HealthID

ADVANCED CONVENIENCE. ENHANCED CARE.

HOW TO ASK FOR CONSENT – CARE PROGRAMME CONSENT

DISCOVERY HEALTH

2023

How to ask for consent - Care Programme consent

Doctors should first check if they are the nominated practice. This is displayed on the patient file.

If the doctor is not the nominated practice, please refer to the PCP Nomination guide for steps on how to become the nominated practice. Becoming a nominated doctor is only applicable to certain schemes i.e: Discovery Health Medical Schemes, Keycare in house plans.

Ensure the patient has an approved Chronic Illness Benefit (CIB) application.
- From the side navigation click on "Chronic application"

How to ask for consent – Care Programme consent

Discovery Health (Pty) Ltd; registration number 1997/013480/07, is an authorised financial services provider and administrator of medical schemes.
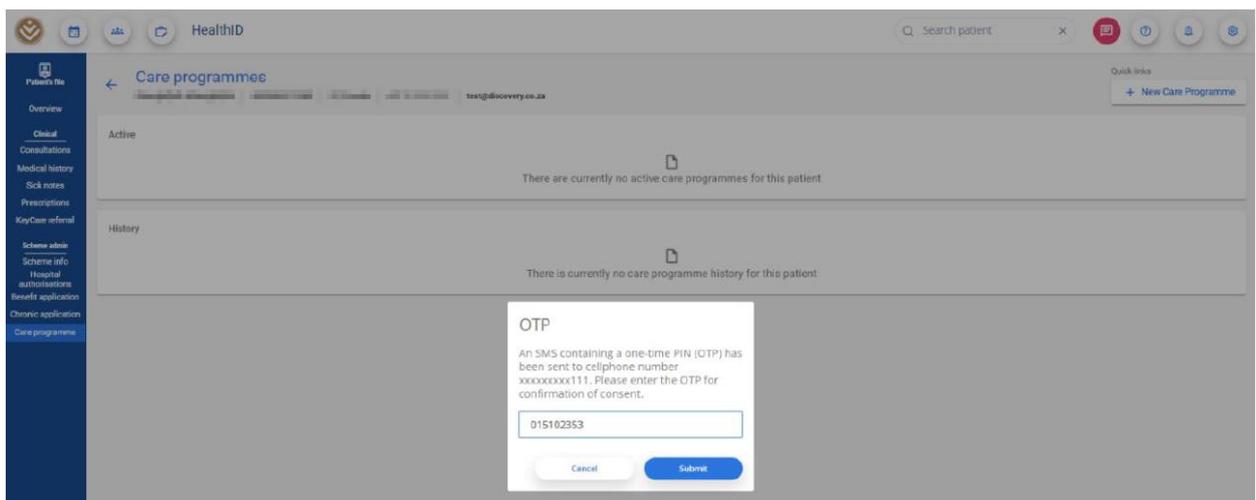
2

Navigate to "Care programme" from the side menu.
- Click on "New Care programme" from the Quick links.
- Care programme will be preselected if the patient is eligible for one.
- Click on "Continue"
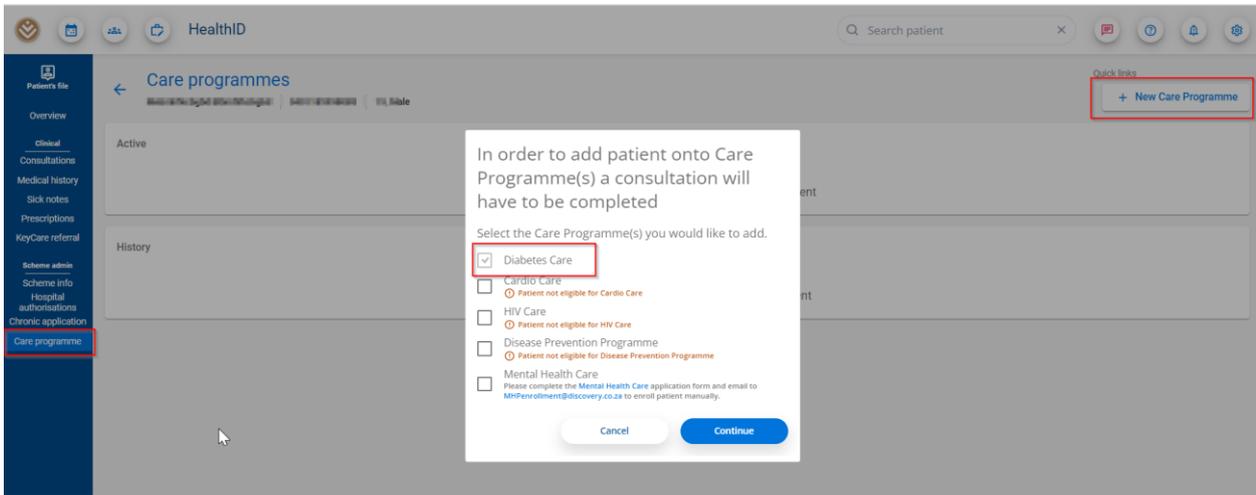
Click "Continue" to request an OTP from the patient for content.

How to ask for consent – Care Programme consent

Discovery Health (Pty) Ltd; registration number 1997/013480/07, is an authorised financial services provider and administrator of medical schemes.   3

If you select that the patient must sign for consent, a signature section should display.

- Let the patient add their signature.
- Agree to the Terms and Conditions.
- Click on "**Request consent"**.

You should now see the consent that has been granted from the patient file.

How to ask for consent – Care Programme consent

Discovery Health (Pty) Ltd; registration number 1997/013480/07, is an authorised financial services provider and administrator of medical schemes.   4