

Dear Pharmacist

Discovery Health Standard Pharmacy Network Agreement

We would like to enter into a pharmacy network agreement with you, in order for you to benefit from our pharmacy network.

- If your pharmacy **is NOT yet part** of the Discovery Health Standard Pharmacy Network and you want to join, complete the relevant forms listed below and send them to us at provider_administration@discovery.co.za:
- Contracted independent community pharmacies do **NOT** need to complete this agreements.

To ensure that you have all the necessary information about our pharmacy network(s), we have included:

- Our Standard Pharmacy Network agreement
- Our Standard Pharmacy Network rates
- A comprehensive summary of the rates for each of the medical schemes that we administer where they follow our Standard Pharmacy Networks and their pharmacy clinic tariffs.

Please confirm your chosen network rate with your software vendor to avoid charging scheme members unnecessary co-payments.

Completing the following documents

If you want to join, complete the relevant forms listed below and send them to us at provider_administration@discovery.co.za:

1. *Appointment as non-exclusive network provider (including Standard Designated Service Provider)*. This is the Standard Pharmacy Network and rates agreement, and it is mandatory for all pharmacies that want to take part in the network.
2. *Data legislation and the Protection of Personal Information Act* form, which is mandatory for all pharmacies that want to take part in any of the networks.
3. Please find links below, which will give you access to the following additional agreements:
 - Diabetes Clinic Network [agreement](#)
 - PCDT Pharmacy Network [agreement](#)
4. Should you need a courier agreement, please request the agreement from healthpartnerinfo@discovery.co.za.

Cancelling or changing your network agreement

Taking part in a Discovery Health Standard Pharmacy Network is voluntary. If you choose to withdraw your participation, please send your request to provider_administration@discovery.co.za together with your BHF practice number. We will end your participation in the network according to the terms of the agreement.

You must also let your software vendor know in writing of the change. Once you are no longer part of the Discovery Health Standard Pharmacy Network, you cannot take part in the Performance Based Remuneration Pharmacy Network, the MedXpress Pharmacy Network or the HIV Pharmacy Network.

Visit our website for more information

All our formularies, application forms and previous communication to pharmacies is available on the Healthcare Professional Zone at www.discovery.co.za > Discovery ProPBM > Communiques.

Thank you for your commitment to working with us to make sure the members of the medical schemes we administer continue to have access to affordable medicine and quality service.

If you have any questions, email us at healthpartnerinfo@discovery.co.za.

Regards



Suzanne Van Der Walt

Contract manager

Discovery Health

Independent Pharmacy Agreement

Appointment as non-exclusive designated service provider



Please complete and send the form by email to provider_administration@discovery.co.za AND send a copy to your software vendor at: comcaps@telkomsa.net helpdesk@computassist.co.za OR price.medaid@bcx.co.za OR helpdesk@propharm.co.za OR info@compharm.co.za OR kcatsicas@easyrx.co.za OR pharmasoft@medbel.co.za OR jack@touchpoint.co.za OR dispensing.rules@vexall.co.za OR info@diverseit.co.za OR support@compharm.co.za.

Pharmacy (group) details			
Owner/company name		ID number/company number	
Name of pharmacy /group (list attached)		BHF pharmacy number / list	
Physical address of pharmacy / pharmacy group head office		Postal address	
Building name and number		PO Box	
Street name and number		Suburb	
Suburb	Code:	City	Code:
Dispensary cell phone		<i>Used for down time SMSs and emergency communication</i>	
Contact details: (For lists: Please give the relevant information for every pharmacy)			
Dispensary email (pharmacist)		Statement email address	
Provisions for taking part in the Standard DSP Network: (We will refer to the pharmacies described above as the "Pharmacy" through this agreement)			
IDENTIFICATION AND ELIGIBILITY VERIFICATION			
<p>By completing this application form, the Pharmacy agrees to take part in the Standard DSP Network and agrees to the terms of this Standard DSP Network Agreement. This signed Standard DSP Network Agreement supersedes and replaces any previous Standard Pharmacy Network Agreement you entered into from the date your network participation is confirmed by us.</p> <p>The Pharmacy agrees:</p> <ol style="list-style-type: none"> To act following all medicine and pharmacy legislative requirements for the procurement and dispensing of scheduled medicine and undertakes to make sure that the Pharmacy and its responsible pharmacists are registered and remain registered with the South African Pharmacy Council; To make every attempt to validate the patient as a member by checking that a person to whom services are rendered, has a valid membership card from the Scheme, in either a physical or digital format. The member must display their digital card on their smartphone or digital device. The membership card has the member's name, membership number, identification number and a list of all dependants' names. Where the Pharmacy does not make sure that the person to whom it renders the services is in possession of a valid membership card, the Scheme is not liable to pay the Pharmacy for items or services to such person. To the dispensing rates and clinic tariffs in this document in clauses 4.1 4.2 and 4.3 and any subsequent annual rate and tariff increases and the inclusion of any other medical schemes that is administered by Discovery Health as applied and published in the latest pharmacy networks and scheme rates on www.discovery.co.za. Discovery Health will make every attempt to provide the pharmacy with information to indicate if a membership is compromised by flagging reason code1555 on the claim. It remains the responsibility of the Pharmacy to ensure the software vendor exposes the necessary warning from Discovery on the dispensing screen. To not overcharge (balance bill) members of the medical schemes administered by Discovery Health and their registered dependants for: <ol style="list-style-type: none"> SEP products – at a dispensing fee rate that is higher than the rates in 'Discovery Health the rates described below or higher than the rate increases as officially communicated on www.discovery.co.za any other additional rates or fees not agreed to by Discovery Health. Non-SEP (surgical consumables, devices, unscheduled and schedule 0) items- at a dispensing fee rate higher than that agreed to with Discovery Health or higher than the rate increases as officially communicated on www.discovery.co.za or any other additional rates or fees not agreed to by Discovery Health for claims flagged as Prescribed Minimum Benefits. Non-SEP (surgical consumables, devices, unscheduled and schedule 0) claims linked to a member with Prescribed Minimum Benefits will be dispensed at fee no higher than the Discovery product price for that item plus the agreed dispensing fee as per clause 5.2 above. No balance billing is allowable on these items. The price resolution process for non-SEP items linked to 5.2 and 5.3 above, between the Parties will entail the following: <ol style="list-style-type: none"> The Pharmacy will be entitled to inform Discovery Health, in writing, of any financial loss suffered by the Pharmacy as a result of applying the Discovery Health consolidated price file for the non-SEP item. The Pharmacy will collaborate with Discovery Health to understand the cost price, and alternatives to the items, that may exist with the intention of fairness to both the Pharmacy and the members of the medical schemes administered by Discovery Health; and Within a maximum of 2 weeks from the notification stated in clause 5.1, the Parties will jointly determine the selling pricing of the non-SEP item as follows: <ol style="list-style-type: none"> if it is determined that no alternative item exists and/or the manufacturer's supply price for the item is higher than the Discovery Health set price for that specific item, Discovery Health will increase the price on that item within 2 (two) working days of agreement being signed off between the parties in writing. if it is determined that suitable alternative items exist at a price equivalent to the Discovery Health maximum price for that item, Discovery Health will keep the maximum chargeable price of that item unchanged. during this price resolution period no co-payment will be charged on the non-SEP item sold to members if the higher price is agreed to, Discovery Health will pay for the difference of the Discovery Health price file and the new agreed price until the date that the price file is amended. That if it does not comply with this agreement, it will be removed from participating in all our pharmacy networks, including all specialised (non-Standard) DSP networks that it may have separately entered into with Discovery Health; That it cannot participate in any Discovery Health pharmacy networks without a valid, signed POPIA agreement and for this Agreement, the POPIA agreement is attached hereto; 			

