

# **QUALITY CARE IN OUR**

# SDAY SURGERY NETWORK

FIND A NETWORK FACILITY FOR YOUR HEALTH PLAN OPTION



# Day Surgery Networks

You have cover for a defined list of procedures in our Day Surgery Network on all plans and according to the benefits of your chosen health plan. On the Executive Plan you can use any approved facility. A clinical exceptions process applies to all cases with complex presentations and those procedures that may require an extended length of stay. Members will be transferred to an appropriate facility where required. The funding of newly licensed facilities are subject to approval by the Scheme, on all health plans.

#### **KeyCare Day Surgery Network**

Applies to members on KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.



#### **KeyCare Start Day Surgery Network**

Applies to members on the KeyCare Start plan. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.



#### **KeyCare Start Regional** Day Surgery Network

Applies to members on the KeyCare Start Regional Plan. If you do not use these hospitals for a planned day surgery admission, you will need to pay these claims.

#### D Delta Day Surgery Network

Applies to members on the Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core health plans. You are covered in full for a defined list of procedures in accordance with your health plan benefits at hospitals in the Delta Day Surgery Network.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R10,700. This does not apply in an emergency.

#### Coastal Day Surgery Network

Applies to members on the Coastal Saver and Coastal Core health plans. You are covered in full for a defined list of procedures at hospitals in the Coastal Day Surgery Network in the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape).

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R7,000. This does not apply in an emergency.

> Click on the region vou would like to view

## Day Surgery Network on all other plans

Applies to members on the Classic Saver, Essential Saver, Classic Core and Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority and Classic Comprehensive (excluding Smart) health plans, except where otherwise indicated.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R7,000. This does not apply in an emergency.

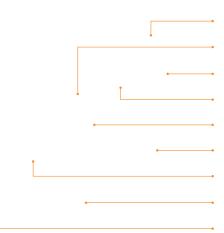
#### s Smart Day Surgery Network

Applies to members on the Classic Smart, Essential Smart and Classic Smart Comprehensive health plans. You are covered in full for a defined list of procedures at hospitals in the Smart Day Surgery Network in accordance with your health plan benefits.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R12,200. This does not apply in an emergency.

Members on the Essential Dynamic Smart and Active Smart plans, have access to the Dynamic Smart Hospital Network. For planned admissions you must use our Medical Provider Search tool on the Discovery Health app and on our website to be directed to the most appropriate hospital that is conveniently close to your location based on your healthcare needs.

For planned admissions to any other private hospital, you must pay an upfront amount of R14,750. This does not apply in an emergency.



All network lists can change at any time. Please go to www.discovery.co.za > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions. This brochure is only a summary of the key benefits and features of Discovery Health Medical Scheme plans, subject to approval from the Council for Medical Schemes.

## List of procedures covered in the

# **Day Surgery Network**

The following is a list of procedures that we cover in a Day Surgery Network according to the benefits of your chosen health plan.

B

#### **Biopsies**

 Skin\*, subcutaneous tissue, soft tissue, muscle, bone, lymph, eye, mouth, throat, breast, cervix, vulva, prostate, penis, testes

#### **Breast procedures**

- Mastectomy for gynaecomastia\*
- Lumpectomy\* (fibroadenoma)

E

#### Ear, nose and throat procedures

- Tonsillectomy and/or adenoidectomy\*
- Repair nasal turbinates\*, nasal septum\*
- Simple procedures for nose bleed (extensive cautery)
- Sinus lavage\*
- Scopes (nasal endoscopy\*, laryngoscopy)
- Middle ear procedures (mastoidectomy, myringoplasty, myringotomy, and/or grommets)\*

#### **Eye procedures**

- Corneal transplant\*
- Treatment of glaucoma
- Other eye procedures (removal of foreign body, conjunctival surgery (repair laceration, pterygium), glaucoma surgery, probing & repair of tear ducts, vitrectomy, retinal surgery, eyelid surgery, strabismus repair

Some of these procedures are not covered on KeyCare, Essential Smart, Essential Dynamic Smart and Active Smart plans. These are noted by an asterisk \* in the list above.

