HealthID

ADVANCED CONVENIENCE. ENHANCED CARE.

Discovery

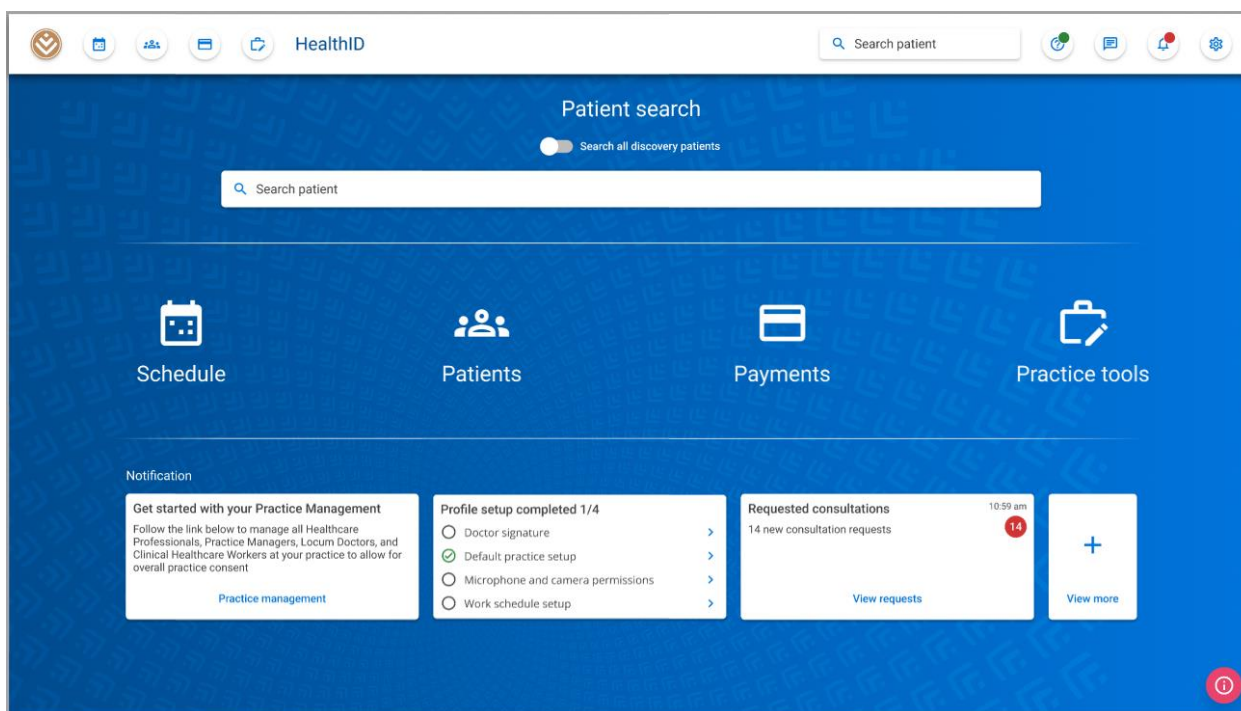# HOW TO VIEW A PATIENT'S ELECTRONIC HEALTH RECORD
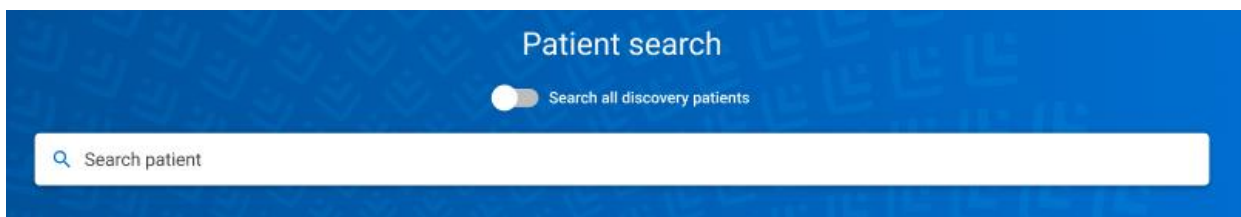
DISCOVERY HEALTH

2023

How to view a patient's Electronic Health Record

1. Search for the patient's profile using the search bar under **Patient search** on the dashboard or the patient search bar in the header.


Dashboard.

Patient search on the dashboard.

Patient search in the header.