Please note that this form expires on the 2026/03/31. Up to date forms are always available on www.discovery.co.za on the ProPBM webpage

Independent Pharmacy Agreement

Appointment as non-exclusive designated service provider



9. That for those pharmacies taking part in the Discovery Health Performance Based Remuneration (PBR) dispensing fee model, the tariffs and rules as published on the website www.discovery.co.za can change according to the PBR dispensing fee model for authorised Chronic Illness Benefit items for the PBR variable dispensing fee to apply;
10. That in the absence of a valid MedXpress group agreement, it will automatically take part in the MedXpress Pharmacy Network on an individual basis when reaching the required MedXpress criteria and we will end its participation if it does not maintain the required MedXpress criteria as set out in the 'Pharmacy Network Guide' rules document published on www.discovery.co.za;
11. Discovery Health making the details set out in this form available on www.discovery.co.za and to Discovery Health call centre consultants who will communicate these details to members as and when asked;
12. That where it is a member of any pharmacy association or pharmacy franchise, or pharmacy group, Discovery Health may make available the Pharmacy's compliance reports and information to the franchise or association head office, including but not limited to Independent Community Pharmacy Association (ICPA), South African Association of Community Pharmacists, SPAR group and Local Choice group. Please complete:

13. To get explicit written approval from Discovery Health to use its brand or logo, to which further terms and conditions may apply;
14. That it remains solely responsible to inform its software vendor of the chosen rates as below and the scheme rates. It will make sure that the chosen rates reflect on its screens at the Pharmacy;
15. That it is subject to audits and if we suspect fraudulent behaviour, we will pay the members directly instead of the Pharmacy pending the outcome of the investigation into the fraudulent behaviour.
16. The Pharmacy confirms that all information above and below is correct and will ensure that it updates the information provided to Discovery Health when necessary.
17. Either party can terminate this pharmacy network agreement on 1 (one) calendar month's written notice to the other party. Please send the request to terminate this agreement and such request must contain your BHF number to provider_administration@discovery.co.za.

Discovery Health Definitions

- A. **Independent pharmacies:** are independently owned community pharmacies. They are stock-keeping, retail pharmacies situated near or within the community that it services, and the majority of members visit the pharmacy as walk-in customers. In general they follow the community pharmacy rate as indicated in the document under applicable rates. Independent community pharmacies are eligible for Performance Based Remuneration.
- B. **Courier pharmacies:** may or may not be independently owned. They are pharmacies that keep a high level of stock. They dispense a high volume of medicines and deliver these parcels per courier across the country to their customer base. They are not eligible for Performance Based Remuneration. For a courier agreement, please send an email with your request to: HealthPartnerInfo@discovery.co.za.