G

#### Ganglionectomy Gastrointestinal

- Gastrointestinal scopes (oesophagoscopy, gastroscopy, colonoscopy, sigmoidoscopy, proctoscopy, anoscopy)\*
- Anorectal procedures (treatment of haemorrhoids,fissure, fistula)

#### **Gynaecological procedures**

- Diagnostic Dilatation and Curettage
- Endometrial ablation
- Diagnostic Hysteroscopy
- Colposcopy with LLETZ
- Examination under anaesthesia
- Diagnostic laparoscopy
- Simple vulval and introitus procedures: simple hymenotomy, partial hymenectomy, simple vulvectomy, excision bartholin's gland cyst
- Vaginal, cervix and oviduct procedures: excision vaginal septum, cyst or tumour, tubal ligation or occlusion, uterine cervix cerclage, removal cerclage suture
- Suction curettage
- Uterine evacuation and curettage

N

#### **Nerve procedures**

 Neuroplasty median nerve, ulnar nerve, digital, nerve of hand or foot



#### **Orthopaedic procedures**

- Arthroscopy, arthrotomy (shoulder, elbow, knee, ankle, hand, wrist, foot, temporomandibular joint), arthrodesis (hand, wrist, foot)\*
- Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty\*)

- Tendon and/or ligament repair, muscle debridement, fascia procedures (tenotomy, tenodesis, tenolysis, repair/reconstruction, capsulotomy, capsulectomy, synovectomy, excision tendon sheath lesion, fasciotomy, fasciectomy).
   Subject to individual case review
- Repair bunion or toe deformity\*
- Treatment of simple closed fractures and/or dislocations, removal of pins and plates. Subject to individual case review



#### Removal of foreign body

 Subcutaneous tissue, muscle, external auditory canal under general anaesthesia



#### Simple superficial lymphadenectomy Skin procedures

- Debridement
- Removal of lesions\* (dependent on site and diameter)
- Simple repair of superficial wounds

#### Simple hernia procedures

- Umbilical hernia repair
- Inguinal hernia repair



#### **Urological procedures**

- Cystoscopy
- Male genital procedures (circumcision, repair of penis, exploration of testes and scrotum, orchiectomy, epididymectomy, excision hydrocoele, excision varicocoele, vasectomy)

All network lists can change at any time. Please go to <a href="www.discovery.co.za">www.discovery.co.za</a> Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions. This brochure is only a summary of the key benefits and features of Discovery Health Medical Scheme plans, subject to approval from the Council for Medical Schemes.

EASTERN CAPE		/_					
East London	■ East London Day Hospital	КН		D	S	0	C
	■ Life Beacon Bay Hospital	KH	KS	D	S	0	C
	<ul><li>Life St Dominic's Hospital</li></ul>	KH			S	0	C
	Life St James Day Hospital	KH		D	S	0	C
	Cure Day Hospital East London	KH		D	S	0	G
Humansdorp	■ Life Isivivana Private Hospital	KH				0	C
Matatiele	■ Matatiele Private Hospital					0	C
Mthatha	■ St Mary's Private Hospital	KH			S	0	C
Port Elizabeth	■ The Edge Private Clinic	KH		D	S	0	G
	Netcare Greenacres Hospital	/,			S	0	C
	Life Mercantile/Hospital	KH					
	■ Bay Eye Hospital	КН		D	S	0	C
	Life St George's Hospital	КН	KS	D		0	G
	Medical Forum Theatre	КН	KS	D	S	0	C
Queenstown	■ Life Queenstown Private Hospital	KH			S	0	C
Uitenhage	Netcare Cuyler Hospital	КН				0	G
FREE STATE							
Bethlehem	■ Bethlehem Medical Centre    Bethlehem Medical Centre	KH		D	S	0	
	■ Mediclinic Hoogland	KH				0	
Bloemfontein	Citymed Theatre	KH	KS	D	S	0	
	► Cure Day Clinics Bloemfontein	KH	KS	D	S	0	
	■ Emoyamed Bloemfontein	/				0	
	Pasteur Eye Hospital (Horizon Eye Care Centre)	KH		D	S	0	
	■ Life Rosepark Hospital	KH	KS	D		0	
	■ Mediclinic Bloemfontein	/,			S	0	
	■ Mediclinic Bloemfontein Day Clinic	KH		D	S	0	
	■ Stirling Hospital	KH		D	S	0	
	<ul> <li>Netcare Universitas Private Hospital</li> </ul>	KH					
Frankfort	Riemland Clinic	/				0	
Harrismith	Busamed Harrismith Private Hospital	KH	KS			0	
Kroonstad	■ Netcare Kroon Hospital	KH			-	0	
Mangaung	Netcare Pelonomi Private Hospital	KH					
	, , , , , , , , , , , , , , , , , , ,						