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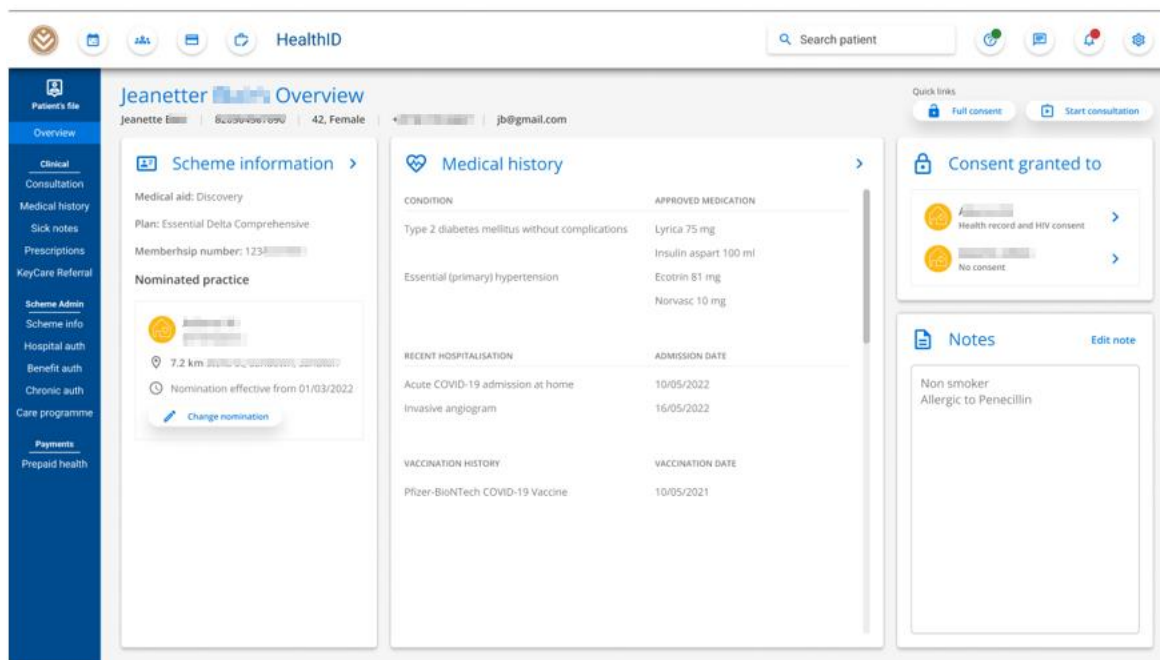
2. Select the most appropriate result from the list of results the search finds. If the result you are looking for is not suggested, try using a different search term, such as the patient's ID or membership number.
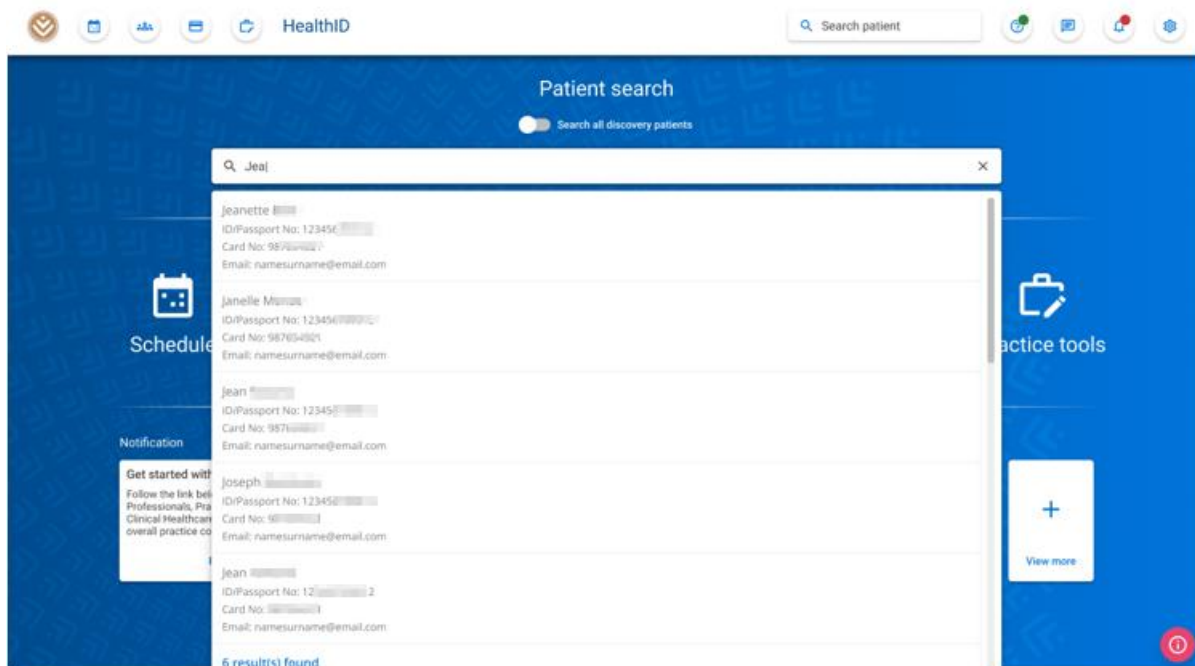
Search results.

