Discovery
Health Medical Scheme

QUALITY CARE IN OUR HOSPITAL NETWORK 2027

Find a network facility for your health plan option



Hospital networks

Discovery Health Medical Scheme

Quality care with the right network hospital – 2027

Know where to go, based on your health plan option

Discovery Health Medical Scheme gives you unlimited hospital cover across all plans, but the hospitals you use for planned admissions may differ depending on your selected health plan.

We've made it easy to access care, but it's important to check which hospitals are part of your plan's network so you can avoid out-of-pocket expenses.

Delta Hospital Network

Delta Hospital Network

These hospitals apply to Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core plans. For planned admissions to any other private hospital, you must pay an upfront amount of R11,550. **This does not apply in an emergency.**

Active Hospital Network

Active Hospital Network

These hospitals apply to members on the Active Core and Active Smart plans. For planned admissions to any other private hospital, you must pay an upfront amount of R15,900. This does not apply in an emergency.

Smart Hospital Network

Smart Hospital Network

These hospitals apply to members on the Classic Smart Comprehensive, Classic Smart, Essential Smart and Smart Saver plans. For planned admissions to any other private hospital, you must pay an upfront amount of R13,150. **This does not apply in an emergency.**

Members on the Essential Dynamic Smart Plan, have access to the Dynamic Smart Hospital Network. For planned admissions you must use our *Medical Provider Search tool* in the Discovery Health app and on our website to find the most suitable hospital based on your healthcare needs.

For planned admissions to any other private hospital, you must pay an upfront amount of R15,900. **This does not apply in an emergency.**

KeyCare Hospital Network

KeyCare Hospital Network

You must go to a hospital in the KeyCare Hospital Network for planned admissions on the KeyCare Plus and KeyCare Core plans. If you do not use one of these hospitals for a planned admission, you will need to pay for these claims yourself. **This does not apply in an emergency.**

KeyCare Casualty Hospitals

KeyCare Casualty Hospitals

On KeyCare Plus you are covered in any network casualty unit at one of the KeyCare network hospitals. You must get authorisation first to get cover, and you must pay the first R540 of the consultation. On KeyCare Start you have access to after-hours care at your chosen KeyCare Start GP or network provider.

KeyCare Start Hospital Network

KeyCare Start Hospital Network

These hospitals apply to members on the KeyCare Start Plan. We cover you in full at the agreed rate in your chosen KeyCare Start Network Hospital. If you do not use your chosen hospital for a planned admission, you must pay these claims yourself. Based on your chosen KeyCare Start GP you have access to a KeyCare Start Network Hospital in your region. **This does not apply in an emergency.**

KeyCare Start Regional Hospital Network

KeyCare Start Regional Hospital Network

This network applies to members on the KeyCare Start Regional Plan. We cover you in full at the agreed rate in your chosen KeyCare Start Regional Network Hospital. If you don't use these hospitals for planned hospital admissions, you must pay these claims yourself. **This does not apply in an emergency.**

Coastal Hospital Network

On the Coastal Saver and Coastal Core health plans, you must go to an approved hospital in one of the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape) for a planned admission. If you use a hospital outside of the coastal regions, we will pay up to a maximum of 70% of the Discovery Health Rate (DHR) for the hospital account. **This does not apply in an emergency.** Visit **www.discovery.co.za** or click on find a healthcare provider tool in the Discovery Health app to find a hospital on the Coastal Hospital Network.

This brochure is only a summary of the key benefits and features of Discovery Health Medical Scheme plans, subject to approval from the Council for Medical Schemes.

