medical Schemes and administered by Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider.

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