3. Selecting a patient will take you to the patient's file. If you have Electronic Health Record (EHR) consent for the patient, you can view the patient's Electronic Health Record.
Note: You need specific HIV consent to view any medical history connected to the patient's HIV status and possible condition.

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4. You can find the patient's Electronic Health Record in the **Medical history** section. You can access this section:
   - Through the side menu on the left under **Clinical** or
   - By clicking the **Medical history** section in the **Overview** of the patient.

*Medical history under the **Clinical** category.*

*Medical history under the **Overview** of the patient.*

- The **Timeline** is the landing page for **Medical history** and displays all Electronic Health Record interactions for a given date range.
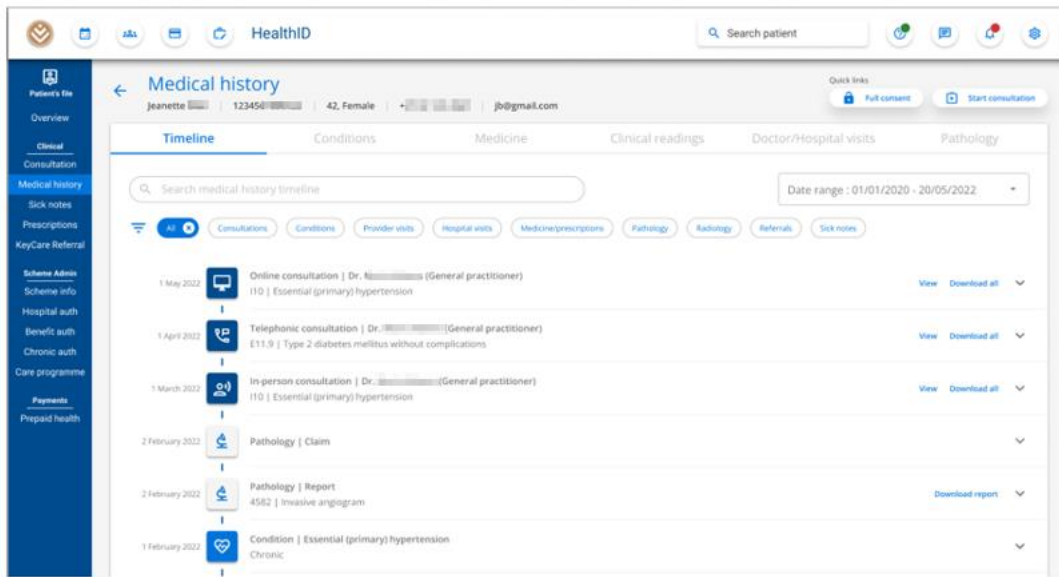
Timeline of Electronic Health Record interactions.

- o You can use the search bar to find specific Electronic Health Record interactions based on the keyword used.

- o You can use the date selector to include or exclude interactions based on a date range.

- o You can use the filter chips to include or exclude certain interaction types:
  - A blue chip means the interaction type is included.
  - A white chip means the interaction is excluded.

- o Certain interactions have actions that you can take.

Certain interactions have actions that you can take.

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- The **Conditions** tab displays the member's chronic conditions.

Conditions.

o You can use the search bar to find specific conditions based on the keyword used.

o You can use the date selector to include or exclude conditions based on a date range.

o You can use the filter chips to filter between the different outcome statuses for the Chronic Illness Benefit

o You can get more information about the condition by clicking the down arrow to the right of the condition name.