KeyCare Hospital Network

Discovery Health Medical Scheme

EASTERN CAPE

East London

- Life Beacon Bay Hospital
- Life St Dominics Hospital
- Life East London Private Hospital

Mthatha

- St Mary's Private Hospital

Port Elizabeth

- Life St George's Hospital

Queenstown

- Life Queenstown Private Hospital

Uitenhage

- Netcare Cuyler Hospital

FREE STATE

Bethlehem

- Mediclinic Hoogland

Bloemfontein

- Life Rosepark Hospital
- Pasteur Eye Hospital
- Universitas Private Hospital

Harrismith

- Busamed Harrismith Private Hospital

Mangaung

- Pelonomi Private Hospital

Sasolburg

- Vaalpark Medical Centre

Welkom

- Mediclinic Welkom

GAUTENG

Benoni

- Life The Glynnwood

Brakpan

- Life Dalview Hospital

City Of Johannesburg

- Nelson Mandela Childrens Hospital
- Oxford Maternity Unit*

Diepkloof

- Dr S K Matseke Memorial Hospital

Germiston

- Life Roseacres Hospital

Heidelberg

- Life Suikerbosrand Hospital

* Hospitals with no casualty unit

All network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.

KeyCare Hospital Network

Discovery Health Medical Scheme

GAUTENG

Johannesburg

- Garden City Clinic
- Clinix Selby Park Hospital
- Life Brenthurst Hospital

Lenasia

- Lenmed Health Ahmed Kathrada Private Hospital

Lenasia South

- Lenmed Daxina Private Hospital

Mabopane

- Mediclinic Legae

Midrand

- Life Carstenhof Hospital

Pretoria

- Life Eugene Marais Hospital
- Zuid-Afrikaans Hospital
- Mediclinic Medforum
- Jakaranda Hospital
- Optimed Eye And Laser Clinic

Randfontein

- Lenmed Randfontein Private Hospital
- Life Robinson Private Hospital

Sebokeng

- Clinix Private Hospital Sebokeng (Pty) Ltd

Soshanguve

- Botshilu Private Hospital (Shoshanguve)

Soweto

- Tshepo-Themba Private Hospital

Springs

- Life Springs Parkland Hospital

Tembisa

- Zamokuhle Private Hospital

Vanderbijlpark

- Mediclinic Emfuleni

Vereeniging-Kopanong (Gt421)

- Midvaal Private Hospital

Vosloorus

- Botshelong Empilweni Clinic

KWAZULU-NATAL

Amanzimtoti

- Kingsway Hospital

Berea

- Life Entabeni Hospital
- Lenmed Health Shifa Hospital

Chatsworth

- Life Chatsmed Garden Hospital

Durban

- City Hospital Ltd

Empangeni

- Life Empangeni Private Hospital

Ethekwini

- Ascot Park Hospital (Durban)

* Hospitals with no casualty unit

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KeyCare Hospital Network

Discovery Health Medical Scheme

KWAZULU-NATAL

Isipingo
- Isipingo Hospital

Kokstad
- Kokstad Private Hospital

Ladysmith
- La Verna Hospital

New Germany
- Life The Crompton Hospital

Newcastle
- Mediclinic Newcastle

Phoenix
- Life Mount Edgecombe Hospital

Pietermaritzburg
- Midlands Medical Centre

Port Shepstone
- Hibiscus Hospital

Richards Bay
- The Bay Hospital
- Melomed Richards Bay Pty Ltd

Tongaat
- Mediclinic Victoria

LESOTHO

International Address
- Wilies Hospital

LIMPOPO

Lephalale
- Mediclinic Lephalale

Polokwane
- Mediclinic Limpopo

Thabazimbi
- Mediclinic Thabazimbi

Tzaneen
- Mediclinic Tzaneen

MPUMALANGA

Barberton
- Rh Phodiclinic

Emalahleni
- Life Cosmos Hospital

Ermelo
- Mediclinic Ermelo

Mbombela
- Mediclinic Nelspruit

Middelburg
- Life Midmed Hospital

Piet Retief
- Rh Piet Retief Private Hospital (Pty) Ltd

Trichardt
- Mediclinic Highveld

* Hospitals with no casualty unit

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KeyCare Hospital Network

Discovery Health Medical Scheme

NORTH WEST

Brits
- Mediclinic Brits

Carletonville
- The Fountain Private Hospital

Dr Kenneth Kaunda
- Life Anncron Hospital

Mahikeng
- Victoria Private Hospital (Mafikeng)

