

VITALITY GYM BENEFIT R699 CAMPAIGN TERMS AND CONDITIONS



The following terms and conditions apply to the Vitality Gym benefit promotion.

The promotion

1. The promoters of the **Vitality Gym promotion** are Discovery Vitality (Pty) Limited ('Discovery Vitality'). Also referred to in this document as '**we**', '**us**', '**our**'.
2. This promotion (also referred to as '**offer**', '**offering**', '**campaign**') is open to any Discovery Vitality member over the age of 18 years old who meets all these criteria:
 - 2.1. The member has not activated the Vitality Gym benefit with Virgin Active or Planet Fitness
 - 2.2. The member has a Vitality Health policy that qualifies for the Vitality Gym benefit. Referred to in this document as '**you**', '**your**', '**the participant**', '**the member**'.
3. This promotion will run from **1 January 2025** until **31 May 2025** (the **promotion period**). Any activity or activation made before or after these dates will not be considered.
4. The promotion is as follows:
 - 4.1. From **1 January 2025**, qualifying Discovery Vitality members who activate the Gym benefit will pay an activation fee of up to **R699** when joining either Virgin Active or Planet Fitness.
 - 4.2. To qualify for this offer, you, the Vitality member, will need to sign:
 - 4.2.1. At least a 12-month gym contract with your preferred gym partner (Virgin Active or Planet Fitness).
 - 4.2.2. A debit order instruction (mandate) and provide your banking details for your monthly gym fees debit order.
 - 4.3. For Vitality Health and Vitality Purple members, this promotion applies to Virgin Active Club, Premier and Collection gym memberships.
 - 4.4. For Vitality Active, this promotion applies to Virgin Active Club memberships only.

- 4.5. For **KeyFIT** members, this promotion applies to Planet Fitness Blue memberships only.
- 4.6. If you use the Vitality Virgin Active benefit, you cannot join Planet Fitness at the Vitality rates. If you use the Vitality Planet Fitness benefit, you cannot join Virgin Active at the Vitality rates.
- 4.7. This promotion does not extend to the costs of access device fees.
- 4.8. If you want to cancel your gym membership at the end of the promotion period, the following will apply:
 - 4.8.1. You will need to request the cancellation of your contract with your selected gym directly.
 - 4.8.2. The gym's standard cancellation rules will apply, meaning that if you are still within your initial 12-month contract period, you will have to pay a cancellation fee that's linked to the outstanding balance of the 12-month contract.
 - 4.8.3. These details will be in the contract you sign at the health club.
 - 4.8.4. Your Vitality gym benefit monthly fee discount will stop at the end of your notice period. You'll need to give your gym one month's notice before the cancellation takes effect.
 - 4.8.5. During the notice period, you may not start another health club benefit through Discovery Bank or Discovery Vitality.

General

5. This offer is only valid in South Africa.
6. We will immediately disqualify you if you break or try to break any of the rules.
7. With regards to any of our promotional material and communications, we will not be held responsible for any misrepresentation caused by:
 - 7.1. An unintentional copy error.
 - 7.2. A typing error.
 - 7.3. An omission that may occur.
8. We reserve the right to revise, alter, or end the campaign at our discretion. In such an event, you, as a participant, will:
 - 8.1. Give up any rights you may have against us, our affiliates, or associated companies.

- 8.2. Acknowledge that you have no recourse or claim of any nature against Discovery Vitality or any entity of the Discovery Group.
9. If we choose to alter or end the offering, we will let you know beforehand or as soon as is reasonably possible.
10. If required to do so because of legislation or other legal reasons, we reserve the right to end this campaign immediately. If we end the campaign, you:
 - 10.1. Agree to give up any rights that you may have in terms of this offer.
 - 10.2. Acknowledge that you will have no recourse against us or our agents.
11. Rewards cannot be exchanged for cash or transferred.
12. You need to get your own tax advice about any benefit you may get in terms of these rules. Discovery Vitality will not be responsible for any tax consequences.
13. Unless otherwise stated, this reward cannot be used in conjunction with any other promotion, discount or voucher. Any offers, discounts and rewards that apply are limited to the confines of this promotion and depend on your acceptance and compliance with these terms and conditions.
14. By taking part in this promotion, you agree to be bound by these terms and conditions, the [Vitality gym benefit rules](#) and [Vitality Main Rules](#).
15. By accepting these terms and conditions when you participate in the promotion, you consent to us processing your personal information for the purposes of administering the promotion.

As a participant in this promotion, you understand and agree that for you to take part in the promotion, we must collect and use your personal information. This promotion is conducted in keeping with the provisions of the Protection of Personal Information Act 4 of 2013 and falls under the terms of our Discovery Vitality privacy statement.

Email us at privacy@discovery.co.za if you have any questions or concerns about how we will use your personal information.

16. We will use any personal data relating to the participants in keeping with the Protection of Personal Information Act 4 of 2013 (POPI) and in keeping with our privacy statement available in our main rules.
17. Discovery Vitality members can obtain a copy of the Vitality Main Rules [here](#).

Need help or additional information?

If you have any queries, contact us on 0860 99 88 77 or chat to us on WhatsApp. Alternatively, you can chat to a Vitality agent 24/7 through *Ask Discovery* on the website or Discovery app. Look out for the pink chat icon and tap to start chatting.

Register for [Ask Discovery](#) on WhatsApp. If you have already registered, scan this QR code to start chatting:



If, for any reason, there is a conflict between the rules in this benefit guide and the Vitality Main Rules, the [Vitality Main Rules](#) apply at all times.

Specific limits, terms and conditions apply to each benefit and may change. We will inform you if we make product or benefit changes.

December 2024