Applicable rates (VAT incl.)		All other plans /options	Low Income Plans KeyCare Series	Delta Series
Independent community pharmacy rates	SEP Smart Plan Non-SEP OR	36.32% cap R59.92 (434) 33% cap R39.05 36.32% cap R59.92 OR	18.40% cap R19.37 min R7.06 (435) 36.32% cap R59.92	29.90% cap R31.47 (990) 36.32% cap R59.92
Corporate rates for independent retail pharmacies	SEP Non-SEP	33% cap R39.05 (662) 36.32% cap R59.92	18.40% cap R19.37 min R7.06 (368) 36.32% cap R59.92	29.90% cap R31.47 (703) 36.32% cap R59.92
Qualify for ARV DSP network inclusion by reaching DSP criteria.	SEP	33% cap R39.05 (244)	18.40% cap R19.37 min R7.06 (386)	29.90% cap R31.47 (703)
Insurance Plan	SEP Non-SEP <i>Administered by Discovery Health Pty) Ltd.</i>		FlexiCare 29.90% cap R29.90 (275) 29.90% cap R29.90	

Applicable Medical Schemes / Medical Aids (as updated on www.discovery.co.za)

Discovery Health Medical Scheme	All other plans	KeyCare series	Delta Series
Anglovaal Group Medical	Plan		
Bankmed		Basic and Essential Plans	
BMW Employees Medical Aid Society	Plan		
Glencore Medical Scheme	Plan		
LA Heath Medical Scheme	All other plans	LA Key Plus	
LIBCARE Medical Scheme <i>administered by Discovery Administration Services (Pty) Ltd</i>			
Lonmin Medical Scheme		DPCN	
MultiChoice Medical Aid Scheme	M-Med Option		
Netcare Medical Scheme		Netcare Network Option (1 July '23)	
TFG Medical Aid Scheme (TFGMAS)	All other plans	TFG Health	
Remedi Medical Scheme	All other plans	Remedi Standard	
Tsogo Sun Group Medical Scheme	All plans		
UKZN Medical Scheme	UKZN Standard		

YES NO I hereby agree and give permission to my software vendor, called _____ to lock the dispensing fee on my pharmacy/s system.

Signature

Date signed:	Name	Signature
2 0 2 Y M M D D		

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Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

2. Data legislation and the Protection of Personal Information Act Agreement

Please complete and send the form by email to provider_administration@discovery.co.za or fax it to 011 539 2784.