Potchefstroom
- Mediclinic Potchefstroom

Rustenburg
- Life Peglerae Hospital

Vryburg
- Vryburg Private Hospital Holdco (Pty) Ltd

NORTHERN CAPE

Kathu
- Lenmed Health Kathu Private Hospital

Kimberley
- Mediclinic Kimberley And Gariep

Upington
- Mediclinic Upington

WESTERN CAPE

Bellville
- Melomed Bellville
- Mediclinic Louis Leipoldt

Cape Town
- Cape Eye Hospital
- Melomed Gatesville
- Melomed Tokai
- Uct Medical Centre (Pty) Ltd
- Rondebosch Heart Centre

George
- Mediclinic George

Milnerton
- Mediclinic Milnerton

Mitchells Plain
- Melomed Mitchell's Plain

Mossel Bay
- Life Bay View Private Hospital

Oudtshoorn
- Mediclinic Klein Karoo

Paarl
- Mediclinic Paarl

Southern Suburbs
- Rondebosch Medical Centre

Vredenburg
- Life West Coast Private Hospital

Worcester
- Mediclinic Worcester

* Hospitals with no casualty unit

All network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.

KeyCare Casualty Hospitals

Discovery Health Medical Scheme

EASTERN CAPE

East London

- Life Beacon Bay Hospital
- Life St Dominics Hospital
- Life East London Private Hospital

Mthatha

- St Mary's Private Hospital

Port Elizabeth

- Life St George's Hospital

Queenstown

- Life Queenstown Private Hospital

Uitenhage

- Netcare Cuyler Hospital

FREE STATE

Bethlehem

- Mediclinic Hoogland

Bloemfontein

- Life Rosepark Hospital
- Universitas Private Hospital

Harrismith

- Busamed Harrismith Private Hospital

Mangaung

- Pelonomi Private Hospital

Sasolburg

- Vaalpark Medical Centre

Welkom

- Mediclinic Welkom

GAUTENG

Benoni

- Life The Glynnwood

Brakpan

- Life Dalview Hospital

City Of Johannesburg

- Nelson Mandela Childrens Hospital

Diepkloof

- Dr S K Matseke Memorial Hospital

Germiston

- Life Roseacres Hospital

Heidelberg

- Life Suikerbosrand Hospital

* Hospitals with no casualty unit

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KeyCare Casualty Hospitals

Discovery Health Medical Scheme

GAUTENG

Johannesburg

- Garden City Clinic
- Life Brenthurst Hospital

Lenasia

- Lenmed Health Ahmed Kathrada Private Hospital

Lenasia South

- Lenmed Daxina Private Hospital

Mabopane

- Mediclinic Legae

Midrand

- Life Carstenhof Hospital

Pretoria

- Life Eugene Marais Hospital
- Zuid-Afrikaans Hospital
- Mediclinic Medforum

Randfontein

- Lenmed Randfontein Private Hospital
- Life Robinson Private Hospital

Sebokeng

- Clinix Private Hospital Sebokeng (Pty) Ltd

Soshanguve

- Botshilu Private Hospital (Shoshanguve)

Soweto

- Tshepo-Themba Private Hospital

Springs

- Life Springs Parkland Hospital

Tembisa

- Zamokuhle Private Hospital

Vanderbijlpark

- Mediclinic Emfuleni

Vereeniging-Kopanong (Gt421)

