



## Frequently asked questions about Discovery Miles:

### What is Discovery Miles?

Discovery Miles is our rewards currency that's more valuable than cash. You can earn Discovery Miles by getting healthier, driving well and spending responsibly.

### Where can I view my Discovery Miles discount?

Qualifying Discovery Bank clients with Vitality Money can check their current discount in the Discovery Miles tab of the Discovery Bank app. This discount will be doubled on Miles €-Day. Members need to make sure that they have downloaded the latest version of the Discovery Bank app to get the discount.

### How can I earn Discovery Miles?

You can earn Discovery Miles by getting healthier, driving well, spending responsibly, achieving Vitality Active Rewards goals and using a Discovery Bank credit card.

### What are some ways I can earn Discovery Miles through my Vitality Health membership?

As a Vitality Health member with Vitality Money, you can earn Discovery Miles by purchasing HealthyFood at Pick n Pay or Woolworths, HealthyCare items at Clicks or Dis-Chem, HealthyBaby items from Babies R Us / Toys R Us and Dis-Chem Baby City, and healthier meal options with HealthyDining from Uber Eats and other restaurant partners.

## Can I earn Discovery Miles on fuel and Uber rides?

Yes, you can earn up to 20% back in Discovery Miles on qualifying spend when filling up at BP and select Shell service stations or when riding with Uber.

## What are some ways I can spend my Discovery Miles?

You can save up to 15% when shopping with your Discovery Miles in the Vitality Mall, at over [40 online and in-store retail partners](#), or on prepaid products and services. On Miles ð-Day, you can get up to 30% off when shopping in our partner network.

## Can I spend my Discovery Miles on Vitality Active Rewards?

Yes, you can spend Discovery Miles on a range of exciting rewards in the Vitality Mall, including coffees, smoothies, movies, shopping rewards, and much more using the Discovery app.

## How can I spend my Discovery Miles in-store?

You can save up to 15% when spending Discovery Miles at in-store partners like Clicks, Pick n Pay, Sportsmans Warehouse, and many more. On Miles ð-Day, you can double your Discovery Miles discount and get up to 30% off on in-store shopping.

Here's how you can get your discount when you shop instore at our [Discovery Miles online retail partners](#):

1. Open your Discovery Bank app.
2. Choose your Discovery Miles Account.
3. Tap Spend, then on 'Pay In-store'.
4. Enter the rand amount you'd like to spend and tap 'Generate voucher'.
5. Show your voucher to the cashier to redeem it.

Qualifying Discovery Bank clients with Vitality Money need to make sure that they have downloaded the latest version of the Discovery Bank app to get the discount.

## How can I spend my Discovery Miles online?

You can save up to 15% when spending Discovery Miles at online partners like Dis-Chem, Game, Takealot, and many more. On Miles ₤-Day, you can double your Discovery Miles discount and get up to 30% off on online shopping.

Here's how you can get your discount when you shop online at our [Discovery Miles online retail partners](#):

1. Complete your online shopping.
2. At checkout, select Discovery Miles to pay for purchases.
3. Log in to the payment platform using your Discovery details.
4. The up to 30% discount will be applied automatically to your purchase during checkout.

## Can I use my Discovery Miles to purchase prepaid products and services?

Yes, you can purchase airtime, data and SMS bundles, as well as prepaid water and electricity on the Discovery Bank app and get up to 15% off.

## Can I monetise my Discovery Miles?

Yes, you can exchange your Discovery Miles for cash, paid straight into a Discovery Bank account, or send them to any of your contacts who have a Discovery Miles Account with Discovery Bank.

## What is Miles ₤-Day?

On the 15th of every month, for 24 hours only (from 00:00 to 23:59), Discovery Bank is doubling the Discovery Miles discount when spending Discovery Miles. Discovery Bank primary accountholders who have a Discovery Bank Transaction Account, Discovery Bank Card Account or Discovery Bank Suite and have an active Vitality Money status, can now get up to 30% off at our Discovery Miles in-store and online retail partners on Miles ₤-Day. Members need to make sure that they have downloaded the latest version of the Discovery Bank app to get the discount.

## How does Miles ₤-Day work?

Qualifying Discovery Bank primary accountholders with Vitality Money can already save between 5% and 15% when spending Discovery Miles at our [online and in-store retail partner network](#). On Miles ₤-Day, these clients automatically get double their usual spend discount and can save from 10% to up to 30% when spending Discovery Miles.

## Who qualifies for the Miles ₤-Day promotion?

This promotion is available to qualifying Discovery Bank clients who live in South Africa, who are 18 years or older, and are:

- Primary accountholders with a Discovery Bank Transaction Account, Discovery Bank Card Account or Discovery Bank Suite and have an **active Vitality Money status**.
- To qualify, clients with the previous Discovery Card that is now administered by Discovery Bank must upgrade their previous Discovery Card to a new Discovery Bank credit card product and **activate Vitality Money**.