Pharmacy owner details			
Name and surname/company		ID number / company number	
Pharmacy details			
Name of pharmacy / attached list		BHF pharmacy number / list	
Dispensary email:		Dispensary cell phone	
<p><i>In the rest of this agreement, we call the pharmacy described above "the Pharmacy".</i></p> <p>.For purposes of this section the following definitions will apply -</p> <p>1.1 "Data Protection Legislation" means applicable data protection or data privacy laws, including POPI, in force in the Republic of South Africa from time to time;"</p> <p>1.2 "Disclosing Party" means a Party who discloses Confidential Information or Personal Information to a Receiving Party, or on whose behalf Confidential Information or Personal Information has been collected by the Receiving Party, pursuant to this Agreement;"</p> <p>1.3 "Operator" has the meaning ascribed thereto in POPI;"</p> <p>1.4 "Personal Information" has the meaning ascribed thereto in POPI and is being or may be processed by the Receiving Party pursuant to this Agreement;"</p> <p>1.5 "POPI" means the Protection of Personal Information Act No 4 of 2013 and any regulations passed thereunder, as may be amended from time to time;"</p> <p>1.6 "Processing" has the meaning ascribed thereto in POPI and derivatives thereof will have cognate meanings;"</p> <p>1.7 "Receiving Party" means a Party who receives Confidential Information from the Disclosing Party or a Party who receives Personal Information from the Disclosing Party, or on whose behalf it collects Personal Information, pursuant to this Agreement and such receipt of Personal Information renders that Party an Operator;"</p> <p>1.8 "Representative" means an officer, director or employee of the Receiving Party;"</p> <p>1.9 "Third Party Operator" means a third party who is an Operator of the Receiving Party."</p>			
<p>2 USE AND PROTECTION OF PERSONAL INFORMATION</p> <p>2.1. To the extent that the Receiving Party processes Personal Information, it warrants that:</p> <p>2.1.1. it shall process such Personal Information only on the written instruction of the Disclosing Party, in accordance with this Agreement or as required by Data Protection Legislation or any other applicable legislation and as necessary to perform its obligations under this Agreement and for no other purpose;</p> <p>2.1.2. it shall not create or maintain data which is derived from such Personal Information, except for the purpose of performing its obligations under this Agreement and as authorised by the Disclosing Party in writing or in accordance with any other obligations prescribed in applicable legislation;</p> <p>2.1.3. it shall, at any and all times during which it is Processing such Personal Information:</p> <p>2.1.3.1. comply with Data Protection Legislation, and not, by act or omission, place the Disclosing Party in violation of any applicable Data Protection Legislation;</p> <p>2.1.3.2. implement and maintain appropriate and reasonable technical and organisational security measures to protect the security of such Personal Information, including security measures applicable to the storage and transmission of such Personal Information, and to prevent a data security breach, including, without limitation, a breach resulting from or arising out of the Receiving Party's internal use, Processing or other transmission of such Personal Information, whether between or among the Receiving Party's Representatives or any Third Party Operator;</p> <p>2.1.3.3. assign an employee who will be responsible for implementing and maintaining the technical and organisational security measures required in terms of this Agreement and, upon the Disclosing Party's request, provide evidence that it has established and maintains such technical and organisational security measures governing the Processing of such Personal Information;</p> <p>2.1.3.4. safely secure all such Personal Information when processing such Personal Information on a laptop or other portable device (including memory sticks, USB flash drives, or other storage medium devices);</p> <p>2.1.4. it shall notify the Disclosing Party without undue delay and no later than 1 (one) day from the date of obtaining knowledge of any data security breach in respect of such Personal Information and, at the Receiving Party's cost and expense, assist and cooperate with the Disclosing Party concerning any disclosures to affected parties and other remedial measures as requested by the Disclosing Party or required under applicable law;</p> <p>2.1.5. it shall not permit any Representative or Third Party Operator to process such Personal Information, unless such Processing is in compliance with this Agreement and is necessary in order to carry out the Receiving Party's obligations under this Agreement;</p> <p>2.1.6. it shall not disclose such Personal Information to any third party (including, without limitation, its affiliates and subsidiaries and Third Party Operators) unless compelled to by applicable legislation or:</p> <p>2.1.6.1. the disclosure is necessary in order to carry out the Receiving Party's obligations under this Agreement;</p> <p>2.1.6.2. such third party is bound by the same provisions and obligations as those set out in this Agreement;</p> <p>2.1.6.3. the Receiving Party has received the Disclosing Party's prior written consent; and</p> <p>2.1.6.4. the Receiving Party remains responsible for any breach by such third party of the obligations set out in this Agreement to the same extent as if the Receiving Party caused such breach;</p> <p>2.1.7. it shall establish policies and procedures to provide all reasonable and prompt assistance to the Disclosing Party in responding to any and all requests, complaints, or other communications received from any individual who is or may be the subject of any such Personal Information;</p> <p>2.1.8. it shall immediately cease processing any Personal Information and shall return, delete, or destroy (at the Disclosing Party's election), or cause or arrange for the return, deletion, or destruction of, all such Personal Information, including all originals and copies of such Personal Information in any medium and any materials derived from or incorporating such Personal Information, upon the expiration or earlier termination of this Agreement or otherwise on the instruction of the Disclosing Party, but in no event later than 10 (ten) days from the date of such expiration, earlier termination or instruction, unless prescribed by law or otherwise agreed, unless applicable legislation requires retention of this Personal Information;</p> <p>2.1.9. it and all of its Representatives shall adhere to the requirements and security safeguards set out in POPI;</p> <p>2.1.10. it shall designate adequate resources to assist with the compliance and implementation of the obligations imposed on the Parties in terms of POPI and will implement the necessary controls to ensure appropriate data protection and governance of such Personal Information. The Receiving Party will provide the Disclosing Party, on its request, with evidence of the implementation of such controls;</p> <p>2.1.11. it shall conduct periodical internal and external reviews to measure the adequacy of the implemented controls on infrastructure and platforms that are used to process such Personal Information;</p> <p>2.1.12. it shall not use such Personal Information for any purpose that is inconsistent with POPI on or before the time of collection of that Personal Information; and</p> <p>2.1.13. it shall employ prudent and effective business continuity and disaster recovery facilities and procedures for the purposes of protecting all such Personal Information.</p> <p>2.2. The Disclosing Party may, with 7 (seven) days' prior written notice to the Receiving Party, carry out periodic performance reviews and may monitor, audit and inspect the Receiving Party's performance under and compliance with this Agreement and Data Protection Legislation by means of annual due diligence reviews and/or by appointing independent auditors to conduct an audit and/or quality assurance inspection as it may from time to time require into any aspect of this Agreement.</p> <p>2.3. The Receiving Party shall provide the Disclosing Party with its full co-operation to fully enable the Disclosing Party to review, monitor, audit and inspect the Receiving Party's performance under and compliance with this clause and Data Protection Legislation.</p> <p>2.4. On notification of an adverse finding following a review, audit or inspection, the Receiving Party shall provide the Disclosing Party with written feedback on the finding within 48 (forty-eight) hours."</p> <p>2.5 This POPIA agreement will apply to all network agreements and any other agreement entered into by the parties.</p>			
Signature date:	For the Pharmacy - name	Designation	Your signature
2 0 Y Y M M D D			

3. Performance Based Remuneration Agreement for independent community pharmacies

Please complete and send the form by email to provider_administration@discovery.co.za AND send a copy to your software vendor at: support@compharm.co.za helpdesk@computassist.co.za OR price.medaid@bcx.co.za OR helpdesk@propharm.co.za OR info@compharm.co.za OR kcaticsas@easyrx.co.za OR comcaps@telkomsa.net OR pharmasoft@medbel.co.za OR jack@touchpoint.co.za OR dispensing.rules@vexall.co.za OR info@diverseit.co.za