- Midvaal Private Hospital

Vosloorus

- Botshelong Empilweni Clinic

KWAZULU-NATAL

Amanzimtoti

- Kingsway Hospital

Berea

- Life Entabeni Hospital
- Lenmed Health Shifa Hospital

Chatsworth

- Life Chatsmed Garden Hospital

Durban

- City Hospital Ltd

Empangeni

- Life Empangeni Private Hospital

Isipingo

- Isipingo Hospital

* Hospitals with no casualty unit

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KeyCare Casualty Hospitals

Discovery Health Medical Scheme

KWAZULU-NATAL

Kokstad
- Kokstad Private Hospital

Ladysmith
- La Verna Hospital

New Germany
- Life The Crompton Hospital

Newcastle
- Mediclinic Newcastle

Phoenix
- Life Mount Edgecombe Hospital

Pietermaritzburg
- Midlands Medical Centre

Port Shepstone
- Hibiscus Hospital

Richards Bay
- The Bay Hospital
- Melomed Richards Bay Pty Ltd

Tongaat
- Mediclinic Victoria

LESOTHO

International Address
- Wilies Hospital

LIMPOPO

Lephalale
- Mediclinic Lephalale

Polokwane
- Mediclinic Limpopo

Thabazimbi
- Mediclinic Thabazimbi

Tzaneen
- Mediclinic Tzaneen

MPUMALANGA

Barberton
- Rh Phodiclinic

Emalahleni
- Life Cosmos Hospital

Ermelo
- Mediclinic Ermelo

Mbombela
- Mediclinic Nelspruit

Middelburg
- Life Midmed Hospital

Piet Retief
- Rh Piet Retief Private Hospital (Pty) Ltd

Trichardt
- Mediclinic Highveld

* Hospitals with no casualty unit

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KeyCare Casualty Hospitals

Discovery Health Medical Scheme

NORTH WEST

Brits
- Mediclinic Brits

Carletonville
- The Fountain Private Hospital

Dr Kenneth Kaunda
- Life Anncron Hospital

Mahikeng
- Victoria Private Hospital (Mafikeng)

Potchefstroom
- Mediclinic Potchefstroom

Rustenburg
- Life Peglerae Hospital

Vryburg
- Vryburg Private Hospital Holdco (Pty) Ltd

NORTHERN CAPE

Kathu
- Lenmed Health Kathu Private Hospital

Kimberley
- Mediclinic Kimberley And Gariep

Upington
- Mediclinic Upington

WESTERN CAPE

Bellville
- Melomed Bellville
- Mediclinic Louis Leipoldt

Cape Town
- Melomed Gatesville
- Melomed Tokai

George
- Mediclinic George

Milnerton
- Mediclinic Milnerton

Mitchells Plain
- Melomed Mitchell's Plain

Mossel Bay
- Life Bay View Private Hospital

Oudtshoorn
- Mediclinic Klein Karoo

Paarl
- Mediclinic Paarl

Southern Suburbs
- Rondebosch Medical Centre

Vredenburg
- Life West Coast Private Hospital

Worcester
- Mediclinic Worcester

* Hospitals with no casualty unit

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KeyCare Start
Hospital Network

Discovery Health Medical Scheme

EASTERN CAPE

East London
- Life Beacon Bay Hospital

Port Elizabeth
- Life St George's Hospital

FREE STATE

Bloemfontein
- Life Rosepark Hospital
- Pasteur Eye Hospital

Harrismith
- Busamed Harrismith Private Hospital

Welkom
- Mediclinic Welkom

GAUTENG

Johannesburg
- Life Brenthurst Hospital

Pretoria
- Life Eugene Marais Hospital

Sebokeng
- Clinix Private Hospital Sebokeng (Pty) Ltd

Soweto
- Tshepo-Themba Private Hospital

Tembisa
- Zamokuhle Private Hospital

Vosloorus
- Botshelong Empilweni Clinic

KWAZULU-NATAL

Berea
- Life Entabeni Hospital

Durban
- City Hospital LTD

Empangeni
- Life Empangeni Private Hospital

Pietermaritzburg
- Midlands Medical Centre

Richards Bay
- Melomed Richards Bay Pty Ltd

LIMPOPO

Polokwane
- Mediclinic Limpopo

MPUMALANGA

Mbombela
- Mediclinic Nelspruit

Middelburg
- Life Midmed Hospital

* Hospitals with no casualty unit

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KeyCare Start
Hospital Network