KeyCare | KeyCare Start | KeyCare Start Regional | Delta | Smart\* | Coastal

Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

<sup>\*</sup> Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

FREE STATE						
Welkom	Mediclinic Welkom	KH			S	0
	■ Welkom Medical Centre	KH		D	5	0
GAUTENG						
Alberton	Netcare Alberton Hospital			D		0
	Newmarket Day Hospital			D	S	0
	Optimed	KH		D	S	0
	■ The Ear and Eye Clinic	KH		D	S	0
Benoni	■ Karibu Day Clinic	KH				
	<ul><li>Lakefield Surgical Centre (Pty) Ltd</li></ul>	KH		D	S	0
	Life The Glynnwood Hospital	KH				0
	■ MMC Benoni Day Hospital	KH				0
	■ Netcare Linmed Hospital					0
	Sunshine Hospital	KH				
	■ The Healthy Eye	KH	KS	D	S	0
Boksburg	<ul> <li>Advanced East Rand Day Hospital</li> </ul>	KH	KS	D	S	0
	■ Boksburg Medical & Dental Centre	KH	KS	D	S	0
	■ Netcare Sunward Park Hospital					0
Brakpan	■ Life Dalview Hospital	KH				0
Centurion	● Centurion Eye Hospital	KH	KS	D	S	0
	■ Centurion Day Hospital	KH	KS	D	S	0
	■ Netcare Unitas Hospital					0
Edenvale	■ Edenvale Day Clinic			D	S	0
Florida	Constantia Clinic	KH	KS	D	S	0
Germiston	Germiston Medical & Dental Centre	KH	KS	D	S	0
	■ Life Roseacres Hospital	KH		D	S	0
Heidelberg	■ Life Suikerbosrand Hospital	KH				0
Johannesburg	■ Bioart Fertility Clinic			D	S	0
	Centre of Advanced Medicine	KH		D	S	0
	■ Cure Day Clinics – Fourways	KH	KS	D	S	0
	■ Dr G M Pitje Day Clinic	KH	KS	D	S	0
	Netcare East Rand/N17 Private Hospital	///				0

