

When are Andrea Bocelli tickets going on sale?

Ticket sales for the Andrea Bocelli Tour open to the public on 24 May 2024 but Discovery Bank transaction account, credit card and full banking suite clients **get 48 hours pre-sale access to tickets on 22 May 2024 from 9:00 before everyone else.**

How do I book pre-sale access tickets?

You can book tickets on Ticketmaster.co.za. You will need a Ticketmaster account to complete the transaction, so visit Ticketmaster and register a profile so you're ready for the pre-sale.

You'll receive an order confirmation after your ticket purchase but ticket delivery for this event will be delayed. Tickets will only be available from 30 days before an event and Ticketmaster will notify you when tickets can be viewed or downloaded.

How many pre-sale access tickets can I book?

A primary cardholder or secondary cardholder(s) combined can book up to eight pre-sale access tickets per concert (one show of the tour) using a Discovery Bank card or previous Discovery Card.

If the ticket limit is exceeded, Ticketmaster may cancel some or all orders and tickets without notice. This includes orders associated with the same name, email address, billing address, credit card number or other information.

When is the Andrea Bocelli concerts taking place?

There will be three Andrea Bocelli concerts in South Africa in 2025 – one in Cape Town and two in Pretoria. The dates for the two events are:

- **12, 13 April 2025**, SunBet Arena, Time Square, Pretoria
- **16 April 2025**, DHL Stadium, Cape Town

Where will the Andrea Bocelli concerts be hosted?

There will be three Andrea Bocelli concerts in 2025 – the venues are:

- **DHL Stadium, Cape Town** on 16 April 2025.
Doors open at 17:00 and the show starts at 20:00.
- **SunBet Arena, Time Square, Pretoria** on 12 & 13 April 2025.
12 April: Doors open at 18:00 and the show starts at 20:00.
13 April: Doors open at 16:00 and the show starts at 18:00.



Are tickets for the Andrea Bocelli Tour only delivered digitally?

Yes, all tickets will be digital and will only be available from 30 days before the event. You'll be able to access your tickets in your Ticketmaster account under 'My Account' or in the Ticketmaster app that's available on the App Store or Google Play Store.

You need to transfer tickets through Ticket Transfer to the friends or family members you booked for.

Is there an age restriction for the Andrea Bocelli Tour concerts?

No children under the age of 3 (three) are allowed to attend the event.

How do I allocate a name to a ticket I've bought?

Ticket Transfer lets you allocate and send tickets to friends before the event, straight from your Ticketmaster account to theirs, after which their names will appear on their tickets.

Are there any VIP packages for the Andrea Bocelli concerts?

No, there are no VIP tickets for these shows.

Are there special guests on this tour?

Yes, the Andrea Bocelli, 30th anniversary tour will include a special guest artist, a soprano, a magnificent 60-piece choir, and a majestic 69-piece orchestra.

The Symphony Choir of Johannesburg and the Johannesburg Festival Orchestra will join Andrea Bocelli at the SunBet Arena, Time Square. In Cape Town, Andrea Bocelli will be joined by The Philharmonia Choir of Cape Town and the Cape Town Philharmonic Orchestra. These collaborations promise to showcase the harmonious blend of Bocelli's iconic voice with the symphonic prowess of these esteemed local musicians.

Are venues wheelchair-friendly and how does accessibility seating work?

The venues are wheelchair-friendly with dedicated accessibility seating for spectators with accessibility requirements.

You can book these tickets on Ticketmaster.co.za and each paid accessibility ticket comes with a free accessibility assistant ticket, but these tickets are sold on a first-come-first-served basis. Ticketmaster



Customer Care will contact you within five days of your booking to confirm your accessibility and wheelchair requirement, and only after confirmation will they issue the free assistant ticket.

For everyone's safety, spectators with accessibility requirements can only be placed in the designated accessibility area and won't be allowed in the standing or general seating area due to safety.

What is Ticket Transfer?

Ticket Transfer lets you allocate and send tickets to friends before the event, straight from your Ticketmaster account to theirs, after which their names will appear on their tickets. Ticket Transfer is convenient, simple, and free and can be done on your desktop or mobile device. Ticket Transfer will be active from 30 days before the event date. Ticket Transfer doesn't apply to a family unit where some of the spectators are under 12, in which case the tickets don't have to be transferred.

Are tickets bought on other websites valid?

Only tickets bought through Ticketmaster are valid for entry to the Andrea Bocelli Tour events in South Africa. Tickets bought from third-party websites, like Viagogo, are not valid for entry.

How do I get hold of Ticketmaster Customer Care?

You need to contact [Ticketmaster Customer Care](#) if you have any specific queries about your booking, your tickets or a refund.