Discovery Health Medical Scheme

NORTH WEST

Potchefstroom
- Mediclinic Potchefstroom

Rustenburg
- Life Peglerae Hospital

NORTHERN CAPE

Kimberley
- Mediclinic Kimberley And Gariep

WESTERN CAPE

Bellville
- Melomed Bellville

Cape Town
- Melomed Gatesville
- Rondebosch Heart Centre

George
- Mediclinic George

Southern Suburbs
- Rondebosch Medical Centre

* Hospitals with no casualty unit

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KeyCare Start
Regional Hospital Network

Discovery Health Medical Scheme

FREE STATE

Welkom

- Mediclinic Welkom

GAUTENG

Johannesburg

- Wits Donald Gordon Medical Centre

Pretoria

- Mediclinic Medforum

LIMPOPO

Polokwane

- Mediclinic Limpopo

Tzaneen

- Mediclinic Tzaneen

MPUMALANGA

Mbombela

- Mediclinic Nelspruit

Trichardt

- Mediclinic Highveld

NORTH WEST

Potchefstroom

- Mediclinic Potchefstroom

NORTHERN CAPE

Kimberley

- Mediclinic Kimberley And Gariep

WESTERN CAPE

Bellville

- Mediclinic Louis Leipoldt

George

- Mediclinic George

Milnerton

- Mediclinic Milnerton

* Hospitals with no casualty unit

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Delta Hospital Network

Discovery Health Medical Scheme

EASTERN CAPE

East London

- Life Beacon Bay Hospital
- Life St Dominics Hospital

Port Elizabeth

- Life St George's Hospital

FREE STATE

Bloemfontein

- Life Rosepark Hospital
- Pasteur Eye Hospital
- Universitas Private Hospital

GAUTENG

Alberton

- Netcare Alberton Hospital

Centurion

- Unitas Hospital

Diepkloof

- Dr S K Matseke Memorial Hospital

Germiston

- Life Roseacres Hospital

Johannesburg

- Life Bedford Gardens Hospital
- Life Brenthurst Hospital
- Life Fourways Hospital
- Nelson Mandela Childrens Hospital
- Oxford Maternity Unit
- Wits Donald Gordon Medical Centre

Kempton Park

- Arwyp Medical Centre

Lenasia

- Lenmed Health Ahmed Kathrada Private Hospital

Mabopane

- Mediclinic Legae

Midrand

- Netcare Waterfall City Hospital

Morningside

- Mediclinic Morningside

Pretoria

- Femina Clinic
- Life Faerie Glen Hospital
- Life Groenkloof Hospital
- Life Wilgers Hospital
- Louis Pasteur Hospital
- Optimed Eye And Laser Clinic

Randfontein

- Life Robinson Private Hospital

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Discovery Health Medical Scheme

GAUTENG

Roodepoort

- Life Flora Hospital
- Life Wilgeheuwel Hospital

Springs

- Life Springs Parkland Hospital

Vanderbijlpark

- Mediclinic Emfuleni

Vereeniging

- Clinix Private Hospital Sebokeng (Pty) Ltd

Vereeniging-Kopanong

- Midvaal Private Hospital

Vosloorus

- Botshelong Empilweni Clinic

KWAZULU-NATAL

Durban

- Ethekwini Hospital And Heart Centre
- Life Entabeni Hospital

Hillcrest

- Hillcrest Private Hospital

Pietermaritzburg

- Midlands Medical Centre

Richards Bay

- Melomed Richards Bay Pty Ltd
- The Bay Hospital

Westville

- Life Chatsmed Garden Hospital
- Life Westville Hospital

LESOTHO

Maseru

- Maseru Private Hospital

LIMPOPO

Polokwane

- Mediclinic Limpopo

MPUMALANGA

Emalahleni

- Life Cosmos Hospital

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Discovery Health Medical Scheme

NORTH WEST

Brits

- Mediclinic Brits

Rustenburg

- Ferncrest Hospital

NORTHERN CAPE

Kimberley

- Mediclinic Kimberley And Gariep

Upington

- Mediclinic Upington

WESTERN CAPE

Cape Town

- Cape Eye Hospital
- Life Peninsula Eye Hospital
- Life Vincent Pallotti Hospital
- Mediclinic Cape Town
- Mediclinic Panorama
- Melomed Gatesville
- Melomed Mitchell's Plain
- Melomed Tokai