Owner name and surname		ID number				
PMA: <i>Please tick appropriate block</i>		ComputAssist <input type="checkbox"/>	BCX/Unisolve <input type="checkbox"/>	ProPharm <input type="checkbox"/>	ComPharm <input type="checkbox"/>	EasyRx <input type="checkbox"/>
		info@diverseit.co.za <input type="checkbox"/>	Techknowledge <input type="checkbox"/>	Pharmasoft <input type="checkbox"/>	Touchpoint <input type="checkbox"/>	Vexall <input type="checkbox"/>
Pharmacy details						
Name of pharmacy			BHF billing practice number			
Physical address						
Building name and number						
Street name and number						
Suburb			Province	Code		
Contact details						
Dispensary email address for PBR reports and compliance information						
Discovery Health Definitions						
<p>A. Independently owned pharmacies: Independently owned community pharmacies offer the community rate as described in the Standard Pharmacy Network agreement. They are legible to participate in Performance Based Remuneration,</p> <p>B. Corporate owned retail and corporate owned hospital pharmacies: These pharmacies are owned by a corporate, JSE listed company and are not legible to participate in the Performance Based Remuneration initiative.</p> <p>C. Courier pharmacies: are pharmacies that deliver medicine to approximately 99% of members across the country and are not legible to participate in PBR.</p>						
Provisions for taking part in this Performance Based Remuneration (PBR) Pharmacy Network						
<p><i>In the rest of this agreement, we call the pharmacy described above "the Pharmacy".</i></p> <p>The Pharmacy has chosen by completing this application form to join the PBR Pharmacy Network on the terms and conditions below.</p> <p>This PBR Pharmacy Network agreement only applies to Discovery Health Medical Scheme members. Discovery Health will let the Pharmacy know if we add any other Schemes we administer that are willing to take part in the PBR Pharmacy Network from time to time. PBR does not apply to courier pharmacies.</p> <p>The Pharmacy agrees:</p> <ul style="list-style-type: none"> to join the PBR Pharmacy Network as a DSP from the first day of the current month in which we receive the signed application form (effective date); that taking part in the Non-exclusive Designated Services Provider (DSP) Independent Community Pharmacy Network agreement (Standard Pharmacy Network) is a requirement for taking part in this PBR Pharmacy Network; that these terms and conditions must be read together with the attached Standard Pharmacy Network agreement that describes the existing standard dispensing fees and provisions; that Discovery Health and its staff members can use the Pharmacy's details set out in this application form for operational purposes; to always comply with existing medicine and pharmacy legislation, standards and codes of conduct; that there are no rate changes needed on its system since we will retrospectively apply the variable PBR dispensing fees to Chronic Illness Benefit (CIB) claims only, and only if and when the Pharmacy qualifies by reaching or exceeding the compliance threshold set out below; that it will continue to charge the members the rates agreed to according to the Standard Pharmacy Network agreement. However, once its individual compliance performance has reached or exceeded the compliance threshold for the previous calendar month, it will automatically qualify for the PBR variable dispensing fee to apply again for the next month; that it undertakes to inform its software vendor that the benchmark price and benchmark products can be included and displayed on its screen at the Pharmacy. It will inform the software vendor by emailing this signed application form to them; that we will measure their individual formulary compliance performance monthly and apply the applicable PBR variable dispensing fee according to the latest PBR and MedXpress network rules agreement as published on the Discovery website (www.discovery.co.za). We will inform the Pharmacy of its performance per email to the email address on the Discovery Health system; that Discovery Health reserves the right to review and automatically increase the threshold after formulary updates; to comply with the MedXpress criteria as published in the latest PBR and MedXpress network rules agreement on the Discovery website (www.discovery.co.za) and in so doing participate in MedXpress DSP Network provided that you maintain the required criteria; to treat and keep confidential all information provided to it relating to the PBR DSP Network or otherwise and which, even if not marked as confidential, by its nature or contents is identifiable as, or could reasonably be expected to be confidential and/or proprietary and which will only be used for the purposes of insight relating to this agreement. It shall not under any circumstances disclose, exchange or distribute the contents thereof to any third party other than its employees who "need to know" for the purposes of providing the service and who are under same the obligation as it is under to exercise the same degree of care in protecting the confidential information and personal information (as defined in the Protection of Personal Information Act); that the retrospective PBR payment report is compiled by Discovery Health on a three-months basis for pharmacies that have reached or exceeded the compliance threshold. The PBR payment report comprises of the CIB claim lines submitted by qualifying pharmacies during the report period (full calendar months only). Whereby the difference between the paid dispensing fee and PBR variable dispensing fee is calculated for formulary and benchmark items paid from CIB. The difference is paid by the Scheme during the next month, as a normal payment run, following the three-monthly review; that the PBR dispensing fee is subject to change from time to time and the PBR version-two dispensing fee for corporate and independently owned pharmacies is published on www.discovery.co.za. That when it fails to reach the required PBR compliance threshold for the calendar month, it will no longer qualify and the applicable PBR variable dispensing fees will, therefore, not apply for the next month. The rate of the Standard Pharmacy Network will then apply until the Pharmacy qualifies again for the benefits of the PBR DSP Network; that claims for KeyCare and Delta network options, courier claims, corporate hospital pharmacies that charge the independent DSP rate, pharmacies not contracted to the PBR DSP Network or the Standard Pharmacy Network, claims paid from any other benefits other than the CIB, including but not limited to acute benefits, HIV, oncology benefits and Additional Disease List claims will be excluded from claiming the PBR variable dispensing fees; any party shall be entitled to terminate this PBR Pharmacy Network agreement on 1 (one) calendar month's written notice to the other party. Please send termination request and such request must contain the Pharmacy's BHF number to: provider_administration@discovery.co.za. Once terminated, the chosen Standard Pharmacy Network dispensing fee applies to all CIB claims. 						
Signature date:		For the Pharmacy - name		Designation		Your signature
2 0 Y Y M M D D						Office: 434 & 954 or 662 & 954

Please note that this form expires on the 2026/03/31. Up to date forms are always available on www.discovery.co.za on the ProPBM webpage