KB KeyCare | Coastal | Coa







<sup>\*</sup> Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

GAUTENG	7//2///////////////////////////////////					
Johannesburg	Fordsburg Clinic	KH	KS	D	5	•
	Netcare Garden City Clinic	KH				0
	Johannesburg Eye Hospital	KH	KS	D	S	0
	Life Bedford Gardens Hospital	/		D		0
	■ Life Brenthurst Hospital	KH	KS	D		0
	■ Life Fourways Hospital	/		D	S	0
	<ul><li>Netcare Linksfield Park Clinic</li></ul>	/				0
	Netcare Linkwood Clinic	/				0
	Medfem Clinic	/,				0
	■ Mediclinic Midstream				S	0
	■ Mediclinic Morningside			D	S	0
	Mediclinic Sandton					0
	Netcare Milpark Hospital	/,				0
	Netcare Mulbarton Hospital	/				0
	Nelson Mandela Children's Hospital	КН		D	S	0
	Netcare Park Lane Clinic					0
	Netcare Rosebank Clinic	/				0
	Sandhurst Eye Centre	KH	KS	D	S	0
	■ /Intercare Day Hospital Sandton	KH	KS	D	S	0
	■ Netcare Sunninghill Nursing Home					0
	■ Twenty Twenty Eye Surgery Centre	КН		D	S	0
	■ Visiomed Eye Laser Clinic	КН	KS	D	S	0
	■ Vitalab Centre For Gynaecological Endoscopy	/,		D	S	0
	■ Wits Donald Gordon Medical Centre		KR	D	S	0
Kempton Park	Arwyp Medical Centre	/		D		0
	■ Birchmed Surgical	KH	KS	D	S	0
	■ Ekurhuleni Surgiklin Day Clinic	KH	KS	D	S	0
Krugersdorp	■ Netcare Krugersdorp Private Hospital	/				0
аделенет р	Netcare Pinehaven Hospital	/				0
Lenasia	■ Lenmed Clinic Limited	KH		D		0
	■ Lenmed Daxina Private Hospital	КН		D		0

KeyCare | Coastal | KeyCare Start | KeyCare Start Regional | Double | Some Smart\* | Coastal







<sup>\*</sup> Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

GAUTENG						
Midrand	■ Cure Day Clinics - Midstream	KH	KS	D	S	0
	■ Life Carstenhof Hospital	KH				0
	■ Netcare Waterfall City Hospital	//		D		0
Pretoria	Advanced Groenkloof Day Hospital	KH	KS	D	S	0
	Netcare Akasia Clinic					0
	■ Botshilu Private Hospital	KH				0
	■ Cintocare	//				0
	Constantia Park Medical and Dental Centre	KH	KS	D	S	0
	■ Cure Day Clinics – Erasmuskloof	KH	KS	D	S	0
	■ Netcare Femina Clinic	//				0
	■ Intercare Day Hospital Hazeldean (Pty) Ltd	KH	KS	D	S	0
	Intercare Day Hospital – Irene	KH	KS	D	5	0
	■ Netcare Jakaranda Hospital	KH				0
	■ Kilnerpark Narko Clinic	KH	KS	D	S	0
	■ Life Brooklyn Day Hospital	KH	KS	D	S	0
	Life Eugene Marais Hospital	KH	KS			0
	■ Life Faerie Glen Hospital	//		D		0
	Life Groenkloof Hospital	//		D	S	0
	Life Pretoria North Surgical Centre	KH	KS	D	S	0
	■ Life Wilgers Hospital	//			S	0
	Louis Pasteur Hospital	//		D		0
	■ Mediclinic Legae	KH				0
	Mediclinic Kloof	//				0
	■ Mediclinic Medforum	KH	KR			0
	■ Mediclinic Muelmed	//_				0
	Medkin Clinic	KH	KS	D	S	0
	■ Mpudulle Eye Centre (Pty) LTD	KH		D	5	0
	Netcare Montana Private Hospital	//				0
	Netcare Moot Algemene Hospital					0
	Optimed Eye and Laser Clinic	KH				0

\* Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

KeyCare | Coastal | KeyCare Start | KeyCare Start Regional | Double | Some Smart\* | Coastal