Kuilsriver

- Netcare Kuilsriver Hospital

Mossel Bay

- Life Bay View Private Hospital

Paarl

- Mediclinic Paarl

Somerset West

- Mediclinic Vergelegen

Stellenbosch

- Mediclinic Stellenbosch
- Mediclinic Winelands Orthopaedic Hospital

Worcester

- Mediclinic Worcester

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Active Hospital Network

Discovery Health Medical Scheme

EASTERN CAPE

East London

- Life Beacon Bay Hospital
- Life East London Private Hospital
- Life St Dominics Hospital

Mthatha

- Crestcare St Mary's Private Hospital

Port Elizabeth

- Life St George's Hospital
- Life Mercantile Hospital

FREE STATE

Bloemfontein

- Life Rosepark Hospital

GAUTENG

Alberton

- Netcare Alberton Hospital

Benoni

- Life The Glynnwood

Brakpan

- Life Dalview Hospital

Centurion

- Unitas Hospital

Germiston

- Life Roseacres Hospital

Heidelberg

- Life Suikerbosrand Hospital

Johannesburg

- Life Brenthurst Hospital
- Netcare Rosebank Hospital
- Busamed Modderfontein Private Hospital
- Nelson Mandela Children's Hospital
- Life Fourways Hospital

Krugersdorp

- Netcare Pinehaven Hospital

Midrand

- Life Carstenhof Hospital

Pretoria

- Life Eugene Marais Hospital
- Netcare Jakaranda Hospital
- Life Wilgers Hospital
- Raslouw Private Hospital

**Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

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Discovery Health Medical Scheme

GAUTENG

Roodepoort

- Life Wilgeheuwel Hospital

Soweto

- Dr S K Matseke Memorial Hospital
- Tshepo-Themba Private Hospital

Vereeniging

- Midvaal Private Hospital

KWAZULU-NATAL

Ballito

- Alberlito Hospital

Chatsworth

- Life Chatsmed Garden Hospital

Durban

- Life Entabeni Hospital
- St Augustine's Hospital
- Durdoc Hospital

Empangeni

- Life Empangeni Private Hospital

Phoenix

- Life Mount Edgecombe Hospital

Pietermaritzburg

- Mediclinic Pietermaritzburg

LIMPOPO

Polokwane

- Netcare Pholoso Hospital

MPUMALANGA

Emalahleni

- Life Cosmos Hospital

Mbombela

- Mediclinic Nelspruit

NORTH WEST

Klerksdorp

- Life Anncron Hospital

Rustenburg

- Life Peglerae Hospital

**Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

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Discovery Health Medical Scheme

NORTHERN CAPE

Kimberley

- Lenmed Royal Hospital and Heart Centre

WESTERN CAPE

Bellville

- Melomed Bellville

Blouberg

- Netcare Blaauwberg Hospital

Claremont

- Life Kingsbury Hospital

Gatesville

- Melomed Gatesville

Mitchells Plain

- Melomed Mitchell's Plain

Mossel Bay

- Life Bay View Private Hospital

Stellenbosch

- Mediclinic Stellenbosch

Somerset West

- Busamed Paardevlei Private Hospital

Tokai

- Melomed Tokai

**Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.

Smart Hospital Network

Discovery Health Medical Scheme

EASTERN CAPE

East London

- Life Beacon Bay Hospital
- Life East London Private Hospital
- Life St Dominics Hospital

Mthatha

- St Marys Private Hospital

Port Elizabeth

- Greenacres Hospital

Queenstown

- Life Queenstown Private Hospital

FREE STATE

Bloemfontein

- Mediclinic Bloemfontein

Welkom

- Mediclinic Welkom

GAUTENG

Alberton

- Netcare Alberton Hospital

Benoni

- Life The Glynnwood

Germiston

- Life Roseacres Hospital

Johannesburg

- Nelson Mandela Childrens Hospital
- Park Lane Clinic
- Oxford Maternity Unit
- Wits Donald Gordon Medical Centre