4. Discovery Health network rates and tariffs

4.1 Discovery Health Medical Scheme

Medical scheme / product	Option or plan	VAT incl.	Destination code	Independent Community rate	Independent Corporate rate	Non-contracted	
Discovery Health Medical Scheme	Executive	CODE	DHEA0000	DISCK	DISCK	DISCK	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	Comprehensive: Classic, Classic Smart & Essential	CODE	DHEA0000	DISCK	DISCK	DISCK	DISCK
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	*Coastal: Core & Saver	CODE	DHEA0000	DISCK2	DISCK2	DISCK2	DISCK2
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	*Classic: Core, Saver & Priority	CODE	DHEA0000	DISCK2	DISCK2	DISCK2	DISCK2
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	*Essential: Core, Saver & Priority	CODE	DHEA0000	DISCK2	DISCK2	DISCK2	DISCK2
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	* Active Smart, Classic & Essential Smart	CODE	DHEA0000	DISCSMTC	DISCSMTC	DISCSMTC	DISCSMTC
		SEP		33% cap R39.05	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
Discovery Health Medical Scheme	Comprehensive Delta: Classic & Essential	CODE	DHEA0000	DISC26A	DISCD20	DISCKD1	
		SEP		29.90% cap R31.47	29.90% cap R31.47	23% cap R23.00	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	23% cap R23.00	
	*Classic Delta & Essential: Core and Saver	CODE	DHEA0000	DISCD26A	DISCKD20	DISCKD	
		SEP		29.90% cap R31.47	29.90% cap R31.47	23% cap R23.00	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	23% cap R23.00	
Discovery Health Medical Scheme	Discovery KeyCare	CODE	DHEA0000	DISCK16A	DISCKK16	DISCKK	
		SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
Discovery Health Medical Scheme	KeyCare ARV	HIV CODE	DHEA0000	DHKCARE	DHKCARE	DHKCARE	
		HIV SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40	
	Delta ARV	HIV CODE	DHEA0000	DHDCARE	DHDCARE	DHDCARE	
		HIV SEP		29.90% cap R31.47	29.90% cap R31.47	23% cap R23.00	
	All Plans ARV	HIV CODE	DHEA0000	DHCARE	DHCARE	DHCARE	
		HIV SEP		33% cap R39.05	33% cap R39.05	29.90% cap R29.90	
FlexiCare	Activate / Advanced	CODE	DPCA0003	Code: DISCKPF	Code: DISCKPF	Reject	
		SEP & NON-SEP		29.90% cap R29.90	29.90% cap R29.90	Reject	

* DSP is MedXpress

4.2. Schemes that follow Discovery Health

Medical scheme / product	Option or plan	VAT incl.	Destination code	Independent Community	Independent Corporate	Non-contracted
Anglovaal Group Medical Scheme		CODE	DIAV0000	DISCKAV	DISCKAV	DISCKAV
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90
Bankmed	Basic Plan	CODE	BPPL0001	BANKM16A	BANKM16	BANKMDP
		SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90
	Essential Plan	CODE	BPPL0001	BANKM16A	BANKM16	BANKMDP
		SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90

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Discovery Health (Pty) Ltd, registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

4. Discovery Health network rates and tariffs

Medical scheme / product	Option or plan	VAT incl.	Destination code	Independent Community	Independent Corporate	Non-contracted	
LA Heath Medical Scheme	LA KeyPlus ARV	CODE	LHEA0001	DISCK16A	DISCKK16	DISCKLH	
		SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	LA KeyCare ARV	HIV CODE	LHEA0001	DHKCARE	DHKCARE	DHKCARE	
		HIV SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	LA Active and LA Focus	CODE	LHEA0001	DISCKLA	DISCKLA	DISCKLA	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	LA Core and LA Comprehensive	CODE	LHEA0001	DISCKLC	DISCKLC	DISCKLC	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
Lonmin Medical Scheme	DPCN	CODE	LMSC0001	DISCK16A	DISCKK16	DISCKLN	
		SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	Lonmin ARV	HIV CODE	LMSC0001	DHICARE	DHICARE	DHICARE	
		HIV SEP		33% cap R39.05	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
M-Med Option of the MultiChoice Medical Aid Scheme	MMED option	CODE	MMSC0001	DISCKMED	DISCKMED	DISCKMED	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	Mmed ARV	HIV CODE	MMSC0001	DHICARE	DHICARE	DHICARE	
		HIV SEP		33% cap R39.05	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
TFG Medical Aid Scheme (TFGMAS)	TFG Health	CODE	BKAL0000	DISCK16A	DISCKK16	DISCKTFC	
		SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	TFG Health ARV	HIV CODE	BKAL0000	DHKCARE	DHKCARE	DHKCARE	
		HIV SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	TFG Health Plus	CODE	BKAL0000	DISCKTFG	DISCKTFG	DISCKTFG	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	TFG Health Plus ARV	HIV CODE	BKAL0000	DHICARE	DHICARE	DHICARE	
		HIV SEP		33% cap R39.05	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
Remedi Medical Scheme	Classic	CODE	MSRM0000	DISCKREA - Acute	DISCKREA - Acute	DISCKREA	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
		CODE	MSRM0000	DISCKREM - Chronic	DISCKREM - Chronic	DISCKREM - Chronic	
		SEP		36.32% cap R59.92	33% cap R39.05	23% cap R23.00	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
Remedi Medical Scheme	Comprehensive	CODE	MSRM0000	DISCKREA Acute	DISCKREA Acute	DISCKREA Acute	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
		CODE	MSRM0000	DISCKREC Chronic	DISCKREC Chronic	DISCKREC Chronic	
		SEP		36.32% cap R59.92	33% cap R39.05	23% cap R23.00	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	Remedi ARV	CODE	MSRM0000	DHICARE	DHICARE	DHICARE	
		HIV SEP		33% cap R39.05	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	Remedi Medical Scheme	Standard	CODE	MSRM0000	REM435	REM386	DISCKREA
			SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40
			NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90
Remedi Standard ARV		CODE	MSRM0000	REMKCARE	REMKCARE	REMKCARE	
		SEP		18.40% cap R19.37 min R7.06	18.40% cap R19.37 min R7.06	16.14% cap R18.40	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
Tsogo Sun Group Medical Scheme	Classic Saver	CODE	TSGM0001	DISCKTMS	DISCKTMS	DISCKTMS	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	Classic Comprehensive	CODE	TSGM0001	DISCKTMS	DISCKTMS	DISCKTMS	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
	Tsogo Sun ARV	HIV CODE	TSGM0001	DHICARE	DHICARE	DHICARE	
		HIV SEP		33% cap R39.05	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	
UKZN Medical Scheme	Standard	CODE	MSAV0000	DISCKUKZ	DISCKUKZ	DISCKUKZ	
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90	
		NON-SEP		36.32% cap R59.92	36.32% cap R59.92	29.90% cap R29.90	