DESCRIPTION		ICD-10	STATUS	EFFECTIVE FROM	EFFECTIVE TO	MEDICINE/ITEM	
Type 2 diabetes mellitus without complications		E11.9	Approved	24/09/2021	N/A	Lyrica 75 mg, Insulin aspart 100 ml...	^
MEDICINE/ITEM	APPROVED STATUS						
Lyrica 75 mg	⊘						
Insulin aspart	⊗						
Essential (primary) hypertension		I10	Declined	24/09/2021	24/09/2021	Ecotrin 81 mg	⌄

How to view a patient's Electronic Health Record

- You can get the patient's medicine history in the **Medicine** section.

Medicine history.

  - o You can use the search bar to find specific medicine based on the keyword used.

  - o You can use the date selector to include or exclude medicine based on a date range.

  - o You can use the filter chips to filter between the different medicine types.

  - o You can get more information about the condition by clicking the down arrow to the right of the medicine name.

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- **Clinical readings** shows all readings captured for the member.
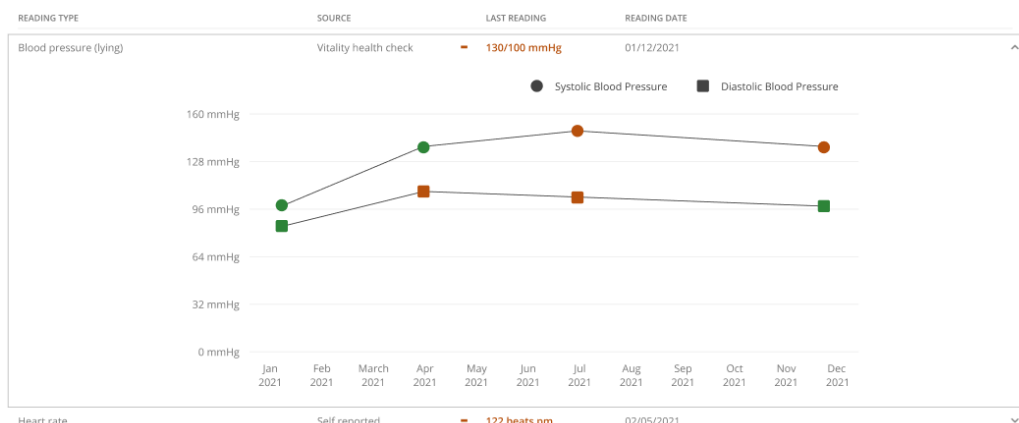

Clinical readings.

- o You can use the search bar to find specific readings based on the keyword used.

- o You can use the date selector to include or exclude readings based on a date range.

- o You can use the filter chips to filter between the categories of clinical readings.

- o You can get more information about the readings by clicking the down arrow to the right of the reading name.

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- You can see a record of the patient's hospital and doctor visits under **Doctor/Hospital visits.**

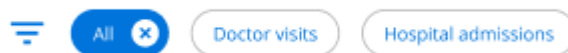*Doctor and hospital visits.*

- o You can use the search bar to find specific visits based on the keyword used.

- o You can use the date selector to include or exclude readings based on a date range.

- o You can use the filter chips to filter between the doctor visits and hospital admissions.

- o You can get more information about the visits by clicking the down arrow at the right of the visit row.

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- Pathology results are in the **Pathology** section of the **Medical history.**

Pathology.

  o You can use the search bar to find specific pathology results based on the keyword used.

  o You can use the date selector to include or exclude pathology results based on a date range.

  o You can get more information about the pathology results by clicking the down arrow to the right of the test name.

INVESTIGATION	LABORATORY/FACILITY	DATE OF SERVICE	TESTS CONDUCTED	
Pathology	Lancet	17/12/2021	Glucose Tolerance Test.	⌄
Pathology	Ampath	18/12/2021	S-Iron study	⌃

TEST NAME	RESULT	UNIT	RANGE	Download pathology report
S-iron	15.6	umol/L	9 - 21.5	
S- Transferrin	3	g/L	2 - 3.6	
S-TIBC	68	umol/L	45 -76	
S-% TS	23	%	20 - 45	
S-Ferritin	62	ug/L	30 - 275	

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