Krugersdorp

- Netcare Pinehaven Hospital

Mabopane

- Mediclinic Legae

Midrand

- Netcare Waterfall City Hospital

Olifantsfontein

- Mediclinic Midstream

Pretoria

- Life Groenkloof Hospital
- Mediclinic Medforum
- Optimed Eye And Laser Clinic
- Life Wilgers Hospital
- Mediclinic Muelmed

**Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.

Discovery Health Medical Scheme

GAUTENG

Randburg
- Olivedale Clinic

Roodepoort
- Life Wilgeheuwel Hospital

Sandton
- Life Fourways Hospital
- Mediclinic Morningside

Soweto
- Dr S K Matseke Memorial Hospital

Vereeniging
- Mediclinic Vereeniging

Vosloorus
- Botshelong Empilweni Clinic

KWAZULU-NATAL

Ballito
- Alberlito Hospital

Newcastle
- Mediclinic Newcastle

Richards Bay
- Melomed Richards Bay Pty Ltd

Durban
- St Augustine's Hospital

Isipingo
- Isipingo Hospital

Pietermaritzburg
- Life Hilton Private Hospital
- Mediclinic Pietermaritzburg

Umhlanga
- Netcare Umhlanga Hospital

Westville
- Life Westville Hospital

LIMPOPO

Polokwane
- Netcare Pholoso Hospital

Tzaneen
- Mediclinic Tzaneen

MPUMALANGA

Emalahleni
- Life Cosmos Hospital

Mbombela
- Lowveld Hospital
- Mediclinic Nelspruit
- Surgiclinic

**Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.

Discovery Health Medical Scheme

NORTH WEST

Klerksdorp

- Life Anncron Hospital

Rustenburg

- Ferncrest Hospital

NORTHERN CAPE

Kimberley

- Royal Hospital And Heart Centre

WESTERN CAPE

Blouberg

- Netcare Blaauwberg Hospital

Brackenfell

- Mediclinic Cape Gate

Cape Town

- Cape Eye Hospital
- Life Peninsula Eye Hospital
- Mediclinic Cape Town
- Melomed Gatesville

George

- Mediclinic George

Milnerton

- Mediclinic Milnerton

Mitchells Plain

- Melomed Mitchell's Plain

Mossel Bay

- Life Bay View Private Hospital

Parow

- Mediclinic Panorama

Southern Suburbs

- Life Kingsbury Hospital
- Mediclinic Constantiaberg

Stellenbosch

- Mediclinic Stellenbosch
- Mediclinic Winelands Orthopaedic Hospital

**Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.

Smart Exception Hospitals

Discovery Health Medical Scheme

In some cases, we'll cover certain defined procedures at specific hospitals that fall outside of your plan's hospital network. When you're admitted to one of these exception hospitals for one of the approved procedures, the usual upfront payments for using an out-of-network facility won't apply.

FREE STATE

Bloemfontein

- Pasteur eye hospital
  (Cataract related procedures only)

GAUTENG

Johannesburg

- Netcare Linkwood Clinic
  (Maternity related)
- Netcare Milpark Hospital
  (Cardiac Electrophysiology centre - arrhythmia conditions only)
- Netcare Sunninghill Nursing Home
  (Cardiac Electrophysiology centre - arrhythmia conditions only)

Pretoria

- Netcare Femina Clinic
  (Maternity related)
- Zuid-Afrikaans Hospital
  (Cardiac Electrophysiology centre - arrhythmia conditions only)
- Netcare Pretoria East Private Hospital
  (Maternity related)

KWAZULU-NATAL

Durban

- Lenmed Ethekwini Hospital and Heart Centre
  (Cardiac Electrophysiology centre - arrhythmia conditions only)

Umhlanga

- Busamed Gateway Private Hospital
  (Cardiac Electrophysiology centre - arrhythmia conditions only)

WESTERN CAPE

Bellville

- Melomed Bellville Hospital
  (Cardiac Electrophysiology centre - arrhythmia conditions only)

Cape Town

- Life Vincent Pallotti Hospital
  (Cardiac Electrophysiology centre - arrhythmia conditions only)
- Netcare Christaan Barnard Memorial Hospital
  (Cardiac Electrophysiology centre - arrhythmia conditions only)
- Melomed Tokai
  (Cardiac Electrophysiology centre - arrhythmia conditions only)

**Essential Dynamic Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

All network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.