Only members who are Discovery Bank primary accountholders with Vitality Money can spend their Discovery Miles through our Discovery Miles online and in-store retail partner network. Qualifying Discovery Bank clients need to make sure that they have downloaded the latest version of the Discovery Bank app to get the discount.

## How the Miles ₤-Day double discount works

Qualifying Discovery Bank primary accountholders with Vitality Money, already enjoy a discount from 5% to up to 15% off when spending Discovery Miles at the Discovery Miles online and in-store retail partner network.

Please read the [Discovery Miles benefit guide](#) for more information about the Discovery Miles 5% to 15% saving.

On Miles ₤-Day, qualifying Discovery Bank primary accountholders with Vitality Money can save from 10% to up to 30% when spending Discovery Miles at our online and in-store retail partners. The double discount will be automatically applied to the Discovery Miles amount and will show next to the Rand amount when making payment. Clients will also receive a confirmation SMS. Members need to make sure that they have downloaded the latest version of the Discovery Bank app to get the discount.

## Where can I use my Miles ₤-Day double discount?

Shop in-store or online at over 40 online and in-store [Discovery Miles retail partners](#) (excluding all our travel partners on kulula.com, any of the Dream Destination benefits and the Vitality Travel booking platform). This offer excludes using your Discovery Miles to shop on Vitality Mall with Vitality Active Rewards as well as using your Discovery Miles to purchase airtime, data, SMS bundles and prepaid water and electricity in the Discovery Bank app.

## Why has Vitality changed cash back to ₤Discovery Miles as HealthyFood rewards?

Your HealthyFood rewards will be paid in ₤Discovery Miles, our rewards currency that is more valuable than cash. You'll receive 10 ₤Discovery Miles for every R1 earned. Vitality members get more value by earning and spending ₤Discovery Miles and we receive many requests to create more opportunities to earn ₤Discovery Miles. You can get better value by redeeming a discounted grocery voucher in the Vitality Mall. However, if you do want to cash out your ₤Discovery Miles, you can do so by opening a ₤Discovery Account with a zero-monthly fee.

Here are some items that Vitality members are enjoying spending their ₤Discovery Miles on:

- A regular sized coffee for 200 ₤Discovery Miles (equivalent to R20 but worth up to R36)
- A smoothie for 300 ₤Discovery Miles (equivalent to R30 but worth up to R63)
- A small or regular popcorn from Ster-Kinekor for 250 ₤Discovery Miles (equivalent to R25 but worth up to R40)

If you have a Discovery Bank account – including the ₤Discovery Account with zero-monthly fees – you will be able to spend them directly at a wide range of partner stores, both online and in-store, purchase value added services, such as airtime or electricity and spend them on Vitality Travel on your next discounted trip. This flexibility ensures you can make the most of your ₤Discovery Miles, whether you prefer to use them for shopping, travel, or saving.

Read more about ₤Discovery Miles here. Not a Discovery Bank client yet? Join today!

## Where can I spend my ₤Discovery Miles?

Discovery Miles are more valuable than cash, especially when you use them in the Vitality Mall. As a Vitality member, you can spend your ₤Discovery Miles in the Vitality Mall, in the Discovery app and get discounted rewards. The Vitality Mall has a wide range of partners like Cotton On, Sportsmans Warehouse, Nandos, Life Day Spa and so much more, where you can use your ₤Discovery Miles.

To enjoy boosted rewards with Discovery Bank, you can open a qualifying Discovery Bank account with Vitality Money (including a ₤Discovery Account with zero-monthly fee). If you join Discovery Bank, you can:

Discovery Bank Limited. Registration number 2015/408745/06. An authorised financial services and registered credit provider. FSP number 48657. NCR registration number NCRCP9997. Limits, terms and conditions apply. Discovery Vitality (Pty) Ltd registration number 1999/007736/07. Limits, terms and conditions apply. Discovery Insure Ltd is an authorised financial services provider. Registration number 2009/011882/06. Limits, maximum fuel, Gautrain and Uber spend limits, terms and conditions apply. Discovery Life Investment Services Pty (Ltd): Registration number 2007/005969/07, branded as Discovery Invest, is an authorised financial services provider. Product Rules and Terms and Conditions Apply.

- Get up to 15% off at over 40 online and in-store retail partners every day when shopping with your Discovery Miles.
- Double your Discovery Miles discount and get up to 30% off on Miles D-Day (15th of every month for 24 hours).
- Get up to 75% off local and international flights, up to 25% off accommodation and more. Plus, use your Discovery Miles to pay.
- Get up to 15% off on prepaid water and electricity, as well as selected vouchers in the Discovery Bank app.
- Monetise your Discovery Miles at 10 Discovery Miles to R1 or send them to your mobile contacts who also have a Discovery Miles account.

Not a Discovery Bank client yet? [Join today!](#)

### **Who to contact if you have a Discovery Bank or Discovery Miles query?**

For any questions about Discovery Bank or Discovery Miles, please call us on 0800 07 96 97.