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4. Discovery Health network rates and tariffs

Medical scheme / product	Option or plan	VAT incl.	Destination code	Independent Community	Independent Corporate	Non-contracted
	UKZN ARV	HIV CODE	MSAV0000	DHICARE	DHICARE	DHICARE
		HIV SEP		33% cap R39.05	33% cap R39.05	29.90% cap R29.90
BMW Employees Medical Aid Society		CODE	MSBW0000	DISCKBMW	DISCKBMW	DISCKBMW
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90
Glencore Medical Scheme		CODE	XTRA0001	GLCAC	GLCAC	GLCNA Acute 34.50% cap R37.95
		SEP		36.32% cap R59.92	33% cap R39.05	GLCNC Chronic 29.90% cap R29.90
LIBCARE Medical Scheme administered by Discovery Administration Services (Pty) Ltd		CODE	MSLI0000	DISCLIA - Acute	DISCLIA - Acute	DISCLIA -Acute
		CODE		DISCLIC - Chronic	DISCLIC - Chronic	DISCLIC -Chronic
		SEP		36.32% cap R59.92	33% cap R39.05	29.90% cap R29.90

Please take note:

- * MedXpress Network Pharmacies are part of the designated service provider (DSP) network for all chronic medicines for the DHMS Delta, Core, Priority, Saver and Smart plans. A non-DSP co-payment of 20% on chronic medicine applies to all other non-DSP pharmacies.
DSP Network Pharmacy reviews take place every 4 months.
- Pharmacies are automatically included in the HIV ARV DSP network when reaching the ARV formulary compliance criteria over a period of 6 (six) months. A non-DSP co-payment of 20% on non-formulary ARV medicine applies to all other non-DSP pharmacies. Members using formulary ARVs are not impacted.
DSP Network Pharmacy reviews take place every 4 months.
- Please look out for your pharmacy's monthly formulary compliance reports.
- Members can view a list of DSP pharmacies on our website at www.discovery.co.za or on the Discovery app under 'Find a healthcare professional'.
- For KeyCare Start plans, the state (government) is the DSP. KeyCare Regional is a capitated Mediclinic and InterCare product which is limited to the specific geographical areas or the companies.
- Pharmacy switching for Anglo Medical Scheme (AMS) and Bankmed options (Core Saver, Plus, Comprehensive and Traditional) transacts through MediKredit, while Sasolmed transacts through Mediscor.
- Other Discovery Health administered schemes that follow their own negotiated rates and are excluded from this agreement are: Netcare Medical Scheme, Retail Medical Scheme, Malcor Medical Aid Scheme and Engen Medical Benefit Fund (EMBF).

4.3 Schemes that follow Vitality Wellness pharmacy clinic codes and tariffs

Registration on the Vitality Wellness network is required which is subject to a Vitality agreement. Please call 011 529 8898 or request the agreement from Vitalitywellnessnetwork@discovery.co.za.

Health and wellness service codes and tariffs

Scheme specific and subject to scheme rules

NAPPI	Statement Description	Wellness Network	Code	2025
098000-001	DISV0012GLUCBLOOD	Blood glucose screening	0012	R 80.00
098001-001	DISV0013CHOLBLOOD	Blood cholesterol screening	0013	R 123.80
098002-001	DISV0015BLOODPRESSU	Blood pressure	0015	R 36.40
000160-001	DISV0016PRE-COUNSEL	HIV pre-counselling	0016	R 133.60
000170-001	DISV0017POST-COUNSE	HIV post-counselling	0017	R 97.10
002100-001	DISV0021INJEC-IM/SC	Administration of SC or IM injections	0021	R 87.70
002201-001	DISV0022VACADMIN	Administration of a vaccine	0022	R 57.40
098003-001	DISV-WEIGH-IN	Weigh-in	WEIGH	R 43.80
098004-001	DISV-NON-SMOKE-DECL	Non-smoker's declaration	SMOKE	R 43.80
001055-001	DISV-KIDS-CHECK	Kids Vitality Health Check	KIDS	R 101.20
705255-001	DISV-705255001-VHC	Vitality Health Check	705255-001	R 263.60
001093-001	DISV-EVHC ENHANCED	Discovery Health Medical Scheme	EVHC	R 299.60
001091-001	DISV-HBA1C	HbA1C single	HbA1c	R 218.30
001092-001	DISV-LGRAM-LIPOGRAM	Lipogram single	LGRAM	R 218.30