Delta Exception Hospitals

Discovery Health Medical Scheme

In some cases, we'll cover certain defined procedures at specific hospitals that fall outside of the Delta plan's hospital network.

When you're admitted to one of these exception hospitals for one of the approved procedures, the usual upfront payments for using an out-of-network facility won't apply.

GAUTENG

Johannesburg

- Netcare Linkwood Clinic (maternity related)
- Netcare Park Lane Clinic (maternity related)
- Netcare Milpark (cardiac electrophysiology centre – arrhythmia conditions only)
- Netcare Sunninghill Hospital (cardiac electrophysiology centre – arrhythmia conditions only)

Pretoria

- Mediclinic Medforum (maternity related)
- Netcare Pretoria East Private Hospital (maternity related)
- Mediclinic Midstream (cardiac electrophysiology centre – arrhythmia conditions only)
- Zuid-Afrikaans hospital (cardiac electrophysiology centre – arrhythmia conditions only)

KWAZULU-NATAL

Durban

- Netcare St Augustine's (cardiac electrophysiology centre – arrhythmia conditions only)

Umhlanga

- Busamed Gateway Private Hospital (cardiac electrophysiology centre – arrhythmia conditions only)

WESTERN CAPE

Bellville

- Melomed Bellville (cardiac electrophysiology centre – arrhythmia conditions only)

Claremont

- Life Kingsbury Hospital (ophthalmology and peripheral vascular surgery only)

Cape Town

- Netcare Christiaan Barnard Memorial Hospital (cardiac electro-physiology centre – arrhythmia conditions only)



All network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.

Hospitals that we cover partially – All plans

Discovery Health Medical Scheme

At these hospitals, we only pay for Prescribed Minimum Benefit (PMB) admissions. For non-emergencies, we will pay up to 80% of the Discovery Health Rate, you must pay the rest of the costs.

FREE STATE	
Bloemfontein	▪ At Specialist Hospital
KWAZULU-NATAL	
Newcastle	▪ Hilldrop Hospital
NORTHERN CAPE	
Kimberley	▪ Hospital@Ekhaya
Kuruman	▪ Kopano Private Hospital

View other network providers using find a healthcare provider on the **Discovery Health app**

Find a healthcare provider and the Discovery Health app is brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.



Contact us

Discovery Health Medical Scheme is committed to giving you the best possible service. Your feedback helps us improve and support you better. If you have a complaint, you can reach us through the following channels.



What to do if you have a complaint:

01 | Take your query further

If you have already contacted Discovery Health Medical Scheme and feel that your query has not been resolved, please complete our online complaints form on **www.discovery.co.za**. We would also love to hear from you if we have exceeded your expectations.

02 | Contact the Principal Officer

If you are still not satisfied with the resolution of your complaint after following the process in the first step, you can escalate your complaint to the Principal Officer of Discovery Health Medical Scheme. You can lodge a query or complaint with us by completing the online form on **www.discovery.co.za** or by emailing **principalofficer@discovery.co.za**.

03 | Lodge a dispute

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you can lodge a formal dispute. You can find more information about our dispute process on **www.discovery.co.za**.

04 | Contact the Council for Medical Schemes

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You can contact the Council at any stage of the complaints process. However, we encourage you to follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 **complaints@medicalschemes.co.za** | 0861 123 267 | **www.medicalschemes.co.za**.

The hospital network lists can change at any time. Please go to **www.discovery.co.za** > *Medical aid* > *Find documents and certificates* > *Health plan guides* > *Network lists* to see the latest list before any planned admissions.