GAUTENG					
Pretoria	Pretoria East Eye Institute	KH	D	S	0
	■ Netcare Pretoria East Private Hospital	//			0
	■ Pretoria Eye Institute	//			0
	Pretoria Urology Hospital				0
	■ Waterkloof Surgical Centre	KH	D	S	0
	■ Zuid Afrikaans Hospital	KH			0
Randburg	■ Netcare Olivedale Clinic	///			0
Randfontein	Lenmed Health Randfontein Private Hospital	KH			
	Life Robinson Private Hospital	KH	D		0
Roodepoort	■ Cure Day Wilgeheuwel Hospital	KH	D	S	0
	■ Life Flora Hospital	///			0
	Life Wilgeheuwel Hospital	//	D	S	0
	Life Wilgeheuwel Day Clinic	// KH	KS D	S	0
	Mayo Clinic	KH (	KS D	S	0
Soweto	■ Apex Surgi Centre Soweto	// KH	KS D	S	0
	■ Dr SK Matseke Private Hospital	KH KH	D	S	0
oweto	Tshepo-Themba Private Hospital		KS		
Springs	Life Springs Parkland Hospital	// KH			0
Tembisa	■ Lenmed Zamokuhle Private Hospital	// KH	KS		0
Vaal	■ Clinix Private Hospital Sebokeng	KH	KS D		0
	Mediclinic Emfuleni	KH	D		0
	- Ocumed	KH	KS D	S	0
Vanderbijlpark	■ Cormed Clinic	//,			0
Vereeniging	■ Mediclinic Vereeniging	///		S	0
	■ Midvaal Private Hospital	KH	D		0
	■ Visiclin Eye Clinic	KH	KS D	S	0
Vosloorus	■ Clinix Botshelong Empilweni Clinic	KH	KS	S	0
Westgate	■ Medgate Day Clinic	KH	KS D	S	0

\* Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

KB KeyCare | Coastal | Coa







Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

Amanzimtoti	■ Netcare Kingsway Hospital	KH				0	C
Ballito	■ Netcare Alberlito Hospital	//				0	C
	Ribumed Ballito Day Hospital	КН	-	D	S	0	C
Berea	■ JMH Morningside Day Hospital	KH	-	D	S	0	C
Chatsworth	Life Chatsmed Garden Hospital	КН		D		0	C
Durban	■ Ahmed Al-Kadi Private Hospital	//				0	C
	■ City/Hospital	KH	KS			0	C
	Durban Eye Hospital	KH	KS	D	S	0	C
	■ Durdoc Clinic	KH					
	Lenmed Ethekwini Hospital and Heart Centre	/		D		0	C
	■ Lorne Street Anaesthetic Clinic			D	S	0	C
	Hillcrest Private Hospital	1				0	G
	Life Entabeni/Hospital	КН	KS	D		0	C
	■ Life Westville Hospital	/,		D	S	0	C
	■ Lenmed Nu-shifa Hospital	KH				0	C
	Netcare Parklands Hospital					0	C
	Netcare St Augustine's Hospital	/,				0	C
Empangeni	Life Empangeni Private Hospital	KH				0	C
Howick	■ Howick Day Clinic	KH		D	S	0	C
	Lenmed Howick Private Hospital					0	C
Isipingo	■ Isipingo Clinic	KH			S	0	C
Kokstad	<ul> <li>Netcare Kokstad Private Hospital</li> </ul>	KH				0	C
Ladysmith	■ Ladysmith Day Hospital	KH				0	C
	Lenmed La Verna Hospital	KH				0	C
Margate	Netcare Margate Private Hospital	/				0	C
	Shelly Beach Day Hospital	KH		D	S	0	G
Newcastle	■ Mediclinic Newcastle	KH			S	0	C
	■ Mediclinic Newcastle Day Hospital	KH			S	0	C
Pinetown	Life The Crompton Hospital	KH				0	C
	Pinetown Medicross Theatre	KH	KS	D	S	0	C