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4. Discovery Health network rates and tariffs

NAPPI	Statement Description	Wellness Network	Code	2025
007842-001	DISV-SVHS-SENIORCHECK	Vitality Health Check for 65+	SVHC	R 49.90
001202-001	DISV-PCVHFLEXICAR	Flexicare Health Check	PCVHC	R 85.90
001203-001	DISV-PCHIV-FLEXICAR	FlexiCare HIV screening	PCHIV	R 110.90
067047-001	DIS-DHPV-SELFTEST	Discovery HPV screening Reference price	DHPV	R 30.00
067048-001	DIS-BOWEL-SELFTEST	Bowel cancer screening Reference price	BOWEL	R 30.00

Bankmed Wellness for Basic and Essential Plans switching through ProPBM

NAPPI	Statement Description	Wellness Network	Code	2025
099931-001	BKM0012BLOODGLUCO	Blood glucose screening	0012	84.12
099932-001	BKM0013BLOODCHOL	Blood cholesterol screening	0013	129.78
099930-001	BKM0015BLOODPRESS	Blood pressure monitoring	0015	26.28
001010-001	BKM0021INJECTION	Administration of an IM or SC injection	0021	78.84
001053-001	BKM7111PROSTATETEST	Prostate specific antigen (PSA) test	7111	129.50
001017-001	BKM80001NCONS30MIN	Min 30 min - Assessment & prep of treatment plan	80001	197.00
001018-001	BKM80002NCONS60MIN	Min 60 min - Assessment & prep of treatment plan	80002	274.00
001019-001	BKM88001NCONS31MIN	Nurse Consult 31 - 45 minutes.	88001	129.37
001020-001	BKM88002NCONS46-60MI	Nurse Consult 46+ minutes.	88002	204.64
001021-001	BKM88006NCONS16-29MI	Nurse Consult 5 - 15 minutes.	88005	67.59
001022-001	BKM88005NCONSS5-15MI	Individual consultation 16 - 30 minutes.	88006	268.00
001023-001	BKM88014NEMERGCONSUL	Emergency consultation/visit (all hours)	88014	147.00
001024-001	BKM88450WELLBABY	Consultation – Well Baby clinic	88450	165.03
001025-001	BKM99400PAPSMEARCONS	Consultation linked to Pap smear	99400	265.36
001009-001	BKM99100PHA	Personal Health Assessment	99100	341.10
001006-001	BKM99200HCT	HCT - HIV clinic screening	99200	397.97

4.4 Discovery Health pharmacy clinic codes and tariffs

Complete, sign and submit the various agreements to enrol on the networks:

- Diabetes Clinic Network [agreement](#) submit together with the required documents
- PCDT Pharmacy Network [agreement](#) submit together with the required documents
- Request the Video Call agreement for Healthforce enabled pharmacies from healthpartnerinfo@discovery.co.za.

NAPPI	Statement Description	Wellness Network	Code	2025
PCDT				
000525-001	DIS0010PCDT-CONSULTATION	PCDT face-to-face consultation	0010	R 322.80
Diabetes Education				
067002-001	DIS-DEDU1-DIA-EDUCATIO	Diabetes education session	DEDU1	R 655.40
067003-001	DIS-DEDUT-DIA-EDUCATION	Diabetes education trainee session	DEDUT	R 524.20
067004-001	DIS-DFSC1-DIA-FOOTSCREEN	Diabetes foot screening	DFSC1	R 110.10
007370-021	DIS4064HBA1C	HbA1C	4064	R 189.50
000817-001	DIS4032CREATININSERUM	Serum creatinine	4032	R 48.00
005350-021	DIS4147TRIGLYCERIDE	Triglyceride	4147	R 105.60
001310-021	DIS4027TOT-CHOLESTEROL	Cholesterol total	4027	R 71.00
004340-021	DIS4028HDL-CHOLESTEROL	HDL cholesterol	4028	R 91.80
000777-001	DIS4171UREA&ELECTROL	U&E: Sodium + potassium + chloride + CO2 + urea	4171	R 210.60
008380-021	DIS4188DIPSTICK-URINE	Urine dipstick, per stick	4188	R 19.90
000917-001	DIS4221CREATININ-URINE	Urine creatinine	4221	R 48.00
067001-001	DIS4223CREATI-CLEARAN	Creatinine clearance	4223	R 101.70
008896-654	DIS4261ALBQUANTI-MIC	Micro Albumin: Quantitative	4261	R 165.20
009996-654	DIS4262ALBQUALI-MICR	Micro Albumin: Qualitative	4262	R 59.80
Other services				
980211-001	DIS-CO19PCR-COVID19	Covid-19 PCR U07.2	CO19	R 500.00
006260-001	DIS-COAB-COVID-ANTIBODY	Covid-19 Antibody, counseling and all materials	COAB	R 228.90

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4. Discovery Health network rates and tariffs

NAPPI	Statement Description	Wellness Network	Code	2025
067049-001	DIS-ABP24H -HIRE FEE	ABP24 Hours Hire Technician Fee	75097	R 357.40
Healthforce-enabled video call services (<i>Health force terms & conditions apply</i>)				
004205-001	DISV880053-CONSULT-DEB	Individual consultation 5-15 min, with referral to video call GP consultation where required.	880053	R 112.30
004206-001	DISV07503-GP-CONS-DEB	Video call GP Panel: Unscheduled video call consultation and referral to Discovery Health network GP	7503	R 311.50