

Authorisation for switching debit order to Discovery Bank

This form allows you to switch your debit orders to Discovery Bank. It also allows us to act on your behalf, so we can complete your debit order switches without any hassle to you.

Please fill in your details below and email the completed form to switching@discovery.bank If you have any questions or need help, please call us on 0800 07 96 97.

My details

Name and surname

ID or passport number

Email address

Contact number

Switch my debit orders from this account

Accountholder

Bank

Account number

Account type

Branch

Branch code

To this new account

Accountholder

Bank

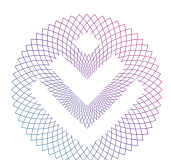
Account number

Account type

Branch code

Discovery Bank

67900



Terms and conditions

These terms and conditions form a legally binding agreement between you and Discovery Bank (we, us and our). They explain both parties' legal rights and duties when using the debit order switching service. Please read and make sure you understand the terms and conditions and remember you can save or download and print them if you need to. If you have any questions, please call us on 0800 07 96 97.

Authority

- You appoint us to be your agent, with power of substitution, to do all of the following on your behalf:
 - Contact your service providers and provide the necessary instruction to switch your debit orders into your new account as listed on this form.
 - Disclose all the necessary personal and account information with your service provider.
- You are aware of and have been given an adequate opportunity to read and understand the terms and conditions.

Indemnity and waiver

- You confirm that the information supplied on this form is correct, and you acknowledge that you can't hold us responsible if the information supplied is incorrect.
- You understand and accept that we have no control over your service providers, and therefore can't guarantee the date and time as to when your debit orders will be processed to your new account.
- You waive any claim that you may have against us, and will not hold us responsible for any direct or indirect loss, damage or costs arising from the performance or non-performance of this authority.
- You give us permission to disclose and share your personal and account information contained on this form with your service provider or previous bank for switching your debit orders.
- We'll only disclose and share your personal and account information to the extent necessary to adhere to these instructions.
- You agree to waive all claims that you may have against us that arise from this request being carried out.
- You understand that you need to have enough money available in your previous bank account, until you receive a confirmation from us that your debit orders have switched.

General

- We'll keep you updated on the progress of this request by emailing or calling you.
- The switching process can take up to six weeks, depending on date of submission to the provider and can also depend on the provider monthly deadlines for updates.
- We'll only switch the account holder's debit orders.
- We'll confirm the date that your debit order has been switched to your Discovery Bank account by sending you an SMS or email.
- Some service providers may refuse to accept an instruction from us. In such instances, you may need to switch your debit orders yourself. We'll let you know about this.
- Every clause in these terms and conditions can stand alone from the other clauses. This means that even if a court finds that one or more of the clauses are invalid, the remainder of the clauses will still apply.



Communication

How would you like to receive feedback on your switching process?

Call Email

How often would you like to receive updates: five or ten working days?

Five working days Ten working days

Signature

Date