KeyCare | KeyCare Start | KeyCare Start Regional | Delta | Smart\* | Coastal

Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

<sup>\*</sup> Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

KWAZULU-NATAL								
Pietermaritzburg	■ Eden Gardens Private Hospital	//					0	C
		//					0	C
	■ Mediclinic Pietermaritzburg Day Clinic					S	0	C
	Midlands Day Hospital	KH			D		0	C
	Midlands Medical Centre	KH	KS					
	■ Pietermaritzburg Eye Hospital	KH	KS		D	S	0	C
	■ Netcare St Anne's Hospital	//					0	C
Phoenix	Life Mount Edgecombe Hospital	KH					0	C
Port Shepstone	Hibiscus Private Hospital	KH						
	Hibiscus Day Surgical Hospital	KH					0	C
Richards Bay	Medicross Richards Bay Day Theatre	KH	KS		D	S	0	C
	Melomed Richards Bay	KH	KS			S		
Scottburgh Tongaat	Richards Bay Medical Institute Day Hospital	KH	KS		D	S	0	C
	Netcare The Bay Hospital	KH			D		0	C
Scottburgh	■ Hibiscus Hospital Scottburgh	KH					0	C
Tongaat	■ Mediclinic Victoria	KH					0	C
Umhlanga	Gateway Private Hospital						0	C
	KZN Day Clinic	KH	KS		D	S	0	C
	<ul> <li>Medstone Medical Centre T/A Umhlanga</li> <li>Eye Institute</li> </ul>	KH	KS		D	S	0	C
	Netcare Umhlanga Hospital					S	0	C
Vryheid	<ul><li>Abaqulusi Private Hospital</li></ul>	//					0	C
LIMPOPO								
Lephalale	■ Mediclinic/Lephalale	KH					0	
Louis Trichardt	Zoutpansberg Private Hospital	KH					0	
Polokwane	■ Mediclinic Limpopo Day Clinic	KH	KS	KR	D	S	0	
	■ Mediclinic Limpopo	KH	KS	KR				
	Netcare Pholoso Hospital					S	0	
Thabazimbi	■ Mediclinic Thabazimbi	KH					0	
Thohoyandou	/■ Mveledzo Day Hospital	KH			D	5	0	
Tzaneen	/ ■ / Mediclinic Tzaneen	KH		KR		S	0	

\* Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

KB KeyCare | Coastal | Coa



Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

Barberton	RH Phodiclinic	/// KH					
Emalahleni	■ Advanced De La Vie Day Hospital	KH	KS		D	S	0
	■ Highveld Eye	KH	KS		D	S	0
	■ Life Cosmos Hospital	KH			D	S	0
Ermelo	■ Mediclinic Ermelo	KH					0
Middelburg	■ Life Midmed Private Hospital	KH	KS				0
Mbombela	Busamed Lowveld Hospital	KH				S	0
	■ Mediclinic Nelspruit	KH	KS	KR			0
	Mediclinic Nelspruit Day Clinic	KH	KS	KR		S	0
	■ /Surgiclinic	//,				S	0
	■ Kiaat Private Hospital	///					0
Piet Retief	RH Piet Retief Private Hospital	KH					
Trichardt	■ Mediclinic Highveld	KH		KR			0
NORTH WEST							
Brits	■ Mediclinic Brits	KH					0
Carltonville	■ The Fountain Private Hospital	KH					0
Klerksdorp	<ul> <li>Daleside Day Hospital</li> </ul>	KH				S	0
	Life Anncron Hospital	KH				S	0
	■ Wilmed Park Private Hospital	///					0
Mafikeng	■ Victoria Private Hospital	KH					0
Potchefstroom	■ Mediclinic Potchefstroom	KH					0
	■ Mooimed Private Hospital	KH					0
	■ Potchefstroom Medical & Dental Centre	KH			D	S	0
Rustenburg	■ Netcare Ferncrest Hospital				D	S	
	■ Life Peglerae Hospital	KH	KS				0
	Rustenburg Medi-Care Centre						0
	Rustenburg Private Eye Clinic	KH	KS		D	S	0
Vryburg	■ Vryburg Private Hospital	KH					0

\* Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network



KB KeyCare | Coastal | Coa







Hartswater	■ Jane Keyser Clinic					0	•
	Medi – Harts Day Clinic	КН				0	•
Kathu	<ul> <li>Lenmed Health Kathu Private Hospital</li> </ul>	КН				0	
	Lenmed Royal Hospital and Heart Centre	/			<u></u>		
Kimberley	■ Mediclinic Kimberley	KH				0	
	Narko Clinic	KH			<u></u>	0	
Lime Acres	Finsch Mine Hospital	KH					
Upington	<ul> <li>Kalahari Day Theatre Cataract and Eye Centre</li> </ul>	КН			S	0	
	<ul><li>Mediclinic Upington</li></ul>	KH				0	
WESTERN CAPE							
Atlantis	■ Wesfleur Private Clinic	KH		D	S	0	
Bellville	Bellville Medical Centre	КН	KS			0	(
	■ Khangella Eye Theatre	КН	KS	D	S	0	(
	Mediclinic Louis Leipoldt	КН	KR			0	(
Cape Town	Alchimia Clinic	КН		D	S	0	(
	■ Drs Aevitas Clinic PTY LTD			D	S	0	(
	<ul><li>Busamed Paardevlei Private Hospital (Rf) (Pty) Ltd</li></ul>	/				0	(
	Cape Dental Theatres	/		D	S	0	(
	Cape Eye Hospital	КН				0	(
	■ Cure Day Hospitals Foreshore	KH		D	5	0	(
	Netcare Christiaan Barnard Memorial Hospital					0	(
	Gatesville Medical Centre	КН	KS	D	S	0	(
	■ Life Kingsbury Hospital	/			S	0	(
	■ Life Vincent Pallotti Hospital	/		D		0	(
	■ /The Link Day Surgery Clinic	KH				0	(
	Mediclinic Cape Gate Day Clinic	KH	KS	D	S	0	(
	■ Mediclinic Cape Town			D	S	0	(
	<ul> <li>Mediclinic Constantiaberg</li> </ul>	/			S	0	(
	■ Medicross Foreshore Day Hospital	KH		D	S	0	(
	■ Mediclinic Panorama	/		D	5	0	(
	■ Mediclinic Strand	/				0	
	Melomed Tokai	KH				0	

KB KeyCare | Coastal KeyCare Start | KB KeyCare Start Regional | D Delta | S Smart\* | C Coastal





<sup>\*</sup> Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

WESTERN CAPE	■ Netcare N1 City Hospital	//,					0	
	<i>'                                    </i>	///						
Cape Town	Netcare Blaauwberg Hospital						0	
	New Era Health Day Clinic	KH			•	5	<u> </u>	
	■ Parow Medical and Dental Centre	KH	KS		D	5	0	
	■ Peninsula Eye Hospital				D	5	0	
	Netcare UCT Medical Centre (Pty) Ltd	KH						
	Summerhill Surgical Centre	KH	KS		D	5	0	
	Tokai Medical and Dental Centre	KH	KS		D	S	0	
	■ The Cosmetic Surgery Institute	KH			D	5	0	
Constantia	■ Driftwood Clinic    Driftwood Clinic   Driftwoo	KH			D	S	0	
Durbanville	<ul> <li>Advanced Durbanville Surgical Centre</li> </ul>	KH	KS		D	5	0	
	■ Langebaan Day Hospital	KH					0	
	Mediclinic Durbanville Day Clinic	KH	KS		D	S	0	
	■ /The Surgical Institute	KH	KS		D	5	0	(
George	■ George Surgical Centre	KH	KS		D	S	0	(
	■ Mediclinic Geneva	KH	KS	KR		5	0	
	■ Mediclinic George	KH	KS	KR		5	0	(
Goodwood	■ Monte Vista Clinic	KH	KS		D	5	0	(
Hermanus	<ul> <li>Hermanus Medical Care T/A (Pty) Ltd</li> <li>Hermanus Day Hospital</li> </ul>	KH			D		0	(
	■ Mediclinic Hermanus	KH					0	(
Khayelitsha	■ Thembani Theatres	KH			D	5	0	
Knysna	Advanced Knysna Surgical Centre	KH	KS				0	(
	Life Knysna Private Hospital	///					0	
Kraaifontein	<ul> <li>Kraaifontein Medical and Dental Centre</li> </ul>	KH	KS		D	S	0	(
Kuilsriver	■ Netcare Kuilsriver Private Hospital	///					0	(
Milnerton	■ Intercare Day Hospital Century City	KH	KS	KR	D	S	0	
	Mediclinic Milnerton	KH		KR		5	0	
Mitchells Plain	■ Mitchells Plain Medical Centre	KH			D	5	0	
Mossel Bay	■ Life Bay View Hospital	KH			D		0	
• •	■ Vidamed Day Hospital	KH			<b>D</b>	S	0	
Oudtshoorn	Cango Medicentre	KH					0	
	Mediclinic Klein Karoo	KH					•	

