# HealthID

ADVANCED CONVENIENCE. ENHANCED CARE.

Discovery

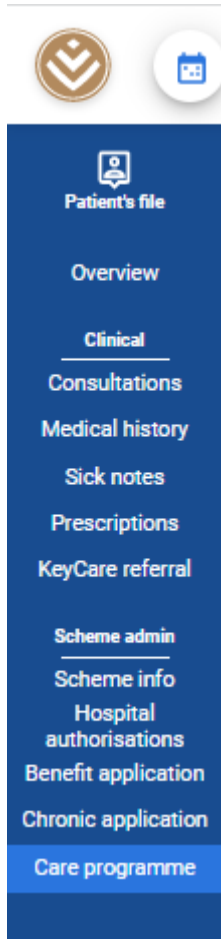# CARE PROGRAMMES DASHBOARD FUNCTIONALITY

DISCOVERY HEALTH

2023

## How does the Care Programmes Dashboard work

- To get to the member's Care Programmes dashboard, find the Care Programme menu item in the patient's file:



- Click Manage on any active Care Programme to enter the dashboard:

Care Programmes Dashboard Functionality

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- For each Care Programme the member is registered on, an accordion will be present. Each accordion displays different information based on the programme type:



- Diabetes Care

  Under the Diabetes Care accordion, we display:
  - All Diabetes related Chronic Illness Benefits the member has with a quick link to the CIB management page
  - The Diabetes Management Score
  - The member's Focus Area
  - A list of key metrics related to the Diabetes Care programme
    o If a metric is severely out of range, the reading will be red
    o If the metric is at risk, the reading will be orange
    o If the metric is within range, the reading will be green
    o Metrics that do not have an acceptable range will remain black
    o Any metrics we do not have on record will display "N/A"

Care Programmes Dashboard Functionality

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- Cardio Care

  Under the Cardio Care accordion, we display:
  - All Cardiovascular related Chronic Illness Benefits the member has with a quick link to the CIB management page
  - The member's Focus Area
  - A list of key metrics related to the Diabetes Care programme
    - If a metric is severely out of range, the reading will be red
    - If the metric is at risk, the reading will be orange
    - If the metric is within range, the reading will be green
    - Metrics that do not have an acceptable range will remain black
    - Any metrics we do not have on record will display "N/A"

- HIV Care

    Under the HIV Care accordion, we display:
    - The HIV Chronic Illness Benefit the member has. HIV CIBs are submitted via paper so no quick link is present for this CIB.

Care Programmes Dashboard Functionality

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- The member's Focus Area
- A list of key metrics related to the Diabetes Care programme
  - o If a metric is severely out of range, the reading will be red
  - o If the metric is at risk, the reading will be orange
  - o If the metric is within range, the reading will be green
  - o Metrics that do not have an acceptable range will remain black
  - o Any metrics we do not have on record will display "N/A"

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← **Care Programme**     ▶ Start consultation    ✕ End programme

| Care Programme management | History |
|---|---|

## Care Programme management

| Diabetes Care | Start: 14/12/2022 ⌄ |
|---|---|
| Cardio Care | Start: 14/12/2022 ⌄ |
| HIV Care | Start: 14/12/2022 ⌃ |

Related Chronic Illness Benefit

> **Unspecified human immunodeficiency virus [HIV] disease**
> Date approved: 01/01/2018

Focus area

HbA1c is out of range and may require clinical intervention

Key metrics

| READING TYPE | CAPTURED READING |
|---|---|
| PHQ2 | **3 pts** |
| Height | **1.8 m** |
| Weight | **89 kg** |
| Body mass index | **27.5 kg/m2** ━ |
| Waist circumference | **78 cm** ━ |
| Smoking status | **N/A** |
| CD4 count | **25 cells/mm2** |
| Viral load | **35 copies/mL** |

- Consult history

  All care consultations that have been captured for the patient are displayed. Clicking on a consultation will take you to the consult summary to view more information.



- Start Consultation

  Clicking on the 'Start consultation' button in the Care Programme management page will start a new Care Consult and automatically prefill the consultation diagnosis with the chronic conditions of the member. All consults started from this button will be linked to the patient's Care Programme and appear under their consult history.

Care Programmes Dashboard Functionality

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- End programme

  The 'End programme' button found in the Care Programme management page can be used to opt the member out of any Care Programmes they have. Diabetes Care, Cardio Care and HIV all need to be ended at the same time, while Mental Health Care can be ended separately.

Care Programmes Dashboard Functionality

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