KeyCare | Start | KeyCare Start | KeyCare Start Regional | Delta | S Smart\* | Coastal

<sup>\*</sup> Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

Paarl	<ul><li>Cure Day Clinics - St Stephens Paarl</li></ul>	//, 😝	D	0	C
	■ Mediclinic Paarl	KH	D	0	C
Parow	<ul> <li>Advanced Panorama Surgical Centre</li> </ul>	KH KS	D	5 0	C
	Cure Day Clinics - Bellville	KH KS	D	5 0	C
	Inuversal Day Hospital Panorama			0	C
Plettenberg Bay	■ Mediclinic Plettenberg Bay			0	C
Robertson	Carewell Robertson Day Hospital	KH		0	C
Simon's Town	<ul> <li>Advanced Harbour Bay Surgical Centre</li> </ul>	KH	D	5 0	C
Somerset West	■ Cure Day Clinic - Somerset West	КН	D	5 0	C
	■ Mediclinic Vergelegen Day Clinic	KH	D	0	C
	Somerset Aesthetic Clinic	KH	D	5 0	•
Southern Suburbs	■ Life Sport Science Orthopaedic Surgical Day Centre	(1)	D	5 0	•
	Rondebosch Medical Centre	KH KS		0	C
Stellenbosch	<ul> <li>Mediclinic Stellenbosch Day Clinic</li> </ul>		D	5 0	•
	Mediclinic Winelands Day Clinic		D	5 0	C
	■ Wijnland Fertility Clinic		D	5 0	G
Vredenburg	■ Life West Coast Private Hospital	KH		0	G
Worcester	Advanced Worcester Surgical Centre	KH KS	D	0	G
	<ul><li>Mediclinic Worcester</li></ul>	KH	D	0	C
LESOTHO					
Maseru	■ Maseru Private Hospital	///	D	0	
	■ Willies Hospital	/// KH			

## View other network providers using find a healthcare provider tool on the Discovery Health app.



The Discovery Health app and Find a healthcare provider are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

All network lists can change at any time. Please go to www.discovery.co.za > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

\* Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



KB KeyCare | C KeyCare Start | KB KeyCare Start Regional | D Delta | S Smart\* | C Coastal

## Contact us

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints

### 01 | To take your query further:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on <a href="https://www.discovery.co.za">www.discovery.co.za</a>. We would also love to hear from you if we have exceeded your expectations.

### 02 | To contact the Principal Officer:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on <a href="https://www.discovery.co.za">www.discovery.co.za</a> or by emailing <a href="mailto:principalofficer@discovery.co.za">principalofficer@discovery.co.za</a>.

### 03 | To lodge a dispute:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on www.discovery.co.za

#### 04 | To contact the Council for Medical Schemes:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za 0861 123 267 | www.medicalschemes.co.za

The hospital network lists can change at any time. Please go to <a href="https://www.discovery.co.za">www.discovery.co.za</a> Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.